

## **School of Law Faculty**

Regular Meeting, Thursday, April 4, 2019

### **Resolution of No Confidence in MedImpact and Direct Scripts**

**WHEREAS**, in 2018 Case Western Reserve University (CWRU) entered into a new benefit program for Prescription Medications; and

**WHEREAS**, CWRU switched providers from CVS Caremark to MedImpact; and

**WHEREAS**, CWRU contracted for a service providing mail order maintenance pharmaceutical coverage through Direct Scripts; and

**WHEREAS**, MedImpact and Direct Scripts have serviced the CWRU community since August, 2018; and

**WHEREAS**, in the eight months of service by MedImpact and Direct Scripts, an inordinate amount of problems, failures, deficiencies and errors have occurred to the detriment of CWRU employees, their families and dependents; and

**WHEREAS**, MedImpact and Direct Scripts have demonstrated an inability to address, correct, or prevent these problems, failures, deficiencies and errors; and

**WHEREAS**, the plethora of problems, failures, deficiencies and errors along with the inability of MedImpact and Direct Scripts to adequately address same has placed the health, safety and welfare of the CWRU community at significant risk;

#### **The Faculty of the School of Law RESOLVES:**

- (1) To express its statement of No Confidence in MedImpact and Direct Scripts' ability to properly and adequately serve the interests of the School of Law's faculty, its staff and their families;
- (2) To refer this resolution to the CWRU Faculty Senate Executive Committee for adoption by the full CWRU Faculty Senate; and
- (3) To request the CWRU Faculty Senate to have CWRU Administration replace MedImpact and Direct Scripts as the pharmaceutical prescription drug providers for the CWRU community.