

June 28, 2005

Dear Case Employee:

Welcome to VSP! Beginning July 1, 2005, Case Western Reserve University is pleased to provide our benefits eligible employees with an outstanding vision benefit through VSP. You are entitled to add this eye care plan if you already receive benefits through Case. Use your vision benefit with a VSP network doctor for eyecare and eyewear to make sure you're seeing and looking your best.

With over 40 million members, you are part of the nation's largest provider of exceptional eyecare coverage. And with VSP network doctors located right where you need them – close to work, home and shopping centers, you're certain to find a network doctor to meet your eyecare needs. Our doctors always accept new patients, provide top quality care and offer a wide selection of frames and contact lenses to choose from – all at one convenient location.

Using your VSP benefit is as easy as 1-2-3. You don't need ID cards or claim forms. Simply:

- 1. Find a VSP network doctor at vsp.com or call 800-877-7195.
- 2. Make an appointment and tell the doctor you are a VSP member.
- 3. Your doctor and VSP will handle the rest.

The enrollment period for this plan will be June 28, 2005-July 8, 2005. Please contact Benefits Administration at Case, by phone at (216) 368-6781 or email at benefits@case.edu, to obtain the necessary paperwork for completion. Once you have submitted the enrollment materials, employees will need to ensure that their information has been entered into our system before attempting to utilize the benefit. It is imperative that all employees be in our system, and identify themselves to the VSP provider as a VSP member prior to services being rendered. Visit: http://www.case.edu/finadmin/humres/benefits/2005benguide.html for specific details.

For more information about your eyecare coverage, contact VSP 800-877-7195 or visit vsp.com today. You'll like what you see.

Sincerely,



