

# CWRU Discovery Days

## **Dean of Students: Advocacy & Support at CWRU**

**Fall 2020**



DIVISION OF STUDENT AFFAIRS  
CASE WESTERN RESERVE  
UNIVERSITY

# Dean of Students Team



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# Dean of Students Mission

The Dean of Students Office serves in an advocacy role for all students. We assist students, parents/families, faculty and staff with all matters related to student life for success at CWRU. Additionally, we provide resources and support for students experiencing a range of challenges from the day they first become a part of our CWRU community. We help students holistically navigate their academic journey.

The Dean of Students Office oversees the Behavior Intervention Teams (BIT) for graduate and undergraduate students, CARE Management Services, Non-clinical Case Management, Disability Resources, Office of Accommodated Testing and Services, Interreligious Council, Student Conduct and Community Standards and the Student Emergency Fund.



# Overview of Dean of Students Services

CARE Management & Non-clinical Case Management Services

Behavioral Intervention Teams (BITs)

Community Concerns Reporting System (CCRS)

CARE Reporting System

Wellness Checks

Student Support Consultation

Student Emergency Fund

Mediation and Conflict Coaching



# College Mental Health

## The Top 10 College Student Mental Health Statistics for 2019

- 80% of students feel overwhelmed by their responsibilities at college.
- 50% of students feel that their mental health is poor or below average.
- 40% of students with problems involving mental health fail to seek help.
- As much as 75% of all mental health issues are established by the age of 24.
- 73% of students with a mental health condition had a crisis on college grounds.
- 75% of students who have problems with depression don't seek help.
- 40 million adults suffer from an anxiety disorder, and as many as 75% of them have first felt the issues by the age of 22.
- 41.6% of students say that anxiety is their top concern.
- More than 1,000 suicides occur on campuses in the US every year.
- More than 50% of all college students have suicidal thoughts.

# Dean of Students Case Management Services

**At its very core, case management is about helping students to overcome the obstacles in their lives.**

Case management is central to the educational mission of Case Western Reserve University, seeking to retain students and providing them an environment conducive to academic success.

Case management can serve as a keystone mechanism through which colleges and universities support and keep students safe.

Case management supports the work of the BIT by providing flexible and creative support to at-risk students, ensuring proper access to care.



# Case Management Philosophy

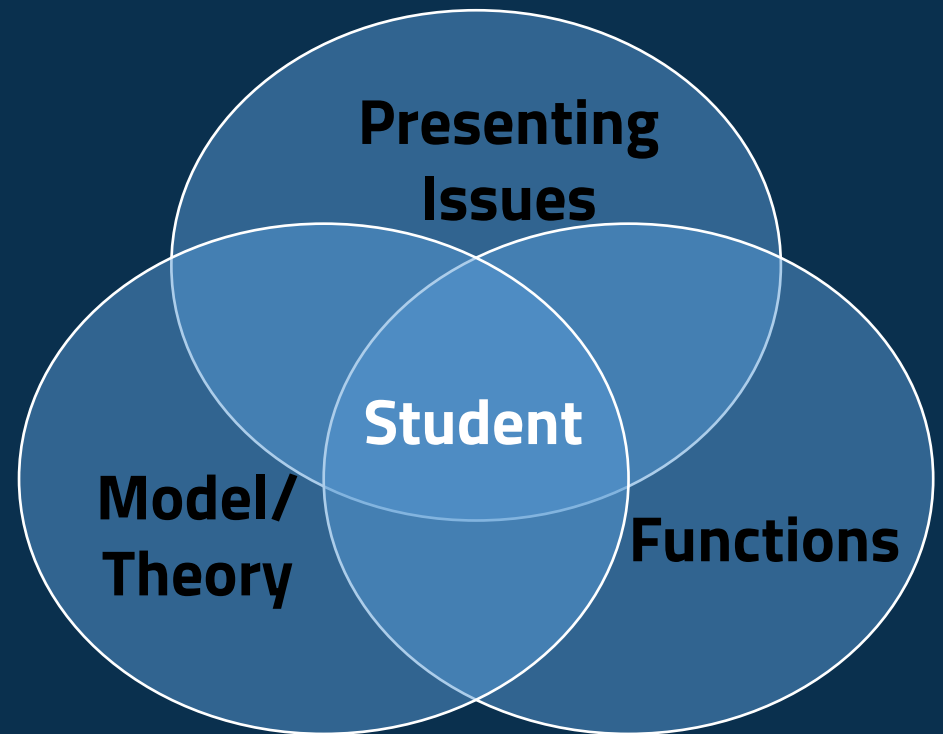
**Model/Theory:** Rooted in Social Work and Student Development Theory

**Presenting Issues:**

- Behavioral Concerns
- Medical/Mental Health
- Interpersonal Concerns
- Alcohol/Substance Use Concerns

**Case Management Functions:**

- Assessment,
- Service Coordination & Referral
- Advocacy & Follow Up



# Clinical & Non-Clinical Case Management

## Clinical

- Has clinical license
- Hired to practice mental health treatment
- Governed by state confidentiality
- Notes kept in privileged database

## Non-Clinical

- May have a clinical license
- Hired to offer support, non-clinical counseling
- Governed by FERPA
- Notes kept in university - operated database





# CWRU Behavior Intervention Teams (BIT)

The mission of the CWRU BIT is to promote the safety and well-being of the CWRU community. The undergraduate and graduate BITs are dedicated to proactive, coordinated, and planned approach to identification, prevention, assessment, management, and reduction of interpersonal and behavioral threats to the safety and well-being of the CWRU community.

## CWRU Behavioral Intervention Teams

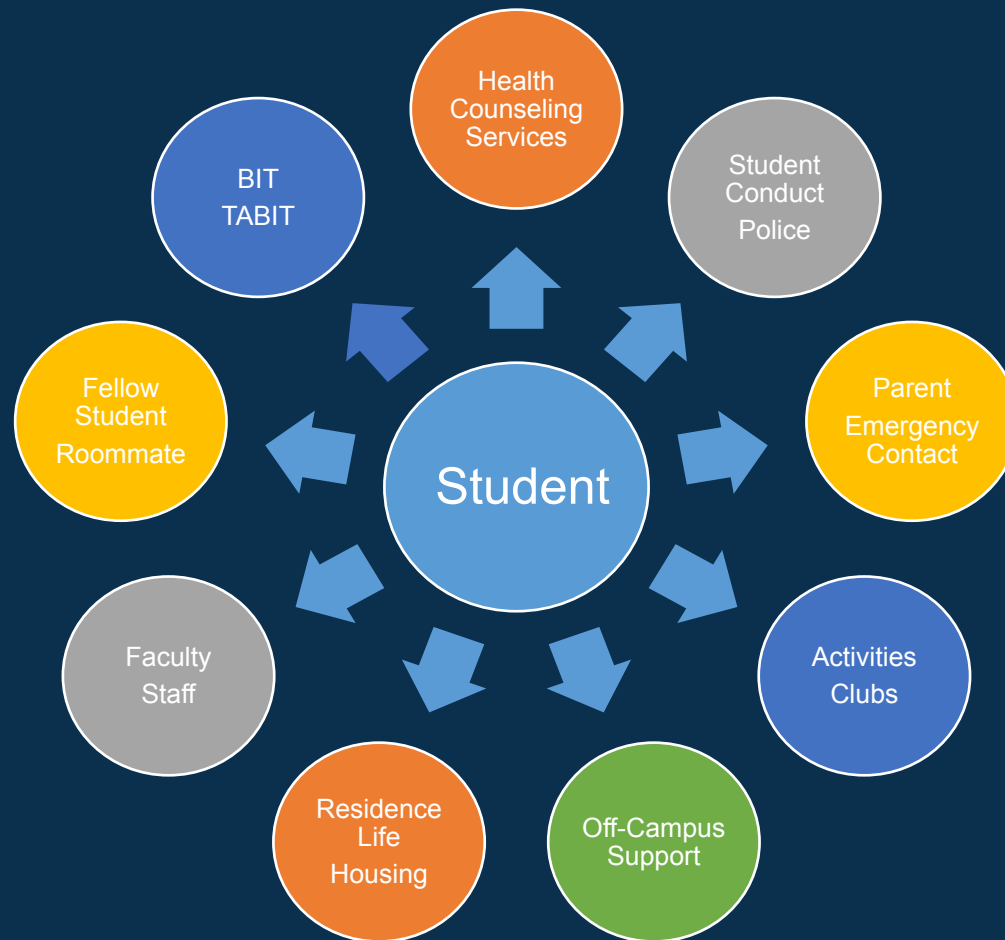
- Undergraduate Behavioral Intervention Team
- Graduate/Professional Behavioral Intervention Team

# Behavioral Intervention Team (BIT)

## Purpose

- BITs are interdisciplinary teams that review reports regarding behaviors of students that can be concerning, disruptive, or threatening- behaviors that potentially impede their own or others ability to function successfully or safely.
- BITs coordinate CWRU resources to address the needs of students by recommending collaborative and purposeful interventions aimed at helping students achieve success.
- The BIT process is designed to provide members of the campus community with an easily accessible avenue to report concerning behaviors. BIT centralizes the reporting of concerning student behavior and encourages early intervention.

# How are Students Referred?



# Student Privacy & DoS FAQs

- Student Information Privacy
  - FERPA (DoS): The Family Educational Rights & Privacy Act
  - HIPPA (UHCS): Medical & mental health professionals
- Common Questions:
  - When would I get a call from the Dean of Students Office?
  - What if my student needs to go to the hospital?
  - What if I can't reach my student?
  - How do DoS Staff work with Navigators and Faculty to support/advocate for students academic needs?
  - What if my student has a personal emergency & needs to leave school for a while? What support will they receive?
  - What if I have worries or concerns about my student?



# What to do if you notice concerning behaviors?

If you're notice concerning behaviors with your student:

- File a CARE report on the Dean of Students webpage.
- Call the Dean of Students Office at 368-1527 during standard business hours
- Email the Dean of Students at [deanofstudents@case.edu](mailto:deanofstudents@case.edu)

If your student shows evidence of a **dangerous** action or evidence of an emergency situation to self and/or others, call **CWRU Public Safety at 216-368-3333**.



# Your Questions?



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# Division of Student Affairs



## **Dean of Students Office**

**Phone:** 216.368.1527

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**Office Hours:** Monday – Friday, 8:30 a.m. – 5:00 p.m.

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# Sources

- National Behavioral Intervention Team Association – Case Management Summit 2019
- Council for the Advancement of Standards in Higher Education
- American College Health Association – National College Health Assessment, Fall 2018
- Adams, S., Hazelwood, and Hayden (2014) Student affairs case management: Merging social work theory with student affairs practice, *Journal of Student Affairs Research and Practice*. 51(4), 446-458

