



Effective **August 1, 2018**, Case Western Reserve University is changing its Pharmacy Benefit Manager (PBM) to MedImpact. As the PBM, MedImpact is contracted by Case Western Reserve University to administer your Prescription needs. Retail Pharmacy, Specialty Pharmacy and Mail Order Pharmacy through Direct Scripts are dedicated to provide the same high quality of care you currently receive, while helping manage the increasing costs of prescription drugs.

### **How to Fill Your Prescription(s)**

Acute Medications: (ie antibiotics, pain medications, etc.)

You may fill all acute medications at one of 67,000 MedImpact Participating Retail Pharmacies. To find a retail pharmacy nearest you and print a map with driving directions, log on to [www.medimpact2go.com](http://www.medimpact2go.com) and go to the Pharmacy Locator tool.

Maintenance Medications: (any medication that is taken daily or continuously throughout the year)

You may obtain a first time 30-day maintenance prescription at MedImpact Participating Retail Pharmacies. All maintenance medications in a 90-day supply must be obtained through the new Direct Scripts Mail Order Pharmacy.

If you currently receive your medications through CVS Caremark, all current and valid mail service prescriptions will be transferred to Direct Scripts Mail Order. Please note, however, that certain types of medications cannot be transferred and require a new prescription. These include (1) compound medications; (2) controlled substances (Oxycodone, Norco, etc); (3) expired prescriptions; and (4) prescriptions without remaining refills. Please refer to the enclosed Frequently Asked Questions for more information regarding filling your prescription through the new mail order provider, Direct Scripts.

Any available and non-expired refills upon transfer will be mailed automatically prior to being due. Please note that any medications that require refrigeration will be filled at your local retail pharmacy. Please contact our customer service at (800) 913-1846 or [cwru.directscripts.com](http://cwru.directscripts.com) for details.

### **Prescription Drug Copayments**

Under your new pharmacy program, your copayments will be based on the same three-tier formulary structure currently in place today. The three tiers are:

- Tier 1 – Generic Medications are covered at the lowest tier cost share level
- Tier 2 – Preferred brand name medications are covered at the second lowest tier cost share level
- Tier 3 - Non-Preferred brand name medications are covered at the third tier cost share level

MedImpact offers a number of online tools to help you understand and make informed choices regarding your formulary and copay options. Beginning August 1, 2018, go to [www.medimpact2go.com](http://www.medimpact2go.com) to visit the MedImpact member website. Follow the registration prompts so that you can gain access to the drug price check tool, benefit highlights and your prescription history. (You'll need your prescription drug ID card to register).

### Specialty Drug Benefits

Effective August 1, 2018, MedImpact Direct Specialty Pharmacy will provide specialty medications. The Specialty program supports patients with complex health conditions who need injectable medications, medications with strict compliance requirements, or have special storage needs. If you are currently using a specialty medication which MedImpact Direct Specialty will dispense, a representative will be calling you and your current pharmacy to transfer your prescription to MedImpact Direct Specialty. If you are using a specialty medication that MedImpact Direct Specialty cannot provide (certain “limited distribution” drugs), coverage will still be available through the drug manufacturer’s designated specialty pharmacy. For more information about this service, please call (877) 391-1103.

### How to Use Your New Pharmacy Program

Before August 1, 2018, you and your covered dependents will receive new Case Western Reserve University Plan identification cards. These new identification cards will contain the necessary information for the pharmacy to process your prescription claims. To ensure that you do not experience interruption in receiving your prescriptions, please present your new identification card to your pharmacy beginning August 1, 2018, so they can update their claims system.

### Contact Information Effective August 1, 2018

Company	Website	Contact Number
MedImpact	<a href="http://www.medimpact2go.com">www.medimpact2go.com</a>	(888) 741-5019
Direct Scripts Mail Order Pharmacy	<a href="http://cwru.directscripts.com">cwru.directscripts.com</a>	(800) 913-1846
MedImpact Direct Specialty Pharmacy	<a href="http://www.medimpactdirect.com">www.medimpactdirect.com</a>	(877) 391-1103

### Questions

If you have a question about your new pharmacy benefit plan, please contact a MedImpact representative at (888) 741-5019 beginning August 1, 2018.

Case Western Reserve University and MedImpact appreciate your support as we work to provide you with a cost-effective, high-quality prescription drug program.