CASE WESTERN RESERVE UNIVERSITY
Department of Human Resources

Staff Service Awards Ceremony
Thursday, June 29, 2023
Tinkham Veale University Center
Kelvin & Eleanor Smith Ballroom

PROGRAM

Brunch Buffet

Welcome
Carolyn Gregory
Vice President for Human Resources

Welcome Eric W. Kaler, President
Carolyn Gregory
Vice President for Human Resources

Presentation of
The Robin Kramer Volunteer Award and
President's Awards for Distinguished Service
Eric W. Kaler
President

Presentation of Service Awards and Certificates
Elizabeth Click
Medical Director

Closing Remarks
Elizabeth Click
Medical Director

SERVICE AWARD RECIPIENTS

ROBIN KRAMER S.A.C. VOLUNTEER AWARD

NAME	DEPARTMENT
Brian Gray	Library Services

PRESIDENT'S AWARD HONOREES

NAME	DEPARTMENT
Jon Donze	Grants and Contracts
Joyce Helton	Faculty Affairs
Felicia Moss	Graduate Studies

50 YEAR HONOREES

NAME	DEPARTMENT
Dennis Risen	Telephony

45 YEAR HONOREES

NAME	DEPARTMENT
Gloria Davis	Student Financials Services
Clifford Gregory	Custodial Services
Mary Lones	Genetics
Debra Mauldin	Prospect Research
Fred Montague	Biomedical Engineering

35 YEAR HONOREES

NAME	DEPARTMENT
Dwayne Bible	MediaVision
Pamela Bligh-Glover	Macromolecular Sc. & Eng.
David Fletcher	Genetics
Amy Hammett	University Registrar
James Hurley	Undergraduate and Integrated Studies

35 YEAR HONOREES CONT.

NAME	DEPARTMENT
Sean Reilly	Police & Mobile Security
Patricia Ross	Begun Ctr for Violence Prevention
Sandra Siedlak	Pathology
James Sill	Chemistry
Loretta Summers	Records & Gift Processing
Heidi Wagner	University Registrar
Neil Weese	Grounds Maintenance
Michael Wilcox	Custodial Services

25 YEAR HONOREES

NAME	DEPARTMENT
David Askew	Pediatrics UH
Nilda Baker	Development & Communications
Heidi Bocan	Undergraduate and Integrated Studies
Daniel Chen	Pulmonary & Critical Care UH
Kevin Dozier	Grounds Maintenance
Robin Gotler	Ctr for Comm Hlth Integration
Anita Gupta	Customer Support Services
Sheree Hemphill	Clinical & Translational Award
Mark Hoy	Animal Resource Center
Christopher Kless	Grounds Maintenance
Chunbiao Li	Genetics
Carlier Myers	University Registrar
Elizabeth Nochomovitz	Food Service Admin
Caron Peoples	HEC Samson Pavilion IT AV
Patricia Petty	MPOD
Tonya Phillips	Admissions
James Prince	Servers and Storage Services
Patricia Princehouse	History
Doreen Thibodeau	Student Affairs
Paul Weishampel	Community

10 YEAR HONOREES

NAME	DEPARTMENT
Kristine Basso	Pathology
David Berris	MediaVision

10 YEAR HONOREES CONT.

NAME	DEPARTMENT
Heather Bolden	Teaching & Learning Technology
Jason Bradshaw	Sears Think[box]
Kristie Brock	Animal Resource Center
Carey Butler	Parking Maintenance
Melissa Carr	Animal Resource Center
Margaret Casey	NUR General Operating
Ernest Chan	Inst of Computational Biology
Danian Che	Pathology
Yougin Chen	Pediatrics UH
Yinghua Chen	Physiology & Biophysics
William Coller	Dean – Graduate Studies
Michael Cornstock	MediaVision
Rosemarie Davis	Controller's Office
Jessica DeCaro	Library – Health Sciences
Ruth D'Emilia	Sears Think[box]
Jennifer DeSantis	Educational Enhancement Progs.
Emile Dragowsky	Research Computing
Timothy Farrell	Student Affairs
Ondi Gusho	Administrative Applications
Julie Gutheil	Open Enrol-Signature Programs
Rachel Hambrick	Office of Equity
Thomas Harper	Academic Affairs
Julie Hewitt	First Year Cleveland
Iwona Hrelja	General Program/Support
Domerice Jefferson	Housing Custodial
Megan Juby	Development & Communications
Steven Juchnowski	Global Health & Disease
Brandon Kirk	Environmental Affairs
Deana Leber-George	Begun Ctr for Violence
Michael Little	Physiology & Biophysics
Christopher Littman	TIIME
Ashley Lu	Accountancy/Business Law
William Lubinger	Univ Mkting & Comm – General
Brent Lytton	Police & Mobile Security

10 YEAR HONOREES CONT.

NAME	DEPARTMENT
Matthew Maloney	Engineering – Development
Rebecca Mason	Development & Communications
Lindey McCann	General Campus Maintenance
Charlene McGrue	Open Enrollment
Ana Merdita	Dean's Office – Central Admin
Denise Miller	Civil Engineering
Paul Miller	Squire Valleevue Farm
Frank Moaven	New Dental Clinic IT
Debora Morris	Library – MSASS
Megan Moynahan	Functional Restoration Center
Erica Paythress	Research Administration
Richard Pressler	Neurosciences
Cynthia Rahn	Development & Communications
Leslie Richards	Ophthalmology UH
Carlos Santiago Negron	Housing Maintenance
Molly Simmons	Vice Dean Medical Education
Nicholas Sinclair	Chemical Engineering
Daniela Solomon	Library Services
Sonia Springer	Housing Custodial
Sophie Sureau	University Major Gifts
Rui Sutton de Sousa Neves	Genetics
Allen Szegedy	Pathology
Kristin Urig	Thwing Center – Admin
Susan Vadino	Prospect Research
Ronald Vitale	Research Administration
Dianne Wagner	Admissions
Ni Made Airanthi Widjaja Adhi	Pharmacology
Elanor Zackowski	Library Sciences

ROBIN KRAMER
S.A.C. VOLUNTEER AWARD

The Robin Kramer Volunteer Award honors a staff member whose volunteer service to the campus community has had a significant impact on colleagues, students, or visitors.

Case Western Reserve University created the Robin Kramer Volunteer Award in honor of Robin Kramer, a university employee whose qualities and commitment to volunteerism set a standard for distinguished service. Robin Kramer (August 5, 1955 - November 1, 2013) was known for her passion for serving the University and its employees. Robin was a friendly and familiar face of the Staff Advisory Council (SAC) and loved to welcome new members at the SAC New Member Orientation. She also co-chaired the Elections and Staff Recognition Committees. Her family, friends, and co-workers remember her for her infectious smile, contagious laugh, concern, loyalty, and the support she demonstrated to the University community. Robin's enthusiasm and energy were evident in everything she did.

BRIAN GRAY
Librarian 4, Library Services

Brian Gray has exhibited steadfast leadership of Garden@Case over the years! That beautiful vegetable garden on the north side of

campus is currently a part of the Cleveland "Summer Sprout" program. Brian coordinates a spreadsheet of volunteers (faculty, students, and staff) who take turns with daily visits to the garden during the growing season to plant, weed, water, and harvest food for local food banks. Brian does a lot of behind-the-scenes work, coordinating with Summer Sprout, choosing plant types or finding out what's needed, getting seeds and plants, turning over beds, connecting to Facilities & Grounds staff who maintain the area, replacing hoses and finding plant supports, using organic pest control, and choosing and arranging for delivery/pick up of produce. He has hosted "open houses" to teach others about the garden and gardening skills and to orient new volunteers by showing them around and telling them the history of the garden. When the spreadsheet cells don't fill for every single day, he goes over and waters. Brian is patient, reliable, steadfast, enthusiastic, and committed to the mission and history of the garden. He is a kind leader, providing tours of the garden and sending gentle reminders when more people are needed on the signup sheet, or when he needs the team to do more of one thing or less of another. He explains things like why a container needs to be watered daily, how to make sure the hose is fully turned off, or what that white stuff is on the tomato plants and why organic strategies are used to minimize it. He asks people's opinions, and sometimes those answers show through as he arranges for a new planting or requests staff weed the outer edge of the garden. Brian is responsive to the community's needs by sharing vegetable likes and dislikes from the food banks with the growers. Brian creatively figured out how to keep the garden cared for constantly during the reduced-people-on-campus phases of the pandemic and worked around staff work-from-home schedules. He shares credit, and the results of other volunteers and facilities staff can be seen. Everything about this project makes Brian’s team smile.

PRESIDENT'S AWARD FOR DISTINGUISHED SERVICE

The President’s Award for Distinguished Service honors up to three staff members every year whose outstanding contributions to our campus culture have a transformational effect on university colleagues, students, or visitors.

The President's Award for Distinguished Service was created in honor of Roseanne Shaerban (May 9, 1958 – February 6, 1989), a university employee whose qualities and commitment set a standard for distinguished service. Her family, friends, and co-workers remember her for the care, concern, loyalty and support she demonstrated to the University community. Roseanne was feisty, creative, and exceptionally generous in her willingness to help others in need.

JON DONZE
Director, Grants & Contracts

Jon Donze has been at Case Western Reserve University since he graduated and completed his Master of Business Administration. He has worked diligently in the School of Medicine as a department administrator for a number of years. He was promoted and joined the School of Medicine Office of Grants & Contracts, making him a Senior Grants Manager and appointed with signing authority for all Case Western Reserve University School of Medicine research sponsors (federal, state, foundation, industry). Currently, he is the Director of the Office of Grants & Contracts, where his service to the School of Medicine and the university is and has been absolutely pivotal. The grants management electronic system (known as SPARTA) was recently replaced with a new version. Jon's unique expertise on the former and new systems saved the day for many in

the School of Medicine. He worked hard to formulate the new plan and became an expert in the system, training many others. Jon's been managing an office of 5 that used to number 8. Alongside a great team, he manages a heavy workload effectively. The Office of Grants & Contracts team manages nearly 50-90 emails per hour, yet 40 applications to the National Institutes of Health were processed and submitted by his office for the 5 pm deadline on Feb 6.

While he had help, Jon was the lead in gathering the information US News & World Report required regarding the National Institutes of Health grant funding. That is a daunting task as it takes several months of gathering, distilling, and quality checking each item reported to US News involving Case Western Reserve University and the National Institutes of Health Federal grants related to the CWRU biomedical economy. A member on his team has made remarks that they don't think that Jon has had a free weekend since September. What he reports on weighs into Case Western Reserve University's standing nationally as a National Institutes of Health-funded Medical School Research institution. The University was previously ranked lower than #24 and was #24 in 2022. His work was pivotal in the 2023 report which is coming out very soon. In every project, issue, and problem that Jon is involved in, he never displays anything but integrity, honesty, and excellent critical thinking skills. The COVID-19 Pandemic changed so many people and their job trajectories, Jon's nominator requested that this humble, kind, and knowledgeable CWRU staff member be recognized for keeping the tent poles up despite a very heavy tent canvas.

JOYCE HELTON
Department Assistant 4, Faculty Affairs

It has been said that Joyce Helton is the friendliest person you will ever meet. In addition, a colleague shared that their favorite part about working with Joyce is that her desk is the first one you see when walking into the office. When you walk into the office, there is no doubt that you will be greeted with a smile and a welcoming remark. Joyce has strongly impacted everyone on her team as well as the neighboring Office for Diversity, Equity, and Inclusive Engagement team. She is also the primary contact for many faculty

members needing assistance in Faculty Affairs. No matter your question, Joyce will do her best to answer it or connect you with someone who can provide an answer. She always says yes to projects with a huge smile on her face. She completes tasks with the mindset of making everyone else's job easier, which speaks to her selfless nature. Not only is she kind, but she is thoughtful and brings fun and entertainment to the office with her witty banter and jokes.

Joyce has always kept the office going, welcoming new staff with open arms and making them feel at home from the very first day. She takes care of everything one might not even think of, down to the specifics of people's dietary restrictions, meeting coordination, vacation days, etc. She works tirelessly, having many hats in her role, and she is flexible and continues to take on different responsibilities far outside her job description to help every time our office experiences a gap or departure. When people we work with are sick or have personal issues, she always checks on them, and shares updates with our team so that we can support them. Joyce creates space for everyone, no matter where she is or what she is doing. She drops what she is doing to help others in moments of need. As a department assistant, Joyce continues to lead by example and be an effective steward of our office, keeping everyone on track, recognizing everyone for their accomplishments, supporting them in their struggles, and overall bringing joy to the office. One of her team members shared that upon their first week at Case Western Reserve University, an employee told them that once Joyce knows you, she will always be in your corner. Her team cannot express how true that statement was.

FELICIA MOSS
Director, Dean – Graduate Studies

Felicia Moss, Director of Postdoctoral Affairs, is a true gem of our institution. While Felicia has been at Case Western Reserve University since 2017, she has only been the postdoc director for about six months and served as interim postdoc co-director for about six months prior to that. In that short time, she has completely transformed the postdoc affairs website to focus on providing anything and everything a postdoc would need. She has been able to elevate the postdoc presence on campus and celebrate the accomplishments of a community that is often unknown or overlooked. Felicia has successfully enabled the Postdoctoral Association to have social media accounts (Twitter, Facebook, and LinkedIn), sharing the activities and job postings related to postdocs. Additionally, Felicia has personally encouraged postdocs to join the National Postdoctoral Associations (NPA). She works with postdocs to ensure they make good decisions regarding

health care benefits; she facilitates community-building activities and professional development opportunities to enhance their time and training at Case Western Reserve University; and, she works tirelessly to advocate for postdocs so that faculty who hire postdocs are educated on the exorbitant cost of postdoc spouse/family healthcare costs. Because of her efforts, most postdocs with significant others or families receive additional financial support from the university to help offset these expensive costs. Felicia has assisted and promoted international postdocs at Case Western Reserve University. One of her team members shared that when they were a new employee, they missed the orientation program for the month. Felicia went on to organize another orientation program for this employee and some other postdocs that also missed the earlier orientation. The information received from the orientation program helped tremendously. Felicia is phenomenal. Everybody who works closely with her talks about her dedication to ensuring that the postdoc program, and everything associated with it, is done perfectly. She has also exhibited a high level of empathy. She has been kind and ensured that employees' kids, who were not under any benefit before now, are enrolled under the postdoc benefit. The relief her help has done is unquantifiable. Felicia is intelligent, creative, and motivated, and she uses these attributes to help those she serves including her co-workers, her department, and the greater campus community. Felicia is the type of person who makes things happen. She finds solutions and pitches in wherever needed - whether it is her job or not. Working with Felicia simply feels good. She makes you feel cared for and she makes you feel important.

50 YEAR HONOREE

DENNIS RISEN

As Project Manager, Dennis manages and contributes to network and telecommunications projects that impact the campus community. He focuses on wireless network analytics, infrastructure contracts, and telecommunications processes. Throughout his career, Dennis has had a tremendous impact on the computing and communications technology landscape on campus, throughout the University Circle area, and beyond. He has led Academic Computing, developed telecommunications strategy, designed fiber optic cable infrastructure, and developed standards for wireless

communications. All of these areas impact the day-to-day experiences of students, faculty, and staff. He holds a Bachelor of Science in Engineering degree from Case Western Reserve University. He is extremely detail-oriented and can learn, grasp, and understand just about anything and use it to make a positive contribution to the University. The campus groups he has the most contact with are the Office of General Council and Planning Design and Construction. Dennis enjoys being active and belongs to a cycling club. He has three daughters, one of which is a CWRU alumna, and five grandchildren. His father is a member of the Basketball Hall of Fame as well.

45 YEAR HONOREES

GLORIA DAVIS

Gloria is an accountant in the Student Financial Services department. She monitors, reconciles, and reports on student loans and tuition accounts. She is the main point of contact for current students and alumni. In addition to her responsibilities, Gloria willingly helps with non-recurring tasks and assignments. She has a positive and professional attitude in her interactions with students and university staff. Gloria has created many improvements within technology and online access during her 45 years at CWRU and she is one of the few people known to have worked with the microfiche machine in the department.

CLIFFORD GREGORY

Clifford provides professional floor care to various floor types throughout all academic buildings along with other special projects per request from constituents throughout campus. Over the years, Clifford has developed many positive relationships throughout campus. He has offered years of emergency response assistance and works to keep our academic buildings looking their best from the floor up. Clifford started with the Custodial Department on October 5, 1977, under then Supervisor Pinky Mac, as a Building Service Worker (BSW). Clifford worked as a BSW for 9 years providing professional cleaning services for the South

and North campus residence halls before transitioning to a team of six professional floor care technicians who cleaned, restored, and maintained all floor types throughout campus. Clifford and his team also provided around the clock disaster and flood response services. Clifford was recognized in the campus paper for an act of heroism when he prevented an attacker from robbing a service attendant. Clifford goes above and beyond to help wherever needed while providing exemplary customer service and putting smiles on the faces of all he encounters.

FRED MONTAGUE

Fred Montague is a Senior System Engineer and a vital member of the CWRU Networked Neural Prosthesis System (NNPS) team in the Department of Biomedical Engineering. As one of the most senior engineering team members on the project, he provides valuable technical input on both implantable and external hardware designs to meet the proposed research goals. Since earning his Bachelor of Science in Physics and Master of Science in Physics from John Carroll University, Fred has been classified as an expert in the design and production of implantable hardware which has proven vital in the conduct of human studies at CWRU. Fred always brings his practical approach to the design and development of implantable hardware systems aimed at restoring joint function in people paralyzed by spinal cord injury. His contributions to the team are especially unique because he brings a physicist's perspective to the overall system solution; his contributions are grounded in the physics of the solution, so they frequently get the engineers thinking 'outside-the-box'. Among his many skills, he is considered by his peers as an expert in biomedical electrodes and electronics, medical signal processing, and neuromuscular stimulation. Additionally, he is a Member of Sigma Pi Sigma which is the National Physics Honor Society from the American Institute of Physics. Fred has also been a proud member of the Institute of Electrical and Electronics Engineers (IEEE) since 1992. He worked with the legendary CWRU professor, Dr. Wen Ko in the 1980s at the Electronics Design Center (EDC). Not only this, but he has partnered with Dr. Kevin Kilgore, Dr. Hunter Peckham, and Dr. Tom Mortimer since 1994. Fred also volunteers at RePlay for kids which is a workshop that fixes or modifies toys for disabled children. In his

free time, he participates in Northeast Ohio's annual migratory bird count, as well.

35 YEAR HONOREES

DWAYNE BIBLE

Dwayne Bible is the Senior AV Technician for [U]Tech's MediaVision department. He is responsible for the distribution, operation, inventory control, and maintenance of university-owned and rented audio-visual equipment and systems to both on and off-campus locations for classroom and special event support. Dwayne provides field supervision of staff, freelance operators, vendors, and students. He provides operational, technical, and pedagogical support for the division's other operations including technology enhanced classrooms and meeting rooms, video conferencing, lecture capture, streaming media production, general video production, and various information technologies. Dwayne serves as the AV subject matter expert for events including high-profile, mission-critical events such as Commencement, Fall Convocation, Blue Bash, and many others. Dwayne and his AV team consistently receive praise and thanks from various university clients as a testament to the excellence and efficiency by which Dwayne leads his staff. The leadership Dwayne provides the [U]Tech-MediaVision team during the annual spring commencement is exceptional and a primary reason why the technical portion of the program is a monumental success each year. Dwayne constantly searches for ways to improve himself and the quality of the services he and his team offer to the university. His technical abilities are vast; however, special recognition should be paid to his soft skills as those who interact with Dwayne say he has some of the warmest and most professional people skills of anyone within his department or at Case Western Reserve University. He has the innate ability to make everyone feel welcomed and instills a sense of confidence that their request is the most important one he has on his to-do list and will be fulfilled with the utmost professionalism and care. Dwayne has had a very special and well-decorated career at Case Western Reserve University which has included work with the 2013 CWRU Staff Advisory Council, 2014-2015 ITS Employee of The Year Award, and the 2016 President's Award for Distinguished Service. He is always willing to offer his talents and services in support of various events

and activities sponsored by faculty, staff, and students to ensure their success. Dwayne's wife, Kimberly, is a Departmental Assistant in the university's Financial Aid office as well.

PAMELA BLIGH-GLOVER

Pamela is the Executive Director working for Professor Gary Wnek, Chairman, in the Department of Macromolecular Science and Engineering. She has brought to the Department a background of experience as Executive Director for the National Science Foundation's Science and Technology: Center for Layered Polymeric Systems (CLiPS). This program included the highly successful Envoy Program which introduced Cleveland inner-city high school students to laboratory research and preparation for college and career. She was also Executive Director for the National Science Foundation's PIRE grant: Bio-inspired Materials and Systems. Prior to joining the School of Engineering, Pamela was the Program Coordinator for the Robert Wood Johnson Foundation's grant under which the CWRU School of Medicine's long-running Primary Care Track was established. Pamela's graduate work was in adult education evaluation and measurement and her undergraduate degrees are in biology and fine art. Pamela has been involved in various education committees that focus on interactions with high school students on campus. In her personal time, she enjoys traveling with her husband, Curtis, and working in her pastel studio and her pottery studio.

DAVID FLETCHER

Since earning his Bachelor of Science in Biology from John Carroll University, Dave has served as a Research Assistant IV and Manager of Clinical and Translational Science Collaborative (CTSC) Bioanalyte Core. He oversees the management of the Bonfield Laboratory and facilitates many of the assays provided by the CTSC Bioanalyte Core. Dave is a team player for the Cystic Fibrosis Center in general, and the Bonfield laboratory specifically. The department provides an opportunity for high school, undergraduate, and graduate student exposure to the laboratory, and Dave's personality aligns well with this task. Dave's extensive knowledge of the biological aspects of cell culture, commercial resources, and details on maintaining the laboratory are hallmarked by his experience and willingness to contribute to the success of the

Bonfield laboratory and the Cystic Fibrosis Center as a whole. Dave has been married to his wife, Lisa, for 27 years and has 2 children, P.J. Adams (stepson) who has earned his B.A. in Management from Case Western Reserve University and Trent who has earned his B.S. in Biomedical Engineering from The University of Akron. Dave has also been a Member of the Parma, Ohio Community Emergency Response Team (CERT) for 18 years.

AMY HAMMETT

Amy serves in a dual role at CWRU including as Registrar and Director of Student Information Systems & Services. In serving as the CWRU Registrar, Amy maintains the accuracy and integrity of all student records and associated processes. As Director of Student Information Systems & Services, she leads the Student Information Systems support team to implement business process improvements with the goal of excellence in service to all students, faculty, and staff. Amy has earned her Bachelor of Arts in Psychology and Music and her Master of Science in Management, Information Systems from Case Western Reserve University. Amy has held several roles at CWRU including at the Law School as the Financial Aid Coordinator, as the Software and Applications Development Coordinator, the Assistant Registrar, and Director of Student Information Systems and Services for the Office of the University Registrar. Amy was also awarded the President's Award for Distinguished Service. Originally from Rochester NY, Amy currently lives in Mentor with her husband, cat, and parrot who has been known to provide comic relief during Zoom meetings.

JAMES HURLEY

As the Assistant Dean for Undergraduate and Integrated Studies at the Weatherhead School of Management, Jim advises undergraduate business management, economics, finance, and marketing majors and minors, as well as students pursuing integrated studies. He oversees working with prospective students, as well. Jim has been an advisor and advocate for students since joining the University Career Center in 1987. He counsels students, develops relationships with employers, and managed the department's move from Pardee Hall to renovated space in Sears Library. Jim came to the Weatherhead School in 2001 and has made significant contributions to the growth of undergraduate

programs, helping to implement several new majors and minors during his tenure.

SEAN REILLY

Sean oversees the Field Training Officer (FTO) Program for new officers as the FTO Supervisor. He created the FTO Program along with the new software currently in use. Sean also trains new officers and has had a tremendous impact within the division. Since becoming a member of the original police department when it was founded in 2006, Sean has trained over 50 new officers for the department and has provided the division with valuable input and improvements. Prior to his time at CWRU, Sean was a member of the Air Force military police where he served for four years. He has dedicated over 35 years to the university including involvement in several groups on campus throughout his career.

PATRICIA ROSS

Patricia is the Administrative Coordinator of the Center for Innovative Practices (CIP) at the Begun Center for Violence Prevention Research and Education. She carries out the financial and regulatory execution of contracts and grants for CIP and provides complete logistical support for a wide range of projects, including the new multimillion-dollar Child and Adolescent Behavioral Health Center of Excellence (CABH COE), which is a program that supports the Governor's OhioRISE initiative for children with serious emotional disabilities and their families. Patricia works closely with the center's director to ensure operations run smoothly, and her knowledge of the center, school, and university is an asset to her team. She is always ready to step in to help and assist with organizing and coordinating special projects and celebrations which builds morale and team spirit. Patricia embraces diversity, equity, and inclusion and is genuinely respectful in all interactions as she makes everyone feel welcomed and important. In addition to her work, Patricia has been a hospice volunteer for over six years and has her certificate in End-of-Life Care through Tri-C Corporate College. Patricia has been certified as a Child-

Care Provider and licensed as a Private Investigator as well. She has been recognized by the Mandel School of Applied Social Sciences for her exemplary services with awards in 2003, 2007, and 2013. She hired, trained, and supervised a talented pool of student employees, motivating them for high performance. In addition, Patricia has been a volunteer of the CWRU Watch for over ten years. Outside of work, Patricia started her own business and served as Co-Owner of PTR Security and Private Investigative Services. Patricia has also worked as an Independent Consultant in sales.

SANDRA SIEDLAK

Sandra Siedlak is a Research Assistant IV and has been a valuable technician, mentor, collaborator, and laboratory manager. Her interest in and commitment to the study of neurodegenerative diseases has provided substantial support for the research interests of many faculty members on campus. She started at CWRU as a Research Assistant in the Department of Pathology one week after she graduated from college. She has kept the same research group studying neurodegenerative diseases going strong with significant contributions to publications and grant support. She has also been a mentor by guiding high school students, graduate students, and visiting scholars to help them thrive in their research study and career development. All of her family members have graduated from CWRU including her husband Dennis (CIT ’80), son Dennis (CWRU ’12), and daughter Sarah (Law ’17).

JAMES SILL

James Sill is the Business Manager and Grants Expert for the Department of Chemistry and the College of Arts and Sciences. He ensures compliance and timely submission of all federal, foundation, and industry funded proposals and grant implementation and trains managers from other departments. His expertise, experience, and dedication to serve and assist not only the department but the university is unparalleled. Jim is an expert in grants management, but he also supervises staff and assists all of the faculty with their lab set up and funding support. As Staff Manager, he oversees the training and management of the office and the teaching of the

laboratory staff. As the Project Building Manager, he oversees renovation and facilities installation in the department. He also oversees the onboarding of new staff and faculty. Jim is described as the pillar of his department. As a new Chair for the department, Jim has been an important mentor to ensure that his supervisor can run the department openly, fairly, and effectively. In addition to the many key responsibilities Jim takes on for the department, he is also a member of the Staff Advisory Committee for the University and the Case Emergency Response Team (CERT). Jim is also a key resource in training new managers in various departments and he is the Proposal Specialist for the College of Arts and Sciences. Jim is described as the most caring and generous mentor for all his staff members in the department, ensuring personal growth and career development for those with whom he works.

LORETTA SUMMERS

Loretta Summers has been an integral part of the Advancement Services team for the entire time she has worked at the university. Loretta's attention to detail and determination to find lost alumni and locate new addresses for donors and potential donors allows the Development Officers within the division to be successful at their jobs. With Loretta's diligence and work ethic, the officers can continue their part in raising funds for student scholarships and endowments. Loretta's efforts are of extraordinary value. She began in 1987 as a Biographical Database Clerk and was responsible for updating the Alumni Database with address changes and individual biographical details. She then took on new responsibilities with coordinating and overseeing the annual Alumni Survey. She was promoted in 2005 and expanded her knowledge of the department becoming a Gift Processing and Biographical Clerk where she processed all charitable donations to the university from alumni, friends, parents, and organizations via the online portal. Loretta attended Cuyahoga Community College with an accounting and business major and has taken classes at Case Western Reserve University. Loretta has been involved with Case for Community Day, she plays in a Bocce Ball League, and she enjoys competitive and recreational running.

HEIDI WAGNER

As the Associate Director for Student Information Services, Heidi provides leadership for the Student Information System and Student Records support team as she designs, delivers, and maintains high-quality systems solutions in support of the accuracy and integrity of student academic records. She provides deep functional business knowledge in defining business requirements, testing solutions, engaging in problem solving and issuing resolutions, and she is recognized as a campus expert in meeting the student data and analytics requirements of the university. Heidi's work has an enormous and significant impact on the university. She is responsible for configuring enrollment and academic record-related portions of the Student Information System (SIS) and meeting the university's reporting and student data analytics needs. When the registration process works correctly for students in any of the schools at our university, it is often because Heidi has successfully navigated and updated the system's complex spider web of interdependent set-up tables or because she has proactively sought data inconsistencies and followed up to ensure that students, staff, or faculty members do not encounter issues in their engagement with the student system. She works closely with the Offices of Institutional Research and with [U]Tech on data provision initiatives and reporting, and because of her efforts in helping to support student data access and literacy, users across campus have the data that they need to better support strategic and operational needs. Heidi earned her Bachelor of Arts from Case Western Reserve University. In her free time, she enjoys skydiving, hiking, and reading. She volunteers at a local park maintaining trails, buildings, and shelters, or doing whatever is necessary to make the park a more enjoyable place to visit. One of Heidi's lesser-known talents is her proofreading skills. She has helped many with her eagle eye! Heidi started her career with CWRU as a temporary secretary in our School of Law in 1986, serving in a few roles that included support for then Law School faculty member, Barbara Snyder. She became a permanent CWRU employee in 1987. Not surprisingly, she moved into a systems support role for the School of Law before joining the University Registrar's Office in 1998. Heidi has served on numerous student data related committees and systems projects during her time at CWRU. Of note and special importance was her devoted service during the pandemic. Like many campus heroes during the pandemic, Heidi had to quickly

pivot her work to support many challenges while keeping up with day-to-day activities. She unfailingly and without hesitation gave up days, nights, and weekends to quickly meet many data and system needs, such as changes to SIS grading options and class modality data. Her special talents and abilities were central to her whole team's survival then and their ability to thrive now.

NEIL WEESE

As a Service Coordinator for Ground Maintenance, Neil is an extremely hard worker as he takes care of maintaining campus grounds. While working at a very safe and fast pace, he immediately executes any given task regarding campus grounds.

25 YEAR HONOREES

HEIDI BOCAN

Heidi provides administrative and coordination support for the Weatherhead School of Management Undergraduate and Integrated Studies program, which includes a plethora of tasks that keep the department functioning. She's also a general contact for undergraduate students who have questions. Heidi's institutional knowledge, as well as her work ethic and attention to detail ensure programs function smoothly. Heidi is extremely competent; she'll tackle learning a new system or process without reservation and with eagerness to succeed. When Heidi sees a problem or need, she takes the initiative to highlight or help address the issue. Her time management skills ensure our group is prepared and able to accomplish our goals. Because of her dedication and contributions to her team, undergraduate students are provided excellent curricular experiences and professional opportunities. Heidi earned her Bachelor of Arts in Psychology from University of Dayton. She began working at Case Western Reserve University as a Department Assistant for the Department of Molecular and Microbiology in the School of Medicine. In October 1999, she moved to the Office of Undergraduate Studies as a Department Assistant 3. Then, in September 2006 she became the Coordinator for Undergraduate and Integrated Studies in the

Weatherhead School of Management. She has participated in Commencement activities and CWRU for Community events. Born and raised in Cleveland, she lives with her husband Steve and their three children on the west side of Cleveland. Heidi enjoys interacting and working with students and being a part of the CWRU community. She has planned and organized the annual Wolstein Society induction ceremony for over 15 years as well.

DANIEL CHEN

Daniel Chen is responsible for administratively running the laboratory within Pulmonary & Critical Care at University Hospitals, conducting research assays, analysis of data, and purchasing. The laboratory would not operate without Daniel. He is the best research assistant his supervisor has ever worked with, whether that be at CWRU, Washington University, or the National Institutes of Health. Daniel is facile in animal and human laboratory work. He conducts biochemistry and genomic assays without any issues. He holds a master's degree in medical science and has worked in otolaryngology, medicine, and pulmonary critical care for his 25 years. Everyone around Daniel is a better scientist for working with him and his supervisor notes being indebted to him for running the laboratory.

KEVIN DOZIER

Kevin maintains campus grounds in the Grounds department. He is a very reliable employee who does a remarkable job in his assigned areas- especially when the snow starts falling. Kevin maintains various beds around campus and is a key player in the snow removal process.

ROBIN GOTLER

Robin's role has evolved over the years as she has created new opportunities and worked collaboratively to advance personalized, integrated health care, community health, and equity. She began doing communications work, and then helped to write an application for a grant that supported half her time for 14 years in coordinating a multisite family medicine research center. She helped to launch a new journal, the *Annals of Family Medicine*, which rapidly became

the world's top primary care journal. She served as the journal's founding Editorial Team Coordinator for 17 years, and inaugurated the "Reflections" feature, which she still edits today. Along the way, she edited an authentic and heartfelt book, *The Wonder and the Mystery*. Lately, she has been doing ethnographic research, oral histories, and participatory group model building to develop an understanding of the generalist function in health care and to advance community health and equity. Robin's way of being in the world fosters a culture of collaboration, abundance, and unity. She helps those around her to be their best selves and to work together toward a sense of community. She develops strong partnerships, communications, and participatory research for the Center for Community Health Integration. Over the years, she has contributed new understanding of primary care, community health, and the history of US primary health care. Robin brings tremendous communication and interpersonal skills to her work, as well as a master's degrees in bioethics and the history of medicine.

ANITA GUPTA

Anita Gupta is the Manager for Application Development within the [U]Tech department of the School of Medicine. Her primary responsibility is to lead a team of application developers providing application development support for Health Sciences departments mainly in the School of Medicine and for the Faculty Information System. Due to the uniqueness of medical education and the medical school accreditation process, in-house development of effective software is crucial for the university and the School of Medicine (SOM). Anita Gupta has been with the CWRU SOM [U]Tech department for the past twenty-five years. She and her team have customized application solutions based on departmental needs. Recently, she was assigned to lead an enterprise-level and campus-wide solution called Faculty Information System (FIS). FIS is a university-wide, secure hub of faculty appointment, demographic, teaching, research and scholarship, and service information for CWRU faculty. Anita is a loyal CWRU employee who is always looking to create something good for the CWRU community. Anita has been involved with Maximizing Organizational Resources Leadership and The Leadership Lab for Women in STEM. Anita earned her Master of Science in Management-Information Systems from Case Western Reserve University, her Diploma in RDBMS Technology from DataPRO in Lucknow, India,

her Diploma in Computer Science from the Bureau of Information Technology Studies in Lucknow, India, her Certificate in Computer Application from the National Institute of Information Technology in Delhi, India, and her Bachelor of Commerce from the University of Delhi, India. Also, Anita has served as a Staff Advisory Council Member for two years and has also participated in a Staff Recognition Award Nomination Review Committee.

SHEREE HEMPHILL

Sheree is the Informatics Manager for the Dahms Clinical Research Unit (DCRU) at University Hospitals (UH) Cleveland Medical Center, supporting software and data needs for clinical researchers as well as the unit's cores; Analytical Core Lab, Sample Processing Lab, Nursing, Bionutrition, and Administrative. She is also a Research Electronic Data Capture Software Administrator for both Case and UH. Her knowledgeable, helpful, and patient demeanor makes the process of learning and using easier and more efficient for more than 3,300 users at Case and over 6,000 users at UH. She is a Member of the Informatics Core of the Clinical and Translational Science Collaborative (CTSC), and she has been a Member of the REDCap Consortium at Vanderbilt University since 2007. Sheree supports CTSC members and research investigators in their use of Research Electronic Data Capture (REDCap), a secure web application for building and managing online surveys and databases. Sheree was the responsible person for initially bringing the REDCap software to Case in 2007 to support General Clinical Research Center (GCRC) investigators with their research data. Sheree helped modify the REDCap licensing agreement so that UH, MetroHealth, and CCF could utilize REDCap software as well. Sheree plays a vital role in assisting CTSC investigators with REDCap planning, training, and project creation. She earned her Bachelor of Arts in Psychology from Miami University, Bachelor of Science in Computer Science from Eastern Michigan University, and her Master of Science in Computer Science and Engineering from University of Michigan. Sheree started at CWRU in 1990 as a part-time research assistant in rheumatology with a focus on medical education. After receiving her degrees in Michigan, she returned to CWRU in 1998 to work as a Project Data Coordinator in the Department of Genetics. Her work involved database design for phenotype and genotype data. In 2000, Sheree assumed her current position as Informatics Manager for the DCRU, working with

the CTSC. Overlapping with Sheree's tenure at Case, Sheree taught web design and programming at Polaris Career Center for 12 years and also worked part-time for domestic violence shelters in NE Ohio.

CHRISTOPHER KLESS

As a part of the Grounds Crew, Chris maintains campus grounds, manages the turf mowing crew during the growing season, completes snow and ice removal during the winter season, and performs small engine repairs around the shop. Chris has a great sense of humor which contributes to a fun and friendly environment. Chris attended a trade school named The Ohio Auto Diesel Technical College where he learned skills that he applies here at CWRU. Chris works every major campus event and ceremony throughout the year as well.

CHUNBIAO LI

As a Research Assistant 4, Chunbiao manages and processes Quality Control Samples submitted to the Genome Core. He keeps an accurate record of work completed and organizes and processes DNA and RNA samples for library preparation. The Genomics Core team is happy to congratulate him on 25 years of service at CWRU and hope to celebrate many more anniversaries with him! Chunbiao organizes and processes samples for Next Generation Sequencing (NGS) projects and maintains Quality Control instruments and NGS instruments in the lab. Chunbiao brings a wonderfully kind disposition to the group and has been a seamless addition to the team. He earned his MD, MS from China Medical University, China and is meticulous, persistent, collaborative, industrious, and diligent.

CARLIER MYERS

As Associate Registrar, Carlier is responsible for overseeing various tasks related to student registration and academic records. Her work significantly impacts the university's operations and student success. The registrar's office is often the first point of contact for students, staff, and faculty with questions related to registration, transcripts, and other academic support matters. As such, Carlier plays a critical role in providing high-quality customer service and meeting the needs of all who support students so they can access

the information they need to succeed. In addition, she ensures that academic records are accurate, the university's academic policies and regulations are followed regarding student registration and academic records, and that the university complies with federal and state regulations related to student records, such as those in support of our students who qualify to receive veterans' benefits. Carlier holds three degrees from CWRU: a Bachelor of Arts, a Master of Science in Social Administration, and a Master of Nonprofit Organizations. Having decided that she missed being in the classroom, Carlier also recently enrolled in CWRU's Master of Healthcare Management program. She is a good listener and has earned the trust, respect, and appreciation of all who work with her. Before joining the University Registrar's Office in 2014, Carlier served in several roles at CWRU. Her first position was as an Admission Counselor with the Office of Undergraduate Admission where she soon transitioned to an Assistant Director role. After that, she joined the Frances Payne Bolton School of Nursing to become a Recruitment and Retention Specialist before serving as Registrar for the Nursing School. Carlier later joined the Office of the University Registrar as Associate Registrar in 2014. Within the university, Carlier has served as a representative of the Staff Advisory Council for nine years, serving as Vice Chair in 2018-2019, Chair in 2019-2020, and Past Chair in 2020-2021. Carlier is a 2017 Alumna of the Women Staff Leadership Development Institute (WSLDI), sponsored by the Flora Stone Mather Center for Women, and currently serves on the Executive Board. During the pandemic, the university had to make many adjustments to accommodate massive change. When it was determined that the 2020 commencement ceremony would be held virtually, Carlier not only coordinated efforts to get all university diplomas mailed to students but also helped schools in need of assistance by personally preparing materials and assembling diplomas to get them out to students as quickly as possible.

CARON PEOPLES

As the Director of Information Technology, Caron ensures that the Health Education Campus (HEC), consisting of the Schools of Medicine, Nursing and Dental Medicine, can harness cutting edge technology in instruction, outreach, and administration. She is responsible for managing all the technology functions for all assigned business and academic units by providing leadership to

the schools including strategic planning, project management, needs assessments, policy and procedure formation, budget management and allocation of resources, and communication and dissemination of critical information. She also leads or serves on general university technology projects, initiatives, committees, and teams and provides campus guidance, service, and leadership in important areas. Caron has personnel responsibilities for the staff that provide IT support for the schools including services provided on a contractual basis. She is responsible for establishing and managing these contractual relations to ensure that the needs of the schools are being met in accordance with service level agreements. Caron is a valued and wonderful member of the [U]Tech team. She has been a positive force within [U]Tech and at the HEC, including the complex technology start up at the newly constructed Samson Pavilion. She leads her [U]Tech team members with an eye towards service and problem solving to ensure that the schools and stakeholders within Samson Pavilion are supported at a high level. [U]Tech is very grateful and proud to have Caron as a member of the leadership team and they appreciate her many years of high-quality service to CWRU. Caron earned her Bachelor of Arts in Mathematical Science with a minor in Computer Science. She is a Microsoft Certified Solutions Expert (MCSE), Captain/Co-Administrator of the Slate Graduate Admissions System, Co-Chair of the President's Minority Council on Minorities, and she is a member of the [U]Tech Strategy Group.

TONYA PHILLIPS

Tonya is the Director of Student Financial Services and is responsible for administration of the day-to-day operations of the School of Law's Office of Student Financial Services, including the professional administration of financial aid for all current and prospective law students. She also represents the School of Law at multiple recruiting events each year in both an admissions and financial aid capacity. Tonya is loved and respected by the law students and is often recognized as the best part of the School of Law's recruitment events. She serves as the financial aid advisor to both the Assistant Dean and the Associate Dean for Enrollment Planning and Strategic Initiatives. Tonya is an exceptional member of the Admissions team. She carefully coordinates all aspects of the financial aid awards every year and interacts with each student to be sure they understand their budgets. She started at the University

as a temporary employee in the Office of Financial Aid. Luckily for the Law School, she developed a specialized expertise in financial aid and dedicated her career to student financial aid and admissions. She has been selected by the graduating students as the “Administrator of the Year” and by the Law School administration as the “Employee of the Year”. Tonya plays a pivotal role in the Law School’s commencement and her involvement is very special to her. Tonya is often recognized by the families of law students for her relentless advocacy on their behalf. She has received many tokens of appreciation from those families including home cooked meals and even a handmade quilt.

JAMES PRINCE

Jim is a member of the Cloud Services team within [U]Tech. He is responsible for planning, developing, and configuring the University’s Enterprise Oracle & SQL databases and related environments that support the enterprise applications. These databases reside on campus and some in the Cloud. He provides excellent service through monitoring and troubleshooting the performance, integrity, and security of our enterprise databases. Jim has been an elected representative of the Staff Advisory Council for over 10 years. He has also served as Co-Chair of the Staff Advisory Council Elections committee from 2009 to the present.

PATRICIA PRINCEHOUSE

Patricia has taught a wide variety of courses for the Evolutionary Biology and Origins Sciences majors and recruits and advises students for these majors. She is the principal organizer of the ISO’s Origins Science Scholars and Life - The Universe and Hot Dogs lecture series and has been for over a decade. She has led or co-lead ISO and other CWRU travel programs to Europe, Africa, Asia, and South America. Patricia has been the P.I., Co-I. or organizer of ISO-sponsored grant proposals for research, education, and outreach, and is the ISO lead on engagement with East Cleveland, in collaboration with Turkana University College in Lodwar, Kenya, and with the Turkana community more broadly. She organizes or co-organizes ISO research and educational collaborations and ideation sessions. She conducts her own cutting-edge research in paleoanthropology, for which she has been PI for over $650,000 in grants since 2019. Patricia has been central and essential to the

Institute for the Science of Origins almost since its formation in 2008. She was instrumental in the construction and organization of the Origins Sciences major – the first such program in the United States. It really would be impossible to overstate her impact, which is a direct consequence of her boundless energy and enthusiasm, and of her determination to do what is best for science, what is best for students, and what is best for the world altogether. She earned her Bachelor of Arts in Anthropology from Kent State University, Master of Arts in Biological Anthropology from Yale University, and her PhD from Harvard University. Patricia is a world-renowned dog breeder – winner of the American Kennel Club 2019 Breeder of the Year and 2018 Performance Agility Breeder of the Year, among much other recognition of her contributions to animal welfare and to protecting and preserving rare and heirloom dog breeds. Patricia personifies the concept of collaboration across the university and beyond. She has received noted teaching awards, created the curricula for 2 new majors, and played a key role in creating and piloting a general education program. She has advised numerous undergraduate clubs and organizations, and served on many committees for the university, such as the Darwin Year committee, summer reading committee, SAGES Task Force, Provost's LGBTQ committee, WISER, and many, many more. Her over 20 years of experience in multidisciplinary research, teaching, and curricular design has served the university well.

DOREEN THIBODEAU

Doreen coordinates events for the Vice President of Student Affairs and is a liaison on behalf of the office with university departments, students, families, alumni, and the public. She is knowledgeable about university policies as she develops, implements, and manages office procedures and designated programs. Doreen manages the Free Access Program and serves as a member of the Vice President for Student Affairs' Leadership Council. Doreen is a problem solver and finds solutions to issues as a student-focused advocate and administrator. Doreen is always willing to help anyone at the university whether that be faculty, staff, students, parents, or alumni. Her greatest joy is her family, and she enjoys sewing, painting, and reading. For over 25 years, she has served on the Staff Advisory Council, Student Affairs Professional Development Committee, Student Affairs Assessment Committee, as well as numerous search committees. She has also been a member of the

Student Leadership Awards for 20 years and she has been honored with the Student Affairs Hero Award.

PAUL WEISHAMPEL

Paul Weishampel is a Research Assistant. His responsibilities include all facets of implementing a clinical research project in a community setting. He is a Master Recruiter, who executes the consent process with older adults living in the community to ensure successful project enrollment and retention. Paul performs his job ethically, thoroughly and from the heart, which has resulted in superior recruitment and retention success. The impact of his dedication is demonstrated through the affectionate names given to him by the participants, including Mr. Paul, Professor Paul, and “The Dude”. He serves as the Transportation Captain, ensuring that all study equipment arrives at the housing locations and all items and personnel are safe throughout the study visit sessions. He very successfully collects, enters, and organizes data for hundreds of research participants from 30+ community locations. Previously, Paul was instrumental to the success of Project Newborn here at CWRU, where he worked with participants for over 20 years. His efforts resulted in the project successfully following newborn infants at multiple points, from birth through age 21. Paul has a BA and MA in Anthropology from The Ohio State University. In his time outside of work, Paul volunteers at the Rock & Roll Hall of Fame, Take A Hike Walking Tours, and the International Film Festival, where he once served as a film reviewer. He is also an avid photographer, who develops his own prints in his home studio and dark room. Paul has traveled extensively both internationally and domestically; he has even lived in a teepee while on a dinosaur dig in remote Montana! A special personal item of note for Paul is that he has successfully done all the above without a cell phone! His department is not sure, but he may be the last one on campus to not own a cell phone.

10 YEAR HONOREES

KRISTINE BASSO

Kristine is the Department Assistant for the Department of Pathology and the Center for Global Health & Diseases. She earned

her Associate of Applied Business in Business Technology and is a volunteer administrative assistant for the Women Faculty of the School of Medicine group. Kristine is a great team player and an essential part of the Pathology Administration team. She is always willing to help and learn new skills. Her team is very grateful to have her.

HEATHER BOLDEN

Heather is the Lead Instructional Designer for Teaching & Learning Technologies. In her role, Heather manages an extensive portfolio of online and hybrid projects. Using learning theory, best practices, and appropriate technology, she expertly guides instructors through all aspects of the course design and development process, including decisions about interface design, course architecture and navigation, digital accessibility, content arrangement, sequencing of lessons, use of assessments and selection of class activities. Her supervisor could write an essay on the positive impact Heather has had on the department, [U]Tech, and the University. The team and campus are lucky to have her as part of our community. She is generous with her knowledge, creative with her solutions and always ready to lead. During the pandemic, Heather was a lead architect of the initiatives to train and support faculty during the rapid transition to remote instruction. With her vision and collaboration with campus partners, she strove to ensure academic continuity for faculty and students. More recently, she led the design and development of online courses for the Online Master of Science in Computer Science program and oversaw presidential and provost initiatives to prepare faculty to build and teach online and hybrid courses. Heather earned her Bachelor of Science in Business Administration with Honors, Business Information from John Carroll University, her Online Learning and Teaching Certificate in Educational/Instructional Technology from Kent State University, and her Master of Education (M.Ed.), Instructional Technology from Kent State University. Heather is involved with the Women in Technology Leadership Team and has been honored with the Weatherhead School of Management Executive Education Foundations of Coaching Certificate in 2023, the Women Staff Leadership

Development Institute – Class of 2023, and the Leadership Lab for Women in STEM – Class of 2016. She also is involved with youth and high school lacrosse as a coach and is a part of board leadership for youth lacrosse and youth hockey.

JASON BRADSHAW

Jason Bradshaw is the Director of Design and Manufacturing at Sears think[box] and an instructor in the Department of Mechanical and Aerospace Engineering. He is a valued member of the senior leadership team and is appreciated for his openness and candid style. He is dedicated to the think[box] mission and constantly seeks to find a way to get to a "yes". His work ethic and selflessness was recognized with the 2021 President's Award for Distinguished Service as well. Within think[box], he is responsible for the operations of two 7,000 sq ft floors and supervises a staff of two professional staff and 18+ student technicians each semester. Jason is known as an exacting yet caring instructor - this year he was recognized by the CWRU Chapter of Tau Beta Pi with the 2023 Srinivasa P. Gutti Memorial Teaching award. Jason also serves as the liaison to the student clubs in the Richey-Mixon building, negotiates student behavior contracts, and regularly engages with them throughout the year. He has mentored many students and has received moving expressions of their gratitude. Jason is a 2001 graduate from CWRU with a BSE in Mechanical Engineering. After a successful 7-year career in the industry, Jason returned to CWRU to teach in the Mechanical Engineering Department. In 2018, he joined the staff of Sears think[box] and managed the build out of the Fabrication and Project spaces. Jason is deeply technical, but even more importantly is devoted to the students of CWRU.

KRISTIE BROCK

As a clinical veterinarian in the Animal Resource Center, Kristie plays a vital role in ensuring animals receive the best animal care. Her efforts in protocol review and clinical care of animals ensure compliance with approved protocols and governmental requirements for the care of research

subjects. She is a Doctor of Veterinary Medicine and she completed a postdoctoral training program designed to make her an expert in the use and care of experimental animals.

MELISSA CARR

Melissa Carr, RVT, RLATG, is a Veterinary Technician 2 at the Animal Resource Center (ARC). Originally from Painesville, Ohio, Melissa is currently enrolled at Case Western Reserve University, pursuing her Bachelor's degree in Chemistry. In 2018, she was honored with The Ignacio Ocasio Award from the Department of Chemistry, recognizing her outstanding achievement in freshman chemistry. Melissa also earned her Laboratory Animal Technologist certification from the American Association of Laboratory Science in July 2016. With an impressive tenure of 10 years, she has been an invaluable member of the Animal Resource Center staff.

MARGARET CASEY

Maggie was recently promoted to the position of Development Manager after serving for a number of years as the Executive Assistant and Office Manager for Development and Alumni Relations at the Frances Payne Bolton School of Nursing. She provides exceptional support to the Alumni Relations and Development department. Her role is crucial in ensuring that the department has the necessary resources to foster strong relationships with alumni and donors. Maggie actively facilitates positive communication with both external and internal stakeholders, while also providing invaluable assistance in prospect identification and evaluation. Maggie's meticulous attention to detail allows her to effortlessly plan and execute complex initiatives, events, and various scenarios. She excels at managing multiple tasks while efficiently handling the day-to-day activities of the department. Her contributions are highly regarded, as she is an invaluable member of the team. Furthermore, Maggie demonstrates a strong work ethic and maintains an alumni-centric and donor-centric mindset, offering valuable ideas and solutions to address challenges and propel the department forward. Maggie is currently pursuing her Master of Nonprofit Organization at Case Western Reserve University. She recently completed her Bachelor of Arts in Nonprofit Management at

Cleveland State University, where she was also part of the Center for Public and Nonprofit Management Mentoring Program.

MICHAEL COMSTOCK

Michael holds the role of Video Production Manager at [U]Tech-MediaVision. He is entrusted with the responsibility of managing a team comprising videographers, writers, and motion graphic designers. Mike's key role is to oversee projects from their initial creative concept until their completion, aligning them with the University's teaching and research missions. Utilizing his talents, Michael collaborates with clients to organize intricate source materials and transform them into cohesive, integrated video and media pieces that adhere to client requests and the creative and brand standards of the university. His skill set is characterized by a diverse and expansive range of creative abilities, technical expertise, and personal interests, which contribute significantly to [U]Tech's operations. Under Michael's leadership, he and his team consistently receive an abundance of gratitude and accolades from clients. Their work plays a crucial role in shaping the university's outward image, and thanks to Mike's excellent leadership and skills, that image shines brightly. Michael is an alumnus of Bowling Green State University, and in his leisure time, he enjoys spending quality moments with his children, Izzy and Evan. Additionally, he has a passion for photography, building with Legos, and driving his Corvette.

ROSEMARIE DAVIS

Rose holds the position of Asset and Debt Accounting Manager. In this role, she is responsible for the daily, monthly, quarterly, and annual accounting, analysis, and reporting of the university's capital assets and debt. She plays an integral role in ensuring the university's compliance with government asset reporting, agency asset audits, and taxable bonds reporting. Working closely with various departments across campus, Rose and her team ensure the university's adherence to these regulations. Rose is a valued member of the Controller's Office management team, utilizing her expertise and diligence to maintain the accuracy of capital asset and debt accounting within the university's internal system and for external accounting purposes. She holds a Bachelor's Degree in Business Administration from

Cleveland State University, a Bachelor of Science in Accounting and a Masters Degree in Business Administration from the University of Phoenix. Furthermore, Rose has achieved the distinction of being the Professional Karate Commission 2021 State of Ohio Champion of Weapons for Underbelt Adults and currently holds the rank of Purple Belt.

JESSICA DECARO

Jessica is responsible for managing the Cleveland Health Sciences Library and leading a team of health sciences librarians who play a vital role in supporting health professional programs at all levels within CWRU. Her dedication to service is evident in various areas, including course reserves and systematic literature reviews, benefiting stakeholders across multiple schools such as the School of Medicine, Frances Payne Bolton School of Nursing, School of Dental Medicine, Mandell School of Applied Social Sciences, and undergraduate programs in Arts and Sciences. Jessica's outstanding "can-do" attitude is reflected in her willingness to go above and beyond to support health science programs and departments. She consistently demonstrates kindness, patience, and exceptional competence in all aspects of her work, making her remarkable. As a true university citizen, Jessica actively contributes wherever she can and represents the university effectively in community circles. She prioritizes inclusion and fosters a welcoming environment where individuals feel valued and acknowledged. Her commitment to creating such a positive atmosphere is truly noteworthy.

RUTH D'EMILIA

Ruth D'Emilia holds the position of Business Manager for Sears think[box]. In her role, Ruth collaborates with the faculty director and staff to create and manage the annual budget. This involves collecting data, setting priorities, and regularly monitoring scheduled and actual expenses. She also oversees the staff responsible for purchasing and managing multiple grants, including one from the VA-APT that supports a significant number of co-op students. As the third employee hired by think[box], Ruth has been instrumental in effectively managing the rapid growth and development of this dynamic enterprise. Her contributions have played a crucial role in shaping think[box] into a world-class makerspace and innovation

center. Ruth brings a diverse skill set to her role, with a background in graphic design from the Cleveland Institute of Art and experience as a graphic designer for over a decade. Her business acumen was honed through her work as a sole proprietor. She values being part of a dynamic, committed, and creative team that operates collaboratively, while maintaining a high regard for policies, procedures, and professional boundaries. In addition to her business management responsibilities, Ruth actively engages with the art world, offering a unique contribution to the artistic dimension of think[box] and the broader campus community.

JENNIFER DESANTIS

Jenn completed her undergraduate studies at Mount Union College, where she earned a Bachelor's Degree in Political Science and Adolescent to Young Adult Education. She went on to pursue a Master's Degree in Leadership in Higher Education from Baldwin Wallace University before joining Case Western Reserve University. During her time at Baldwin Wallace, Jenn gained valuable experience working in the Adult and Continuing Education Office, Education Department, and the Alumni and Advancement Office. Since joining CWRU in May 2013, Jenn has held various positions within the university. She initially served as the Assistant Director of Academic Resources until August 2020, and later transitioned to the role of Associate Director of Student Advancement, which she held until November 2022. In December 2022, she was promoted to the position of Director of Student Advancement. Jenn's diverse educational background and her experience in different roles at CWRU have equipped her with a well-rounded perspective and a deep understanding of higher education. Her dedication to student success and her contributions to the university's advancement are evident in her career progression.

TIMOTHY FARRELL

Tim is responsible for overseeing the sports information and service bureau operations for the University Athletic Association's 20 sponsored sports. His duties encompass a wide range of tasks, including writing press releases and feature stories, managing the UAA website and social media platforms, conducting coaches' polls, compiling conference statistics and record books, designing championship programs and publications, reporting statistics to the NCAA, and serving as a liaison to various committees and affinity

groups within the UAA.Tim is highly regarded and respected by individuals at all levels of the UAA governance structure, as well as his peers in other NCAA Division III conferences. He has cultivated strong personal relationships, particularly with coaches and student-athletes who are people of color or members of the LGBTQ community. Tim collaborates effectively with individuals of diverse backgrounds and levels of authority, demonstrating exceptional skills in planning and implementation discussions that promote critical analysis without defensiveness. His contributions in the area of diversity, equity, and inclusion have garnered recognition from the NCAA and other professional groups for their exceptional quality and impact on Division III athletics nationally. With a journalism degree from the S.I. Newhouse School of Public Communications at Syracuse University and over 30 years of experience as a sportswriter and sports information director, Tim is widely respected as one of the most esteemed professionals in Division III. His writing style is characterized by crispness and directness, reflecting the standards of high-quality sports journalism. Additionally, he excels in conducting interviews and crafting personalized stories that captivate readers and transcend mere reporting of events and performances.Tim's nationally acclaimed series of feature articles, titled "Conversations on Race and Racism," exemplifies his ability to present information briefly, clearly, picturesquely, and accurately—guiding readers with its light, as Joseph Pulitzer once advised. Tim Farrell's work stands as a shining example of this principle, according to his supervisor.

ONDI GUSHO

Ondi leads a team of web developers who are responsible for managing various websites on campus, including those for the College of Arts and Sciences, the School of Engineering, the University Library, and he also assists with the University's main site. In addition to website management, he leads projects to develop enterprise applications and oversees the publication of mobile applications to the University's official app stores. Ondi's role is crucial in facilitating effective communication between the university and its internal and external constituents through his work on the Engineering, College of Arts and Sciences, Library, and university websites. Ondi is a dedicated professional who consistently supports the university's mission and provides excellent leadership to his team. He

has earned a Bachelor's degree in Computer Science from Polytechnic University and a Master's degree in Engineering Management from Case Western Reserve University. Outside of work, Ondi is married and has two boys aged 6 and 9. He originally hails from Albania.

JULIE GUTHEIL

Julie plays a crucial role in driving the strategic growth and success of Executive Education at the Weatherhead School of Management. She leads the development, marketing, sales, and launch of signature programs aimed at accelerating growth in this area. Julie is responsible for ensuring the revenue, profitability, and quality of the Signature Program portfolio, including meeting top-line revenue and contribution margin goals. With 8 years of experience at Weatherhead out of her 10 years with the university, Julie has primarily focused on leading the strategic and operational aspects of employer engagement, career advising, and skill development for MBA and specialty master's students. Recently, she transitioned to her current role in Executive Education and has been instrumental in successfully launching the newest signature program. Julie holds a Bachelor of Arts in Management and Labor Relations from Cleveland State University, an MBA from Case Western Reserve University, and has also completed Train the Champion.

THOMAS HARPER

Thom Harper serves as the Assistant Director of Academic Affairs and Registrar for the Mandel School. In this role, he is responsible for arranging, coordinating, and scheduling the school's courses across multiple platforms and delivery formats. Thom provides essential support to students by completing and submitting licensure documents from across all 50 states, providing SIS guidance to students and faculty, and ensuring that students are eligible for graduation through timely audits. Thom has brought stability to the registrar's office, and he keeps faculty informed about the effects of curricular changes across multiple fields. He is a highly professional and knowledgeable registrar who offers a unique assessment of how curriculum changes may affect students, enabling

multidimensional discussions amongst faculty. Thom holds an MBA from the University of Pittsburgh and is highly adept at multitasking in a highly fluid environment. He is known for never wearing a coat, regardless of how cold it is, as he is a true Pittsburgh Steelers fan. Thom is also a tremendously caring father, husband, and son.

JULIE HEWITT

Julie has been involved in several significant roles and projects. First, she has conducted daily interviews with mothers and other caregivers as part of Project Newborn, a research study that explores the developmental outcomes of prenatal cocaine exposure. Additionally, Julie has managed the daily operations of Motor and Performance at School, another research study funded by the National Institutes of Health, which investigates the developmental outcomes of prenatal cocaine exposure on school-age children. Moreover, Julie brings experience as the Director of the Case AmeriCorps Program, a National Service Program hosted by the Office of Student Community Service. In this role, she focuses on education and community outreach in urban neighborhoods.

IWONA HRELJA

Iwona is a valuable support for the professors teaching our International Master of Law (LLM) program and Judicial Science Doctoral (SJD) students, as well as for the administration of the Office of Global Legal Studies. She consistently puts her best effort into every task and manages information with precision. Iwona's kindness and sense of humor are appreciated by faculty, staff, and students, making her an asset to the team. Moreover, Iwona brings a special passion for assisting international students and is fluent in four languages. Prior to joining CWRU, she taught high school Spanish and English to international students, and she learned Polish and Croatian from her family. With the significant growth in LLM and SJD enrollments, Iwona handles a large volume of daily tasks with determination. She maintains detailed records on students' degree programs, career interests, dissertation topics, and expected graduation dates. Iwona also provides support for classroom

activities in multiple LLM and SJD courses each semester, demonstrating her excellent organizational skills. Recently, she developed an online seating chart that simplifies the process for professors, displaying international student names and nicknames clearly. Additionally, Iwona assists faculty with travel arrangements for recruitment and teaching responsibilities abroad, successfully arranging specialized visas within tight deadlines. With enthusiasm, patience, kindness, and a great sense of humor, Iwona supports faculty, staff, and students in various capacities. In recognition of her contributions, she was honored as the September 2019 "Employee of the Month," and her achievements have been acknowledged on the Employee of the Month plaque displayed next to the IP Venture clinic.

DOMERICE JEFFERSON

Domerice Jefferson is a Building Service Worker who is currently stationed on the north side of campus. He consistently goes above and beyond to meet the department's expectations, making him an outstanding employee. Domerice currently serves as the housekeeper for Cutter House, and in previous years, he was responsible for maintaining the outer common spaces of Village 3A and Denison Hall. Domerice is an invaluable asset to the team. He demonstrates punctuality, respect, and honesty, and takes great pride in ensuring that his assigned areas are clean and presentable for both guests and current residents at CWRU.

MEGAN JUBY

Megan plays a vital role as Senior Director of Major Gifts engaging the medical school's alumni, volunteers, and friends to raise funds for student support, research, and other important initiatives within the School of Medicine. She collaborates with the entire Development and Alumni Relations staff, as well as the leadership and faculty of the medical school, to establish meaningful connections between constituents and the school. Megan brings tremendous value to her team, showcasing an extremely positive attitude, strong relationship-building skills, and a wealth of experience in major gift-level fundraising and donor engagement.

Her exceptional skill set has not only made a direct impact on fundraising efforts but also enabled newer team members to learn from her expertise. Through her contributions, the school has been able to advance its mission with enhanced fundraising support. Megan holds a Bachelor of Arts degree in English and Communications from John Carroll University. She has amassed extensive professional experience in development, having held various positions over 17 years at organizations such as the Akron Symphony, John Carroll University, and Case Western Reserve University—School of Dental Medicine, Frances Payne Bolton School of Nursing, and the School of Medicine.

STEVEN JUCHNOWSKI

Steven is a Research Assistant in the Cardiology Department, and his role requires the performance of scientific assays and experiments that seek to understand the relationships between the immune system and heart disease. He handles and processes human blood and tissue samples, the management and maintenance of a biobank of these samples, as well as the performance of blood or tissue-based assays which characterize mechanistic pathways of interest to human disease. Steve is highly regarded among the research and clinical community. He is seen as a reliable scientific partner among his peers and other researchers. His expertise often precedes him, and it is not uncommon that his opinion is sought after both within CWRU, but also increasingly among scientists who have moved nationally/internationally. Sometimes his opinion carries more weight than that of his supervisor, especially when his supervisor is the one asking the questions. He graduated from Lakeland Community College with a special emphasis in biotechnology and research. His friendly and engaging personality, his dashing good looks, his guitar skills, and his uncanny knowledge of local events also makes him a popular choice for non-scientific consults as well, usually related to weekend and/or vacation planning. His range of interests and talents is diverse, including guitar playing, sailing, fishing, running, pinball and fine meats.

BRANDON KIRK

Brandon joined Environmental Health & Safety (EHS) as a specialist and has steadily advanced to the position of Assistant Director of Facilities, Life Safety, and Construction. His role is essential in enabling the university to undertake renovations, construction projects, and ensure compliance with facilities safety and fire safety standards. He oversees a wide range of programs, including driver training and the planning of multi-million-dollar construction projects. Additionally, Brandon plays a pivotal role in maintaining compliance with environmental cleanups, such as mold, asbestos, lead, and PCBs. Under his leadership and guidance, the EHS department has greatly improved. The department expresses gratitude for his service and eagerly anticipates many more years of his contributions.

DEANA LEBER-GEORGE

Deana Leber-George serves as the Manager of Training & Consultation for the Center for Evidence-Based Practices (CEBP). In her role, she coordinates and oversees all of the center's training initiatives, which are delivered both onsite and virtually across the 24 states served by the Center. Deana possesses a wide range of talents that greatly contribute to her work, including an impeccable sense of organization and the ability to bring structure to situations that lack it. One of Deana's key responsibilities is providing training and consultation to mental health and substance abuse treatment clinics that aim to incorporate evidence-based practices into their service offerings. Her leadership and steady guidance extend to various aspects, such as clinical services, customer interactions, product development, supervision of CEBP staff, and coordination of a training menu that currently consists of 140 modules spanning numerous practice models. Deana's expertise covers both process and content, allowing her to effectively fulfill her responsibilities. Deana holds a Bachelor of Arts degree from Lake Erie College and a Master of Education degree from Kent State University. Outside of work, she takes great pride in being the devoted mother of two talented and successful sons, who are at the center of her life.

CHRISTOPHER LITTMAN

Chris serves as the Executive Director for the Office of Professional Programs (OPP) in the Case School of Engineering, where he oversees a dedicated staff responsible for managing graduate and professional programs. The OPP serves as the central hub for graduate marketing, recruitment, and enrollment, covering a wide range of degree programs and certifications, including master's and Online Masters programs, PhD programs, and professional certifications. Additionally, the Office focuses on industry outreach and supports students through various avenues such as class projects, mentorships, internships, and job placements. With his problem-solving skills and strong leadership, Chris has successfully led initiatives within the Office, leveraging his experience and network to achieve immediate results. His relationships with external agencies have positively impacted enrollment in the CSE graduate programs. Chris holds a Bachelor of Arts from Bucknell University and an MBA from Weatherhead. He possesses numerous talents, including exceptional networking abilities, practical common sense, and a passion for growing and sharing garlic. Chris has also actively participated in various university initiatives, including serving on the Staff Advisory Council, volunteering as a Wellness Champion, and engaging in diversity-related programs like Diversity 360 and Train the Champion.

BRENT LYTTON

Brent serves as a Police Sargent, taking responsibility for planning, coordinating, and providing training to new and current officers. He adopts a proactive and service-oriented approach to community-based policing, delivering an excellent level of service to the CWRU Community. Brent's interactions with the community receive many compliments, reflecting positively on himself and the department. He serves as a role model for all CWRU Police officers, and his involvement in initiatives like Operation Teddy Bear, Shop with a Cop, and Coffee with a Cop helps bridge the gap between the police and the community. Additionally, Brent is an ALICE instructor, providing valuable safety presentations across the university.

MATTHEW MALONEY

Matthew Maloney joined the Case School of Engineering Development team in October 2018 and currently holds the position of Senior Director of National Development. In this role, Matthew focuses on building relationships with prospects and aligning their philanthropic interests with the university's priorities and needs. He has been successful in establishing strong connections with major gift prospects and supporting the funding goals of the President and Dean. Prior to his current role, Matthew spent six years at the Weatherhead School of Management, where he oversaw the Operations Research and Supply Chain Master's program, and two years managing the Business Analytics Master's program. He was promoted to the role of Director, Case School of Engineering in 2018 and recently elevated to Senior Director, National Development in January 2023. Matthew is a proud graduate of the Weatherhead School of Management, Class of 2007.

REBECCA MASON

Rebecca is responsible for developing and implementing the long-term strategy and planning of the School of Medicine's development programs and special event functions and protocols. Her role includes creating programs and activities that recognize, engage, and steward the increasing and diverse population of School of Medicine donors, friends, and advocates. Rebecca holds a Bachelor of Arts from Kent State University, a Certification in Nonprofit Management from the Mandel School at Case Western Reserve University, and a Master of Arts in English Language and Literature from Case Western Reserve University. She has a strong academic background and teaching experience, having served as adjunct faculty with the Department of English at CWRU, teaching SAGES courses until 2008. Additionally, she has worked as a research assistant in the Department of Religious Studies and served as an Editorial Assistant for Biochemistry, a journal of the American Chemical Association through the Department of Chemistry. After pursuing an opportunity abroad with USAID, Rebecca returned to CWRU in 2012 as Director of Development Communications at UMC for the Forward Thinking campaign. In 2014, she joined the

development team at the School of Medicine and was promoted to Executive Director in 2016.

CHARLENE MCGRUE

As the Program Manager, Charlene plays a crucial role in the growth and continued success of Weatherhead Executive Education Programs. Her primary focus is ensuring a high-quality education experience for executive education clients. She works closely with the Custom Programs staff, providing excellent customer service and support. Charlene regularly interacts with various stakeholders, including senior leadership at Fortune 500 businesses, as well as mid to senior level line managers and faculty. Having been part of the team for 10 years, Charlene manages all one-day open enrollment programs and serves as the main point of contact for faculty and program participants. She consistently goes above and beyond to ensure a seamless experience for both faculty and participants. Charlene's exceptional project management skills enable her to handle multiple projects flawlessly, all while maintaining her composure. She is always willing to assist her colleagues and has never turned down a request for help. Furthermore, Charlene excels as the department's Google site guru, creating user-friendly program sites for participants and staff. Her dedication and expertise greatly contribute to the success of Weatherhead Executive Education Programs.

DENISE MILLER

As a Chair's Assistant, Denise is known for her meticulous attention to detail and thoroughness in carrying out her responsibilities. Her strong organizational skills make her highly proficient in event coordination. Simply providing her with instructions is enough for her to take charge and ensure tasks are completed effectively. Denise's journey at Case began in August 2012 in the School of Medicine (SOM). In 2015, she transitioned to the Mechanical and Aerospace Department, where she served as the Chair's Assistant. Since the Fall of 2021, she has taken on the role of Chair and is now the sole department assistant in Civil Engineering. In this position, Denise is responsible for providing comprehensive support to faculty and students. She manages various tasks, including organizing department and student club events, arranging travel, and handling orders for faculty, department, and students. Denise can always be relied upon to complete assigned tasks promptly and efficiently. Not

only is she dependable, but Denise also excels in assisting new employees and welcoming new students to the department. Her dedication and helpfulness are invaluable contributions to the department and the overall school environment. Denise earned her Associate of Arts degree from Cuyahoga Community College and has prior experience working as a marketing assistant in the legal sector. This background instilled in her the importance of treating everyone with respect and support. She is always eager to find answers to questions and is an active member of CaseConnect, a staff group dedicated to enhancing work experiences and sharing improvement strategies. Denise's passion for the environment is evident, as she appreciates the trees on campus despite it being an urban setting.

PAUL MILLER

Paul (known as Joe) Miller is a valuable member of the Farm maintenance team at the Squire Valleevue University Farm in Hunting Valley. With responsibility for 400 acres and over 20 buildings, Joe's role encompasses various tasks, including managing grounds, trails, the cross-country course, and the building systems. Whether he's repairing bluebird houses, troubleshooting tractors, mowing fields for student events, or assisting biologists with teaching and research equipment, Joe's can-do attitude and sense of humor make him enjoyable to work with. Despite being a team of only two, Joe's resourcefulness and expertise in carpentry, equipment, and grounds care have been instrumental in tackling the challenges of maintaining 400 acres. Moreover, Joe's generosity extends beyond work, as he shares his homemade kitchen products, such as berry hot sauce and homemade Mead, with his co-workers.

DEBORA MORRIS

Debbie is an exceptional office manager at the Harris Library, responsible for a wide range of tasks that keep the office running smoothly. She handles everything from ordering library materials, managing office supplies, and paying invoices to maintaining reporting statistics and acting as a liaison with the facilities person. Additionally, Debbie's expertise extends to cataloging incoming monographs and updating bibliographic records in the library catalog. Her

dedication, hard work, and knowledge have had an invaluable impact on the Harris Library. Debbie's professionalism, reliability, and discipline are evident in her work, and she fosters collaborative relationships with colleagues. She also possesses a remarkable talent for crochet, creating intricate and beautiful designs that showcase her precision and passion. As a former member of the Mandel School's staff committee, Debbie contributed greatly to planning events and initiatives that enhance staff development and well-being. Her gardening skills are also noteworthy, as she shares the fruits of her labor with colleagues and takes great care of the plants in the library. Debbie's diverse talents and contributions make her an exceptional colleague and asset to the Harris Library.

MEGAN MOYNAHAN

As the Executive Director of the Institute for Functional Restoration, Megan plays a pivotal role in translating implantable neurostimulation technologies that restore function for individuals with paralytic disorders. Her responsibilities encompass establishing strategic directions for the Institute, forging partnerships with private and public organizations in government, industry, and foundations, and creating a favorable regulatory environment and reimbursement policies. Megan serves as the focal point for efforts to bring innovative neurostimulation devices through clinical trials and into clinical practice, ensuring the transfer of technology to commercial partners for long-term access and support. Megan holds a Bachelor of Science in Biomedical Engineering from Johns Hopkins University and a Master of Science in Biomedical Engineering from Case Western Reserve University. With a 17-year tenure at the Food and Drug Administration Center for Devices and Radiological Health, where she served as a Branch Chief and Associate Director for Technology and Innovation, Megan is an expert in medical device regulatory affairs. Furthermore, she has successfully raised $3 million from private donors and public foundations to support the mission of the Institute for Functional Restoration.

ERICA PAYTHRESS

Erica Paythress serves as the Corporate Relations Manager, overseeing administrative affairs of a complex and highly sensitive and/or confidential nature. She acts as a liaison with inter- and intra-departmental and institutional units, engaging in a variety of interactions. In collaboration with the Associate Vice President and lead staff, Erica supports the overall strategy and goals of the department by planning appropriate and strategic encounters. She also serves as an administrative liaison with key offices and represents the Associate Vice President in communication with various stakeholders, including alumni, donors, trustees, and friends. Erica's responsibilities encompass extensive research on corporate prospects and donors, development of briefing materials and meeting presentations, establishment and maintenance of departmental shared drive and databases, and facilitation of proposal and grant award tracking. In addition, she plays a pivotal role in managing the department's finances, database, student interns, calendar, and more, showcasing her versatility and ability to handle multiple tasks. One example of Erica's exceptional skills was demonstrated when she took on the logistical management of the Corporate Visiting Committee, despite initially lacking experience in organizing such a large multi-faceted event. Through her proactive approach, seeking advice from experienced individuals, creating schedules and deadlines, and efficiently balancing her workload, the event was executed flawlessly, highlighting Erica's ability to adapt and acquire new skills. Alongside her professional achievements, Erica's commitment to supporting the university is evident through her voluntary contributions to events like Research ShowCASE. She has also played a significant role in launching a support network for executive administrative assistants, fostering communication and collaboration across organizational boundaries. Erica's passion for her family and cruising reflects her personal interests and adds to her well-rounded character. Overall, Erica's exceptional organizational skills, adaptability, proactive mindset, and dedication to her responsibilities make her an invaluable asset to our institution. Her willingness to support and contribute to various initiatives further enhances her contributions to the university.

LESLIE RICHARDS

Leslie Richards is a Research Assistant 4 within the Vision Research Coordinating Center, Department of Ophthalmology and Visual Sciences and the University Hospitals Eye Institute. In this role, Leslie works with a high degree of independence coordinating study activities for the Vision Research Coordinating Center (VRCC) within the Department of Ophthalmology. Her responsibilities include the study start-up and overall oversight and coordination of recruitment and retention of subjects locally and across sites while functioning as part of Coordinating Center for a NIH sponsored multi-center study. She monitors sites for protocol compliance, clinical research activities, regulatory documentation, Institutional Review Board (IRB) submissions, and human subject protection. She is also extremely effective in the promotion and growth of the center. Leslie is the master clinical site project manager for the national multicenter NIH-funded Diabetes Endothelial Keratoplasty Study (the DEKS) under Study PI Jonathan Lass MD and Director of the Coordinating Center Loretta Szczotka-Flynn OD, PhD at CWRU. This position requires significant autonomy where Leslie shines and draws upon her experience from the predecessor Cornea Preservation Time Study (CPTS). We can easily state that neither study would be as successful as they are/have been if it were not for Leslie's masterful firm yet nurturing relationships with all our study sites. She has propelled well over 65 sites across the country to recruit, retain and manage study participants to meet and exceed NIH expectations. Leslie has special communication talents with both experienced and novice study site personnel. She can educate and train them in detail while holding them to high standards to perform. When she doesn't get the results she wants from a study site, she gently (yet firmly) nudges (but never nags) and nurtures them to produce quality results that ultimately leads to excellent outcomes. Leslie is very dedicated to the department; she is always willing to pick up lagging studies or step in to assist other coordinators to meet the department needs. We are eternally grateful for her contributions!

CARLOS SANTIAGO NEGRON

Carlos Santiago currently holds the position of Skilled Trades Worker I, where his primary responsibility is to ensure the availability of electricity and maintain the lighting systems in student housing. Carlos began his journey at Case as a custodian in the housing department, demonstrating his commitment and dedication to the institution. His determination led him to successfully complete the requirements for a Certificate of Electronic Engineering Technician from Cuyahoga Community College, a pivotal step in his professional growth. Carlos's pursuit of higher education played a crucial role in preparing him for his subsequent promotion to his current position as a Skilled Trades Worker I Electrician. Taking advantage of the tuition reimbursement benefit offered by CWRU, Carlos attended Cuyahoga Community College while working, further enhancing his knowledge and skills. During this time, his hard work and dedication were recognized, resulting in a promotion to Housing Maintenance. Carlos's career progression showcases his ability to seize opportunities for growth and his commitment to continuously improve his skills and knowledge. His educational achievements, combined with his practical experience, make him a valuable asset to the university, ensuring that the lights stay on, and electricity remains available in student housing.

NICHOLAS SINCLAIR

Nick is a Research Engineer at CWRU. He analyzes systems, proposes ideas for improving performance, and tests those ideas with experimental design. He also integrates results from the research team and prepares reports for funding agencies. Additionally, he supervises students, maintains a safe lab environment, and purchases necessary supplies. Nick's early conceptual designs and cost analysis for an iron flow battery were crucial to CWRU receiving a six-year, $4 million research contract from DOE ARPA-E. Nick has a Bachelor of Science in Chemical Engineering from CWRU and started his PhD studies part-time while working full-time. He's now a Research Engineer 3 and is developing his own research ideas and giving presentations across the country and internationally. Nick advises senior design project teams on electrochemical processes and co-teaches an electrochemical measurements course. He's closely involved in teaching lab techniques and data analysis. Nick also loves working with students and sailing on Lake Erie with his crew.

DANIELA SOLOMON

Daniela Solomon serves as the Engineering Librarian at Kelvin Smith Library, where she manages a balanced portfolio of activities to support the School of Engineering. Her responsibilities include collection management, instruction, research support, and client engagement. Daniela is a passionate advocate for standards education in engineering, which establishes uniform criteria and practices in the field. She has organized standards education sessions, collaborated with faculty to integrate standards into class syllabi, and hosted campus-wide workshops on standards. Daniela's work has made a significant impact both nationally and within Kelvin Smith Library, and she is highly regarded by faculty and students in the School of Engineering. Throughout her career, Daniela has been actively involved in professional organizations such as the American Society for Engineering Education, where she has held various leadership positions. She has also published and presented extensively on engineering and librarianship topics and has received grants and fellowships. With an MA in Information Resources and Library Science from the University of Arizona and a Bachelor of Science in Electronics and Telecommunications from Gheorghe Asachi Technical University Iasi, Romania, Daniela brings a strong academic background to her role. In addition to her professional achievements, Daniela has demonstrated a commitment to leadership development. She participated in the Women Staff Leadership Development Institute (WSLDI), a selective program that provided her with workshops, coaching, and career visioning opportunities. She earned a "Women in Leadership" certificate from Weatherhead School of Management's executive education program. In recognition of her accomplishments, Daniela received the Mather Spotlight Award in 2021, which celebrates individuals who have made a positive impact on the university and campus community. Daniela's dedication extends beyond her role as an Engineering Librarian. She played a pivotal role in showcasing the pre-1947 history of the Case School of Engineering through interactive maps, photographs, and historical facts. She also organized The Art of STEM competition, inviting the campus community to explore the artistic side of their work and share their creative endeavors. The Art of STEM Exhibit celebrates the diverse research at CWRU and aims to inspire interest in STEM fields and foster collaborations. Daniela's unwavering commitment to standards education, her accomplishments as an Engineering

Librarian, and her contributions to the university community make her an invaluable asset and a respected leader.

SONIA SPRINGER

Sonia, a Department Assistant 3, plays a crucial role in providing administrative and operational support. She is responsible for ensuring the smooth functioning of the Housing Custodial department and the office of the Assistant Director of Housing Operations by managing office procedures. In addition to her responsibilities, Sonia generously supports custodial staff, peers, and external customers, demonstrating her dedication to teamwork and inclusivity. She efficiently maintains financial and human resource records for both areas, performing critical functions that contribute to the success of housing custodial supervisors and daily operations. Sonia's diligent efforts continue to provide unwavering support to the department and its team members.

SOPHIE SUREAU

As the Associate Vice President for National Development at Case Western Reserve University, Sophie leads strategic initiatives to enhance philanthropic support for various campus-wide and specialty programs, including scholarships, athletics, and student success. She manages a team of development officers and oversees leadership engagement efforts. Sophie has a remarkable personal story, having survived the Bali nightclub bombings in 2002 and enduring severe burns. Prior to joining the university, she held executive positions at organizations like Susan G. Komen and founded the non-profit Helping Hands for Burn Survivors. She has received numerous accolades for her community service and holds certificates in Executive Coaching and Women in Leadership. Sophie is actively involved in board positions and offers coaching to non-profit executives. She is a trilingual individual who resides in Bainbridge, OH with her husband and daughters, and she enjoys skiing and traveling.

ALLEN SZEGEDY

Allen effectively manages multiple research portfolios worth $2 to $4 million for the National Prion Disease Pathology Surveillance Center (NPDPSC). His responsibilities include overseeing grant contracts, clinical testing, and surveillance testing. Through continuous financial strategic planning and long-range operational forecasting, Allen establishes financial goals and objectives for each fiscal year. He provides reliable support to the NPDPSC administrative staff, principal investigators, and advisory board regarding funded projects, discretionary spending, billing, and invoicing. With his expertise in clinical testing, Allen has contributed to the expansion and growth of clinical activities within the NPDPSC. He consistently exceeds expectations, demonstrating his dependability and strong teamwork skills. Allen holds a Master of Business Administration from the Weatherhead School of Management at Case Western Reserve University. He has also completed the "Train the Champion Program" and is currently leading a campaign to certify CWRU EMS staff and faculty in American Heart Association Basic Life Support (CPR and AED).

KRISTIN URIG

Kristin serves as the Director of Student Centers, overseeing a team responsible for managing various community spaces such as Thwing Center, Eldred Hall, The Spot, Carlton Commons, and more. Their dedication makes these spaces special for students. Although recently promoted to the Director position in January, Kristin has already accumulated five years of experience as an Associate Director and previously worked in Athletics and Physical Education. With their positive and energetic approach, Kristin's problem-solving abilities provide reassurance to both their team and event planners who utilize the spaces. They prioritize the user experience, striving to create the best environment possible. With a genuine care for people, Kristin aims to make Thwing, Eldred, and other spaces comfortable and welcoming, where lasting memories are made. Kristin holds a Bachelor of Science in Recreation and Leisure Studies and a Master of Arts in Recreation Administration from the

University of Toledo. In addition, they actively participate in various CWRU committees and projects, fulfilling roles such as Panel Member for the Office of Equity, Co-Chair for the Assessment Committee, Facilitator for Diversity 360, Advisor for Spartan Cheer and the Commuter and Off-Campus Student Organization, Member of the Basic Needs Task Force, and Member of the Staff Recognition Committee. Outside of work, Kristin is a devoted parent to Connor and Hailey. Although unable to attend the CWRA Staff Service Awards Ceremony in person, they are celebrating their 5-year anniversary with their husband, Greg, on a beach far away.

SUSAN VADINO

Susan holds the role of Manager of Central Files, where she is responsible for overseeing the university's records and information retention program in support of its fundraising objectives. Her primary duties involve the allocation and management of major, leadership, and principal gift prospects for the institution. During the pandemic, Susan took on additional responsibilities in prospect management and demonstrated exceptional skills in effectively handling both the tasks and the individuals involved. She possesses a unique ability to negotiate and defuse conflicts that may arise regarding potential donor assignments, and her positive demeanor is a delight to be around. In addition to her professional accomplishments, Susan is an active member of the Cleveland Photographic Society. She earned her Bachelor of Science in Education and Health Education K-12 from Youngstown State University and has completed coursework in Mindful Awareness from UCLA and the Science of Well-Being from Yale University.

RONALD VITALE

Ron became part of CWRU in 2013, starting as an Accounting Clerk in the Office of Research Administration. Due to his dedication and expertise, he was promoted to the role of Grants and Contracts Analyst in 2017. Ron's background in both pre-award and post-award Research Administration has equipped him with a wide range of skills

to effectively manage sponsored projects throughout their entire life cycle. Alongside his strong work ethic and unwavering commitment to CWRU, Ron is known for his friendly nature and willingness to assist others, always ready to share a laugh.

NI MADE AIRANTHI WIDJAJA ADHI

Dr. Made Airanthi K. Widjaja-Adhi has consistently provided exceptionally valuable, high-quality, and instrumental service to the laboratory, the Department of Pharmacology, and the vision research community at CWRU. Her professional training, outstanding work ethic, and dedication to student training have made her an indispensable member of the research community within the Department of Pharmacology and beyond. Her significant contributions to science are evident through her extensive publication record in prestigious scientific journals and her involvement in multiple NIH-funded grants. Dr. Widjaja-Adhi's expertise and achievements have been recognized by her selection for a competitive NIH U01 Enhanced Grant Writing Coaching Intervention program, further indicating her potential for independent funding success in the future. In addition to her scientific contributions, she also manages and trains users of inter-departmental equipment and actively participates in the educational mission of the university. Dr. Widjaja-Adhi's dedication, reliability, and outstanding work ethic make her an exemplary role model for her colleagues and an invaluable asset to the research team. Her significant role in ongoing projects and her involvement in professional grant writing training demonstrate her commitment to pursuing independent funding and her potential for continued success. Overall, Dr. Widjaja-Adhi exemplifies the highest standards of a CWRU employee, based on her professional qualifications, scientific accomplishments, and contributions to the university's educational mission.

ELANOR ZACKOWSKI

Elanor is a Library Assistant IV on the Access and Resource Services Team at Kelvin Smith Library. Known as a self-described people person, she brings an abundance of happiness and

intriguing facts to every conversation, making everyone feel welcome and engaged. Elanor plays a critical role in providing frontline library services at Kelvin Smith Library (KSL) as one of the two Inter-Library Loan specialists. Her focus is on lending library materials to institutions across the country and internationally. Elanor's journey at KSL began in 2008 when she joined as a Student Assistant during her undergraduate years. In October 2012, she became a permanent staff member, specializing in Interlibrary Loan—a highly important and sought-after service for faculty and researchers. During the pandemic shutdown, Elanor's work was crucial in maintaining and developing new library services to support the scholarly research needs of the CWRU community. Apart from her role as a Library Assistant, Elanor actively participates in departmental committee work. She serves as a website content editor on the KSL Web Team and is a member of the KSL Gaming Committee, organizing enjoyable game night events on campus. Recently, Elanor joined the newly formed Library Engagement committee, where she advocates for the recognition of library colleagues. Elanor is a proud graduate and double legacy of CWRU, having obtained a degree in History. Beyond her professional achievements, Elanor possesses numerous interests and talents. During the pandemic, she shared her embroidery artistry and culinary skills with her colleagues through team building activities. Known for her excellent cooking and baking, Elanor delights her team at the library with treats like paska Easter bread. Her creativity and appreciation for life inspire others. In addition to her library role, Elanor is a member of the CWRU Kung Fu club, holding a black belt in Northern Shaolin and serving as a weapons expert. She has been practicing for 15 years and has competed nationally and internationally in various competitions. Elanor also maintains a deep connection with the CWRU community as an active member of the CWRU Film Society since 2006. She proudly states that she has attended 21 consecutive Science Fiction Marathons at CWRU. Overall, Elanor's contributions, both professionally and personally, make her an invaluable member of the CWRU community, embodying the spirit of engagement and dedication.

The Staff Service Awards Program is an official yearly university event to honor the staff members whose longstanding contributions have helped to advance the University's mission for one or more decades, and in many cases, more than three decades. While this event happens once a year, every day provides an opportunity to express your appreciation and thank the talented and dedicated staff who help make Case Western Reserve University a truly great place to work.

On behalf of the Department of Human Resources, we thank you for joining us today and wish you success and happiness throughout your career.