Case Western Reserve University

Cell Phones and Smart Phones
Procurement Policy

Established: May 1, 2011

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1. Cell Phones and Smart Phone’s for work related purposes

When an employee’s duties and responsibilities on behalf of the University require continuous access to wireless telephone services, a supervisor at the Dean or Vice President level can approve the issuance and use of dedicated University owned cell phones/ Smart Phone or reimbursement for the cost of personally purchased cell phone /Smart Phone plan.

The following factors should be considered in determining whether employees require continuous use of these devices for business purposes:

1. The employees’ duties require that they spend a considerable amount of time outside of their assigned offices or work areas during normal working hours

2. The employees’ duties require them to be regularly and immediately accessible outside of scheduled or normal working hours. This does not include occasional, incidental access or purely voluntary access.

Note that misuse of the phone – using it in ways inconsistent with University policy or with local, state or federal laws – can result in immediate cancellation of the service. Violators may be subject to disciplinary action appropriate to their status at the university (e.g. faculty, staff, and students) University-issued cell phones and Smart Phones must be returned upon termination of employment from the University. University issued cell phones must be purchased from preferred University cell phone providers. The amount of reimbursement for personal cell phones cannot exceed the monthly cost of a University preferred vendor plan for the equivalent device.

Reimbursement for the cost of a University owned cell phone cannot exceed the cost of a University preferred vendor cost for the equivalent device.

Mandatory security settings on cell phones where university data are accessed are currently listed at http://www.case.edu/utech/policies/iii-5b-mobile-device-configuration-standards/

Reference the preferred Cell Phone – Smart Phone vendors at http://www.case.edu/procurement/purchasing/contracts/contracts-for-service/

*current non-preferred supplier contracts will be kept in place but not renewed when the contracts expire.

2. Home Internet Service

Home internet service is not a reimbursable expense.

3. Reimbursement of Cell phone / Smart Phone Expenses

Reimbursement for occasional business calls on personal cell phones / smart phones are allowable when continuous access is not available. Personal cell phones configured to connect to university data systems (e.g. email, calendar, HCM, etc) shall also conform to the University Mobile Configuration standards to protect data on the devices.

(See general reimbursement policy)

Please contact IT Procurement Buyer at 216.368.2727 with any questions regarding ordering process.