

Case Western Reserve University's Professional Development Center

April 2025 Training Highlight



Hard Skill Highlight: Problem-Solving

LinkedIn Learning: [Problem-Solving Techniques](#)

LinkedIn Learning: [Critical Thinking and Problem Solving](#)

LinkedIn Learning: [Developing a Problem-Solving Mindset](#)

LinkedIn Learning: [Ten Habits of Great Problem-Solvers](#)

LinkedIn Learning: [Customer Service: Problem-Solving and Troubleshooting](#)



Soft Skill Highlight: Adaptability

LinkedIn Learning: [How to Be an Adaptable Employee during Change and Uncertainty](#)

LinkedIn Learning: [Building Resilience](#)

LinkedIn Learning: [Adapting Leadership to Behavioral Styles](#)

LinkedIn Learning: [Preparing Yourself for Change](#)

LinkedIn Learning: [One-Minute Habits for Resilience](#)

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Training Access Instructions

Academic Impressions

- Login to your account at [Academic Impressions](#)
- Use your CWRU credentials (abc123 and password) to access member benefits
- Type in the name of the training you are interested in from the first page of this handout in the search bar
- Browse other Academic Impressions offerings by entering your desired area in the search box

AllOne Health (formerly IMPACT Solutions)

- Visit [our website](#) for detailed information on AllOne Health, CWRU's Employee Assistance Program, and to learn how to create your account
- For any questions on AllOne Health, their services, or your eligibility, please contact askhr@case.edu

LinkedIn Learning

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