

FSCUL Statement Recommending a Comprehensive
External Review of the CWRU Library System

Passed Unanimously by FSCUL on March 9, 2017

The Faculty Senate Committee on University Libraries (FSCUL) recommends that a comprehensive external review of CWRU's entire library system be conducted as soon as possible on the model of the recent Accenture review of the university, and that follows the best practices described by Kara Malenfant and Kathryn Deiss in *Reviewing the Academic Library: A Guide to Self-Study and External Review*.¹

This review will preferably be conducted by a site visit committee, but it may be conducted by a consulting firm instead.

The site visit and review should focus upon:

- the organizational effectiveness to deliver educational and research services for the University community, including: ease of resource discovery; current and potential use and usefulness of content resources and informational services; and current external relations and potential expansion of partnerships with other regional libraries
- the operational efficiency, the funding (including the funding mechanism and formulae), the management structure, and the allocation of content, space, and personnel resources.

¹K. Malenfant and K. Deiss, "Successful External Reviews: Process and Practicalities," in *Reviewing the Academic Library: A Guide to Self-Study and External Review*, E. Mitchell, P. Seiden, eds. (ALA, 2015), pp. 135-169, which can be found at:
<http://www.ala.org/acrl/sites/ala.org.acrl/files/content/chapter7%20Successful%20external%20reviews%20-%20Process%20and%20practicalities.pdf>