Centralizing IT: Brown Bag Lunch Series
Status Update, Future Planning and Feedback/Questions

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Centralization: Goals

• Reduce and effectively manage the risk profile of CWRU
• Ensure business continuity and disaster recovery readiness by leveraging best-practices across the university
• Improve the “IT experience” across all areas of the university
• Optimize the university’s investments in information technology
Centralization: Guiding Principles

• Collaboration and inclusion
• Move culture from “us vs. them” to “we”
• New destination
• Honor the culture and structure
Centralization: Stakeholder Engagement

- Open Forum – February 10
- Leadership Summit – February 22
- Monthly IT Leadership meetings
- Website – case.edu/its/centralize
- Monthly Brown Bag Lunch Series
Centralization: IT Leadership Summit Outcomes

- Vision statement development
- Analysis of current state
  - ✓ Strengths, weaknesses, opportunities and threats
- High-level planning
- Assessment strategy
Centralization: Assessment Teams

• Communications
• Hardware, Infrastructure + Applications
• Budget + Finance
• Personnel
• Service Management
• Security + Policy
Centralization: **Multi-Year Process**

- 2016 - Assessing the environment; moving reporting lines
- 2017 - Optimizing the consolidation
- 2018 - A new reality
Immediate Next Steps

• Include distributed IT leadership into current central IT leadership meetings
• Complete consolidation of UGEN IT
• Begin transition of current CTO reporting lines to DCIO (remainder remain intact)
• Reduce risk surface by consolidating distributed servers into CWRU Data Centers, VM or cloud service provider
• Regular status reports on activities related to centralization efforts
Discussion, Feedback and Questions