



**CASE WESTERN RESERVE
UNIVERSITY**
Department of
Human Resources



**Staff Service Awards
Ceremony**
Thursday, June 11, 2026
Thwing Student Center
Excelsior Ballroom

Welcome

Amanda Bailey
*Vice President for Human Resources,
Chief Human Resources Officer*

Presentation of Robin Kramer Volunteer Award and President's Awards for Distinguished Service

Eric W. Kaler
President

Congratulatory Remarks

Paul Keeley
Staff Advisory Council, Chair

Presentation of Service Awards and Certificates

Amanda Bailey
*Vice President for Human Resources,
Chief Human Resources Officer*

Closing Remarks

Amanda Bailey
*Vice President for Human Resources,
Chief Human Resources Officer*



The Staff Service Awards Ceremony is an official, annual university event to honor the staff members whose long-standing contributions have actively helped to advance the university's mission for one or more decades.

While this ceremony occurs once a year, every day provides an opportunity to express to one another an appreciation for the talented and dedicated staff members who help make Case Western Reserve University a truly great place to work.

On behalf of the Department of Human Resources, we express our deepest gratitude for your many years of dedicated service and wish you continued success and happiness throughout your career with the university.

For some, "the possible" represents the sum goal of achievement.
For us, "the possible" refers to the starting line for our intellectual pursuits.
"The possible" is the point from which we build, not where we want to arrive.

Our mission, vision and values lead us to think big and to think beyond the possible.

STAFF SERVICE AWARD RECIPIENTS

Robin Kramer Volunteer Award

Name

Darlana Dillard

Department

Office of General Counsel

President's Award for Distinguished Service

Name

Naomi Drakeford

Department

University Health and Counseling Services

Greg Harris

Dean of Students Office

Dorien Langezaal

Undergraduate Advising Support Office

45 Year Honorees

Name

Jeffrey Gumpf

Department

Enterprise Applications & Data Management

Dick Jamieson

Campus Services

Nancy Nagy

Pathology

35 Year Honorees

Name

Jean Eastman

Department

Genetics

Jane Heatwole

Genetics

James Lutterbaugh

Hematology and Oncology

Jim Nauer

Research Computing & Infrastructure Services

Thomas Sabo

Materials Science & Engineering

Patricia A. Simmons

Macromolecular Science & Engineering

Kevin Thomson

Physical Security Services

Felice Thornton Porter

Environmental Health and Safety

25 Year Honorees

Name

Department

Alyson Alber	Admissions
Alan Alldridge	University Farm
Megan Allen	Teaching & Learning Technology
Gerald Babcock	Physiology & Biophysics
Cynthia Bartels	Genetics
Shyue-An Chan	Physiology & Biophysics
Eileen Connell	University Technology
Minoos Darvish	Office of Curricular Affairs
Lopamudra Das	Comprehensive Cancer Center
Nada DiFranco	Development and Alumni Relations
Saada K. Eid	Pediatrics
Marcia Elliott	Custodial Services - Academic
Zhimin Feng	Research Office
Daniel Gebhardt	Research Office
Neil Harnar	Case School of Engineering - Office of the Dean
Fred Hendricks	Office of University Financial Aid
Paul Jarc	Enterprise Applications and Data Management
Weihong Jiang	Transgenic Core Facility
Michael J. Johnston	Facilities Maintenance - Housing
Fredrick Lewis	Custodial Services - Academic
Kathleen Lundberg	Nutrition
Sara Lyons	Alumni Relations
Sarah McFarlane Polly	School of Law - Milton and Charlotte Kramer Law Clinic
Robert Moore	Pediatrics
David Nethery	Biomedical Engineering
Arman Nosrati	Advancement Services
Stuart Oakes	Prospect Research
Michael C. Payne	Center Global Health & Diseases
Lisa Peters	School of Law, Library
Michelle Saafir	Public Safety
Loretta Schaffer-Zeigler	Controller's Office

Jeremy Smith	Tech Infrastructure Services
Elissa Tennant	School of Law - Faculty Support
Monica Tyus	Dental Clinic
Jane Vondrak	Office of the President
Wei Wang	University Technology School of Medicine
Pamela White	Dean's Office - Weatherhead
Angelia Williams	Pediatrics
Michael Wilson	Genetics
Brian Wollenzier	Biomedical Engineering

10 Year Honorees

<u>Name</u>	<u>Department</u>
Jacqueline Bartlett	Population & Quantitative Health Science
Karl Bartz	Facilities Maintenance - Housing
Bobbi Beale	Begun Center for Violence Prevention
Laura Bentley	Undergraduate Academic Affairs & Operations, Weatherhead School of Management
Edward Bolden	Institutional Research
Aleksandr Briskin	Administrative Applications
Sheila Campbell	School of Engineering - Dean's Office
Jon Carlson	Budgets & Financial Planning
Liana Carroll	Undergraduate Admissions
Jason Cohen	Maltz Performing Arts Center
Jeremy Cole	Customer Support Services
Luther Coleman	Facilities Maintenance - Housing
John Coorey	Development and Alumni Relations
Bradford Crews	Alumni Relations
Ralph Deadwyler	Custodial Services - Academic
Angie Eason	School of Law, Library
Henry Eastman	Interactive Commons-Thwing Center
Natarsha Ellis	Custodial Services - Housing
Kaleigh Farrell	Pediatrics

Yuriy Fedorov	Small Molecule Drug Development Core
Kim Fleddermann	Great Lakes Institute for Energy Innovation
Rodney Fleming	Facility Services
Carey Fornal	Grants & Contracts
Sean Fritsche	Customer Support Services
Robert Grandy	Animal Resource Center
Lavinya Hayes	Custodial Services - Housing
Sarah Hill	University Health & Counseling Services
Nichole Hoven	Case School of Engineering - Dean's Office
Ebony Huffman	Research Administration
Quiana Idom	Custodial Services - Academic
Andrej Jackson	Custodial Services - Academic
John Jesberger	Telephony
Rose Kelly	Controller's Office
Darren Kelly	Facilities Maintenance - Housing
Lisa Kelly	Great Lakes Institute for Energy Innovation
Karen Kinzer	Advancement Services
Philip Klenotic	Pharmacology
Candace Langham	Custodial Services - Academic
Kaitlyn Laux	University Marketing and Communications
Ruifu Liu	Pathology
Katreya Lovrenert	Genetics
Leina Lu	Genetics
Patty Marvel	Cleveland Health Sciences Library
Anthony Matthews	Facilities Maintenance - Academic
Jeff McNeil	Facilities Maintenance - Academic
Paola Menghini	Gastroenterology
Robert Michaels	Biomedical Engineering
Jeff Mlakar	Interactive Commons
Joel Morales	Office of Research Administration

Claude "Bud" Morris	Space and Facilities Planning
Annah Mueller	Student Affairs
Ray Nosal	Controller's Office
Martin Oswald	Office of Research Administration
	Information Technology
Kathy Petras	Orientation and New Student Transitions
Durgadevi Ravillah	Comprehensive Cancer Center
James Render	Comprehensive Cancer Center
Brian Richardson	Nutrition
Gary Riedel	Grounds Maintenance - Academic
Christian Savage	Finance and Administration
Jon Schwartz	Physical Education & Athletics
Sarah Sells	Office of Medical Education
George Smiltins	Student Centers
Sarah Smith	Office of Research Administration
Ashley Solomon	Case School of Engineering - Office of the Dean
Colleen Sporar	Development & Communications
Mamuni Swain	Master of Science in Anesthesia Program
Jean Tang	Endowment Funds Management
Joseph Thomas	Custodial Services - Housing
Kimberly Thompson	Biology
Emonee Thompson	Dental Cashiering
Debra Tomsick	DMD Clinics
Rick Washington	Facilities Maintenance - Housing
Rebecca Williams	Parking Services
Judi Williams	Disability Resources
Evelyn Wright	Custodial Services - Housing
Patricia Zmijewski	Veale Institute for Entrepreneurship

ROBIN KRAMER VOLUNTEER AWARD

The Robin Kramer Volunteer Award honors a staff member whose volunteer service to the campus community has had a significant impact on colleagues, students, or visitors.

Case Western Reserve University created the Robin Kramer Volunteer Award in honor of Robin Kramer, a university employee whose qualities and commitment to volunteerism set a standard for distinguished service. Robin Kramer (August 5, 1955 - November 1, 2013) was known for her passion for serving the University and its employees. Robin was a friendly and familiar face of the Staff Advisory Council (SAC) and loved to welcome new members at the SAC New Member Orientation. She also co-chaired the Elections and Staff Recognition Committees. Her family, friends, and co-workers remember her for her infectious smile, contagious laugh, concern, loyalty, and the support she demonstrated to the University community. Robin's enthusiasm and energy were evident in everything she did.



Darlena Dillard
Legal Assistant
Office of General Counsel

Service and community is at the root of all Darlena “Dee” Dillard does, both in her community and on campus at Case Western Reserve University.

Dillard, a legal assistant in the Office of General Counsel, serves others quietly, inspiring others to join her. She launched a “Community Table” next to her home, which she stocks with items that others in the community may need: food, household items, clothing and more. This initiative—centered on human connection—has become a true community effort, including the neighbors who donate items and her young grandchildren who help distribute them during the summer.

Through her service on her church's community outreach committee, she finds more opportunities to meet others' needs. Last fall and winter, she organized a coat drive, creating a warmer season for 50 adults and children. Each year during the holiday season, she also coordinates the donation and assembly of up to 10 boxes of food for community members.

Her impact extends to Case Western Reserve, where she is a member of the Staff Advisory Council. Dillard serves on three committees: Staff Development, Fringe Benefits and Community Service. In these roles, she brings a community-centered perspective to advocate for staff members across campus.

"Darlena does nothing for show. Every act of service she performs is guided by purpose, intentionality and respect for the people she is helping," her nominator wrote. "She creates systems of care that empower others to participate, give, feel valued and inspire hope. She helps others see that every life has value, and through intentional, compassion-driven service, she helps our community move toward a brighter, more hopeful future."

PRESIDENT'S AWARD FOR DISTINGUISHED SERVICE

The President's Award for Distinguished Service honors up to three staff members every year whose outstanding contributions to our campus culture has had a transformational effect on university colleagues, students or visitors.

The President's Award for Distinguished Service was created in honor of Roseanne Shaerban (May 9, 1958 – February 6, 1989), a university employee whose qualities and commitment set a standard for distinguished service. Her family, friends and co-workers remember her for the care, concern, loyalty and support she demonstrated to the university community. Roseanne was feisty, creative and exceptionally generous in her willingness to help others in need.



**Naomi Drakeford, PhD
Director of Clinical Counseling Services |
Interim Training Director
University Health and Counseling Services, Division of
Student Affairs**

Naomi Drakeford, PhD, has created a culture in which students are best able to thrive at CWRU. Her patient kindness leaves a lasting impression on those she meets, whether she is offering support to grieving staff after the loss of their colleague or listening to the students she counsels.

Through her role as director of clinical counseling services, she has established numerous initiatives and programs that have enhanced psychological safety for all on campus.

In 2024, Drakeford leveraged a Substance Abuse and Mental Health Services Administration grant to partner with The Steve Fund, which allowed her to create programming aimed at

supporting underrepresented graduate students. The program gave a voice to graduate students who shared the unique pressures they experienced. As a result of these findings, Drakeford created transformative campus workshops that were tailored to students' unique needs and went beyond the limits of traditional counseling.

Outside of her administrative duties, Drakeford helps educate and train the next generation of mental health professionals by overseeing University Health and Counseling Services' American Psychological Association-accredited hands-on training program for psychology, clinical counseling and social work students. Through this program, students benefit from Drakeford's emphasis on clinical rigor and cultural humility.

"At the heart of Naomi's leadership is an unwavering commitment to ethics and equality," her nominator wrote. "She demonstrates this by ensuring that 'equitable care' is not just a goal, but a lived reality for every student who walks through our doors."



Greg Harris
Associate Vice President for Student Affairs
Dean of Students
Division of Student Affairs

Greg Harris is considered by some as the “most respected man on campus.” As dean of students and associate vice president for student affairs, he is a familiar face to faculty, staff and students alike.

Working alongside students, he’s known as “just a normal dude”—someone who is approachable, kind and dedicated to supporting them. His leadership is marked by empathy, advocacy, service, integrity, accountability and courage, according to a nominator.

Harris was named dean of students in 2024. He first arrived at CWRU in 2013 as an assistant dean of undergraduate studies. He transitioned to the Division of Student Affairs in 2020. Harris has

established the Dean of Students Office as one that promotes resiliency and intentionality.

From evaluating policies and procedures to best support students to celebrating their achievements at commencement or the POSSE retreat, Harris puts students first, and is always ready to help them however he can.

Students recognize this in Harris, who was previously nominated for the Jackson Award for Undergraduate Mentoring.

“Greg's deep care and thoughtfulness are evident in his approach to mentorship and leadership, often going above and beyond to provide personalized guidance to students and staff—both those within his reporting structure and those who just turn to him for his trusted guidance,” his nominator wrote.



Dorien Langezaal
Director of Education and Training
Undergraduate Advising Support Office
Division of Student Affairs

The legacy of Dorien Langezaal’s work will live on for years—and that’s exactly the point. Through her role as the director of education and training in the Undergraduate Advising Support Office, Langezaal leads projects with intention. When confronting a challenge, she doesn’t look for the easy way to complete it—she looks for sustainable solutions.

“This mindset ensures that the work she leads continues to benefit the office and the broader university community long after the immediate task is complete,” her nominator wrote.

Langezaal approaches every phase of a project—from initiation to implementation—with a keen eye for detail, ensuring timelines, stakeholder needs and resources are all considered.

However, she doesn't do this on her own. She is intentional about collaborating with others in the decision-making process, incorporating diverse perspectives and values throughout the process, according to her nominator.

Transparency and integrity are also key to Langezaal's approach to her work. She doesn't assume what she does not know, and casts a line to others to open a dialogue about uncertainties.

Langezaal's attention to details also helps her identify potential roadblocks at the outset of a project to brainstorm solutions from the start.

"This foresight strengthens the stability and resilience of the systems she builds, preventing disruptions and enabling projects to move forward smoothly," her nominator wrote.

45 Year Honorees

Dick Jamieson

Dick Jamieson currently serves as the Vice President for Campus Services at Case Western Reserve University. In this capacity Dick has leadership responsibility for various university business and administrative operations. These include Auxiliary Services, which encompasses Housing, Dining, Bookstore, Retail, Real Estate, Parking Services, and the 121 Fitness Center. He also oversees Procurement/AP, Environmental Health & Safety, Transportation Services, Tinkham Veale University Center, and the Maltz Performing Arts Center.

Dick began his career at Case Western Reserve University in 1980 as an Investigator in the Department of Security & Environmental Affairs. He has subsequently served in various senior management roles and was appointed Director of University Security in 1991. In this capacity he oversaw development of the University's Security program and later, in 2006, led the upgrade of the security operation to a fully-commissioned campus police agency. In 1998, he assumed additional responsibility for Auxiliary Services. He was promoted to his current role as Vice President of Campus Services in 2004. He is currently the University's longest serving Vice President. He has been directly involved in development of many notable campus facilities including the Village at 115th, The Den, The Jolly Scholar, Michelson Morley Restaurant, Fribley Dining expansion and the new SRV residence halls on Murray Hill (Noyes & Fayette).

Dick holds an MBA from the Weatherhead School of Management and a bachelor's degree in criminal justice studies from Kent State University. He is a member of several higher ed business and professional associations.

35 Year Honorees

Jim Nauer

Jim's favorite memories and accomplishments reflect both technical ingenuity and a sense of humor. In the summer of 1996, after a critical file server failure disrupted work across campus, he designed and built an almost fail-proof server. It was the university's first non-mainframe system capable of surviving the failure of any single component, including hard drives, power supplies, processors, memory, or network cards. The complex project took months to install and configure successfully. Shortly after it went live, the campus network was "upgraded" to ATM, resulting in unreliable connectivity that undercut the server's high availability—an experience Jim recalls with appreciation for irony. Beyond his technical contributions, Jim has volunteered through the Staff Advisory Council and supported initiatives such as Case for Community Day and Steps for Staff fundraisers, reinforcing his commitment to service and campus community.

Felice Thornton Porter

Felice's most meaningful professional experiences stem from her collaborative work through Environmental Health & Safety (EHS) in her role as Associate Director and Radiation Safety Officer. She takes great pride in fostering a culture of safety, compliance, and continuous improvement across a diverse academic environment. One of her proudest accomplishments is developing and sustaining a comprehensive Radiation Safety Program that has successfully passed multiple rigorous State of Ohio inspections. She is also proud of establishing a reliable process to ensure the CWRU

President receives the annual Radiation Safety Committee Report, reinforcing accountability, transparency, and leadership engagement. As an EHS Safety Trainer, Felice most enjoys engaging with groups of participants, creating inclusive and interactive training environments that strengthen understanding of critical safety concepts. Beyond her formal role, she actively supports community and workplace engagement through Staff Community Days, holiday donation efforts, and department gift basket programs, building strong connections and reinforcing a shared commitment to service and collaboration.

25 Year Honorees

Alyson Alber

Alyson has enjoyed all the years working with wonderful colleagues and law students. Her proudest accomplishment is all the great students/alumni and innovative programs she has helped bring to the law school.

Megan Allen

Megan's career at Case Western Reserve University has spanned roles from the Law Library to Teaching and Learning Technologies, but her proudest accomplishment is the intentional and supportive culture she has built within her instructional design team. She believes leadership goes beyond meeting objectives and centers on creating an environment where team members feel seen, safe, and supported. This foundation of trust allows the team to innovate and partner with faculty to create transformative learning

experiences. Megan's favorite memory is the ongoing experience of watching her team thrive individually while advancing the university's mission together. Their fulfillment in doing meaningful work affirms her leadership approach. This commitment to empowerment extends beyond the university through her volunteer work as a youth coach for adolescent girls, where she emphasizes personal growth, confidence, and intrinsic value over competition.

Eileen Connell

In her role with University Technology, Eileen takes pride in being a reliable source of support for staff, faculty and students. She appreciates the colleagues she has worked with over the years, and especially the current team that supports the IT needs of Law, Mandel and Weatherhead. Eileen is proud of the software implementations, application development projects and process improvements that she has supported or led for these schools. She has enjoyed participating in Case for Community days and volunteering for commencement. Outside of work, Eileen volunteers as an instructor and choreographer with the Murphy Irish Arts Center.

Minoo Darvish, MEd

Minoo's proudest accomplishment at Case Western Reserve University came just a few months after she joined the School of Medicine. She was the only staff member assigned to coordinate the Liaison Committee on Medical Education self-study and accreditation process for the medical school, a major effort that required gathering reports and data from departments across the School of Medicine and its affiliated hospitals

over more than a year. She learned a lot through that experience. When the School of Medicine received full accreditation in 2002, and was one of only three schools to do so, she felt very proud to have been part of that work. Over the years, she has especially valued working closely with colleagues and faculty across the university and the School of Medicine.

Nada DiFranco

One of Nada's favorite memories and proudest accomplishments from her time at the university is, while serving as Director of Alumni Relations at the Frances Payne Bolton School of Nursing back in 2007, having the honor of working on the Art & Soul of Nursing Gala, during which her team celebrated establishing the May L. Wykle Professorship for our Dean, May L. Wykle. It is the first endowed chair in the university's history to be named after an African American and one of the first named for an African American woman in nursing at a major research university in the United States. Other proud moments (both in 2016) include completing the Mandel School Building Renovation Campaign with her team and conducting the Mandel School's Centennial Celebration, during which 100 outstanding social work and nonprofit management alumni were honored.

Saada K Eid

Saada's favorite memory is rooted in both personal and professional growth during her time at Case Western Reserve University. Each laboratory she worked in contributed to her development and maturity, shaping her academic and professional journey. Her proudest

and most meaningful moment came in the fall of 2017, when she and all three of her children were students at CWRU at the same time. She remains deeply grateful for the opportunity to achieve this milestone and for the support that made it possible.

Marcia Elliott

Marcia has been a dedicated and hardworking member of the Case Western Reserve University community for many years. She is known for her strong character, positive spirit, and lighthearted sense of humor, which have made her a valued colleague. Marcia is highly respected across the university for her work ethic, reliability, and the lasting relationships she has built with those around her.

Daniel Gebhardt

Daniel is proud to have been part of collaborative teams at University Hospitals and MetroHealth Medical Center, where he contributed to HIV and STI research initiatives.

Michael J. Johnston

Michael's favorite memories include several meaningful milestones and lasting relationships from his time at Case Western Reserve University. He was honored with the Distinguished Service Award in 2002–2003 and the Outstanding Support Staff Award in 2010, recognitions he values greatly. During the 2002–2003 season, he also coached the CWRU club hockey team during its first year competing in College Hockey East. One of the most rewarding aspects of his work has been mentoring student employees, teaching them practical life skills, and helping them learn to solve problems

independently. Michael takes pride in the lasting impact of this mentorship, as he continues to receive calls from former student workers seeking advice and staying in touch.

Sara Lyons

Sara reflects on a proud moment from her time at CWRU in 2019, when she was honored by both the School of Dental Medicine and The Alumni Association of CWRU for her service to the dental school, the university and the greater Cleveland community. That recognition was especially meaningful because it reflected what she cares about most—supporting others and showing up in ways that make a difference. Equally meaningful to Sara are the relationships she has built with colleagues and alumni along the way. She finds great fulfillment in connecting with alumni, learning their stories, and watching those relationships grow over time—an experience that continues to inspire and shape her work.

Stuart Oakes

Stuart's favorite memories tend to center around interactions with the University's donors at signature events such as Blue Bash. He feels his greatest accomplishment is being of service to the many fundraising professionals who have helped make CWRU the 26th ranked university in the world. He is always very inspired by them. Stuart is very proud of his staff of five assistant directors who have shown incredible dedication in their service to the University. It has been a pleasure to mentor them. Outside of work, Stuart is proud to perform with the North Coast Men's Chorus at

Maltz Performing Arts Center because it is such an inspiring space!

Michael C. Payne

Michael is extremely proud of the work he has participated in overseas in Papua New Guinea. For 20 years, he has also volunteered as a youth football coach in Cleveland Heights.

Sarah McFarlane Polly

Sarah's favorite memories over the years include helping students achieve their educational and career goals while navigating the challenges of law school, hiring and mentoring exceptional staff, and building lifelong friendships along the way.

Michelle Saafir

Among Michelle's favorite memories of CWRU are the wonderful people she has met and worked with over the years. Going for walks, enjoying the beauty of the campus, and attending events like Party on the Quad, Community Service Day, and holiday parties also bring fond memories. Michelle is proud to have served at the university for 25 years and to have grown professionally. She treasures the mentorship that she has received and the learning opportunities that have occurred during her time at CWRU. Over the years, as a member of the Staff Advisory Council Community Service Committee, Michelle served as Co-Chair for three years. She is proud to have been a part of the committee, participating in service projects and helping to raise money for those in need. Outside of work, Michelle has volunteered with

the Cleveland Food Bank, MedWish, and Shoes and Clothes for Kids.

Elissa Tennant

Elissa's favorite memory reflects the pride she feels in reaching 25 years at the university. She credits her wonderful coworkers for making it a supportive and rewarding place to work throughout her career.

Monica Tyus

Monica's favorite memory reflects one of her proudest accomplishments during the 2019 move to the Health Education Campus. During this transition, she helped merge the student DMD program with specialty residency programs, creating a more integrated learning environment. This move also enabled the university to better serve the surrounding community by bringing a dental clinic directly into the neighborhood. As a result, the clinic significantly increased the number of patients seen each day, making a meaningful impact on access to dental care.

Pamela White

The professional and personal relationships Pamela has built over the years are invaluable to her. She enjoys her relationships with faculty, staff and students alike. She is proud of her work ethic and strives for productivity and efficiency in all that she does. She is dedicated to helping others and spends time taking others on errands when possible. Pamela is an avid walker who enjoys the beauty of the CWRU campus.

Angelia Williams

Angelia's favorite memory reflects both professional pride and long-standing community involvement. One of her proudest accomplishments at Case Western Reserve University was helping her network location achieve the highest follow-up performance among 16 network locations for nearly ten consecutive years. This sustained success highlights her dedication, consistency, and commitment to excellence. Beyond her work at the university, Angelia has also given back to the community as a volunteer with the Cleveland International Film Festival for 17 years, a role she values greatly and continues to enjoy.

Brian Wollenzier

Brian's favorite memories reflect both meaningful professional work and community service. When he first came to Case Western Reserve University from the Cleveland Clinic, he worked in research focused on pacemaker studies, an experience he values for its impact and innovation. He is also proud of his volunteer service providing door-to-door nutritional care for the AIDS Task Force, an effort that allowed him to give back to the community in a direct and meaningful way.

10 Year Honorees

Laura Bentley

Laura's favorite memory reflects the personal and professional growth she has experienced since joining Case Western Reserve University in November 2015. At the time, she was engaged to her now husband and had recently completed a Master's in Education. Since then,

Laura has married, welcomed two children, and earned an MBA. She is especially proud to lead by example for her son and daughter, demonstrating the value of hard work and the importance of supporting and recognizing women in the workplace.

Sheila Campbell

Sheila's favorite memories and proudest accomplishments from her time at the university have been working with students, hosting department events, and volunteering at graduation ceremonies. Being part of these experiences has allowed her to support students during one of the most important milestones in their academic journey and helped create a memorable experience for them; seeing the final results come together at these events has also been especially rewarding for her and sits high on her list of meaningful experiences. She found it rewarding to contribute to these meaningful celebrations and to witness the excitement, pride, and sense of achievement on graduation day. Through this work, Sheila has had the opportunity to connect with students, faculty, and staff. When students return to visit with their families and stop by to see her, it means a great deal and confirms the positive impact she had during their time at the university.

Jason Cohen

Jason's favorite memory reflects the growth and success of the Maltz Performing Arts Center over the past decade. He began ten years ago as a staff of one and has since built a remarkable team of seven that helps ensure every event runs smoothly. Together, they

manage a nonstop calendar with more than 150 use days each year, welcoming tens of thousands of guests to experience outstanding entertainment in this exceptional venue. Jason takes great pride in seeing the Maltz Center become a highly sought-after destination in the city of Cleveland, while also serving as a world-class music hall for many local ensembles to perform and thrive.

John Coorey

John Coorey has greatly appreciated his time working at the CWRU School of Law. John has held four positions in the Alumni Relations and Development office, now serving as Associate Dean. He is proud of the countless alumni relationships created over his decade at the law school. John enjoys traveling to meet alumni across the country and locally here in Cleveland. He has been blessed to work with alumni in support of the School of Law and its students. John's proudest accomplishment happened earlier this year when he worked with an anonymous donor to secure a \$12 million gift to the School of Law. The gift represents the largest gift in the history of the CWRU law school. Outside of work, John has coached his kids' baseball and travel basketball teams. He loves to cheer on his favorite teams: the Ohio State Buckeyes, the Cincinnati Bengals, and the Cincinnati Reds.

Bradford Crews

Bradford's favorite memory reflects both pride and resilience in his work in alumni relations. While he is proud of the accomplishments of the department, one period stands out just after the pandemic, when a team

of twelve was temporarily reduced to only two staff members. Those months were especially challenging, requiring adaptability, perseverance, and teamwork to sustain operations. Bradford values this experience as a testament to dedication during a difficult time, and he takes pride in seeing the department eventually rebuild and grow stronger with the addition of new staff.

Angie Eason

Angie's favorite memory reflects her pride in successfully updating an outdated cataloging style to align with current practices in the law library. Upon arriving at the university, she took on this long standing challenge, resolving issues that had previously caused confusion and disorganization. Her work brought clarity, consistency, and improved efficiency to the library's cataloging system.

Yuriy Fedorov

Yuriy's favorite memory is rooted in his decade of service as Managing Director of the Small Molecule Drug Development Core at the CWRU School of Medicine. Throughout this time, he has had the privilege of supporting and collaborating with exceptional scientists across Case Western Reserve University and the broader Cleveland research community. Yuriy takes pride in contributing to the innovative, high-impact discoveries emerging from campus, particularly through advances in assay development, high-throughput screening, and small-molecule therapeutics. Most rewarding to him is helping researchers transform bold ideas into rigorous, actionable science that drives meaningful progress.

Sean Fritsche

Sean's proudest accomplishment has been improving the experience for students and staff using Slate. He has helped automate processes and is proud to have been a part of helping to build a reliable tool for Case Western Reserve University.

Lavinya Hayes

Lavinya was hired on July 27, 2015. It was a perfect 80-degree summer day! As a building service worker, she is one of many responsible for the upkeep of our residence halls. She goes about her day with a beautiful smile and often a source of encouragement to others. Lavinya loves the camaraderie fostered with coworkers, their funny conversations and helping each other. She also loves the diversity of staff, as well as the students, and being part of the University.

Sarah Hill

Sarah's favorite memories are all centered around the awesome students and colleagues she has had the chance to work with over the years.

Nichole Hoven

Nichole smiles when thinking back to one of her favorite memories at Case — the first-ever "White Elephant" Christmas gift exchange as a member of the Swagelok Center for Surface Analysis of Materials (SCSAM). She may not have anticipated "stealing" back her own gift, but it sure made for plenty of laughs!

When Nichole arrived on campus in 2015, she joined the Case School of Engineering's Microfabrication

Laboratory (MFL). In 2021, she began splitting her time between the MFL and SCSAM — a move that broadened her expertise and opened doors to collaborate with researchers across campus. She is proud of her research contributions and the published papers on which she has been a co-author. Nichole has also volunteered on campus, introducing high school students to materials characterization and microscopy through hands-on demonstrations using everyday objects — proving that science is all around us!

Quiana Idom

Quiana's favorite memory reflects the pride she feels in being hired at such a prestigious university and becoming part of its community.

Rose Kelly

Rose has been pleased to serve the Division of Finance over her decade-long career at CWRU. It has brought her great joy to be a part of important financial decisions and ensure clean audit results. Rose is honored by the special community at Case Western Reserve University and credits everyone who has supported her along the way to help strengthen the university's financial stability.

Ruifu Liu

Ruifu (Ray) is proud of how he has grown in his roles and how he has been able to support his PI and other faculty, PhD students, and staff whenever they needed help. He values being someone others can count on. He is glad that his work has helped patients via clinical trials.

Katrea Lovrenert

Katrea's favorite memories from her time at the university center on the many interactions she has had with students, trainees, and colleagues in the lab and within the Department of Genetics. She has especially valued being part of a collaborative environment where she could help others solve problems, support research efforts, and learn alongside her peers. Her proudest accomplishment is helping build and manage the computing infrastructure for the Institute for Glial Sciences, along with developing analysis pipelines to support the Institute's research. She takes particular pride in contributing both the technical foundation and the analytical workflows that have enabled multiple projects to move forward efficiently and rigorously.

Patty Marvel

Patty is proud of two Case Western Reserve University related things; having earned her Bachelor's Degree in History here and being a DJ at WRUW-FM since May 12, 1998!

Anthony Matthews

Anthony Matthews started his career working for Case Western Reserve as a Skilled Tradesworker on our Second Shift Preventative Maintenance crew back in 2013 as a Kelly Temp and was hired as a full time employee on 7/20/2015. Seven years ago Anthony was promoted to an HVAC Technician working Day Shift in Zone Two. Anthony also has the special role of being one of our six 4-10 staff members with half working Sunday through Wednesday and the other half Wednesday through Saturday so weekends and

Holidays are always staffed. Anthony is one hard worker who is always there willing to lend a hand and pick up a shift when additional help or coverage is needed. He does not complain and he is always in good spirits and is a joy to work with. He is truly a team player and a valuable asset to his team. Congratulations to him on his over 10-year achievement being part of Case Western Reserve University.

Jeff Mlakar

Jeff has spent his career at Case Western Reserve University at the intersection of technology and human connection. As Assistant Director of Visualization at the Interactive Commons, he has been part of a team pushing the boundaries of what's possible in education — from executing the university's first fully holographic anatomy class to presenting the department's work at the World Economic Forum in Davos, Switzerland. The work matters to Jeff because it changes how people learn and experience the world. Watching a student encounter a subject in an entirely new way — one that wasn't possible before — is what keeps him coming back. Outside of Case Western Reserve, Jeff serves on the Board of Directors of the Bluecoats Drum and Bugle Corps, a two-time Drum Corps International world champion. He lives in the Shaker Heights area with his wife and two daughters.

Joel Morales

When reflecting on his time at Case Western Reserve University, Joel values most the relationships he has built along the way. He has been fortunate to grow through several roles, with his proudest

accomplishment being the opportunity to support and develop a team that others can rely on. Watching colleagues gain confidence, take on new challenges, and advance in their careers has been especially rewarding. Many of Joel's favorite memories come from working through busy and complex moments, when teams come together to solve problems and support one another. These experiences highlight the strong sense of community that makes the work meaningful. Outside of the university, Joel serves as Treasurer for the LGBT Community Center of Greater Cleveland, where he gives back locally and supports a mission focused on inclusion, connection, and care.

Claude (Bud) Morris

Claude (Bud)'s favorite memory is the day he was told he had been hired as a full-time employee at Case Western Reserve University after five years of service as a controls contractor. That moment marked a meaningful milestone and affirmed his appreciation for the university's supportive culture. His proudest accomplishment is the professional growth he achieved over time, beginning as a facilities zone HVAC technician, advancing into the controls group, and ultimately reaching his current role as Assistant Director of Space and Planning in the School of Medicine. This journey reflects both his dedication and the opportunities for advancement he found at CWRU, as well as the joy he takes in working alongside so many remarkable colleagues.

Ray Noscal

Ray is thankful of all the people he has met during his time at Case Western Reserve University.

Martin Oswald

Martin's favorite memory reflects a period of growth, learning, and service. In 2021, he joined the Research Administration team, where he embraced the challenge of stepping into a role previously held by a highly respected predecessor and enjoyed learning the ropes along the way. During this same period, from 2021 to 2022, Martin volunteered with the Northeast Ohio Coalition for the Homeless, working directly with residents at risk of eviction. Through these efforts, he helped connect individuals and families with critical resources so they could remain in their homes. Together, these experiences highlight Martin's commitment to professional development and meaningful community engagement.

Kathy Petras

Kathy's favorite memory is working closely with student teams in Orientation and the Undergraduate Admission tour guide program. Through this work, she has been able to create meaningful programs and foster a strong sense of community, making a lasting impact on the student experience. She takes pride in hearing from many students that their involvement on these teams has been among their favorite experiences at CWRU.

Durgadevi Ravillah

Durgadevi's favorite memory reflects the supportive and positive environment she has experienced since joining the Dr. Guda Lab in March 2016. Over the years, the encouragement and guidance she received from her principal investigator, along with the support of the departments she is affiliated with, have made a meaningful difference in her life. She values the kindness, positivity, and willingness to support one another that she has consistently encountered, which have shaped her experience and made her time at the university especially rewarding.

Christian Savage

Christian's fondest memories at the University involve his colleagues, especially his team members in the FPB School of Nursing Finance & Administration Office, but also staff and faculty from across FPB and the broader University as a whole. He has learned a tremendous deal, both professionally and personally, from his coworkers, and considers himself fortunate that he gets to work with such a talented and committed group on a daily basis. Christian is also a proud alumnus of the Weatherhead School of Management, from which he graduated with his MBA in 2023. Pursuing the MBA was one of his better covid pandemic-era decisions! Outside of work, Christian is an accomplished musician (lately button accordion), and is an active member and the treasurer for the Northeast Ohio branch of Comhaltas Ceoiltoiri Eireann. He can often be spotted leading the Friday afternoon sessions at the Jolly Scholar.

Jon Schwartz

Jon's proudest moments have been the ability to consistently work with and help some of the most talented student-athletes in the country.

George Smiltins

George's favorite memory reflects the joy of experiencing several roles at Case Western Reserve University, beginning with his journey as a student and later working closely with both undergraduate and graduate students as they pursued their academic and professional goals. He finds no greater reward than seeing the students he has supported over the years come full circle and walk across the stage on Commencement Day.

Sarah Smith

Over the past decade at Case, Sarah has experienced significant professional growth. One of her favorite aspects of her time here is the sense of "family" she has found within each department, where every group has been welcoming and supportive in both professional and personal capacities. Sarah's proudest accomplishments include earning multiple management certifications and sharing her expertise through presentations at various conferences and workshops. She has been at the forefront of developing centralized workflows that have been successfully implemented across multiple areas of the university. Dedicated to being a role model for her children, Sarah takes pride in demonstrating the results of hard work and perseverance. Her commitment to the campus community is further reflected in her service on several

committees, including the annual Greek Awards committee. Locally, she maintains an executive board position in her sorority alumnae chapter and serves as a dedicated volunteer for the Geauga Park District.

Mamuni Swain

Mamuni's favorite memory reflects her deep appreciation for the values and mission of the university, as well as the meaningful career development support she has received throughout her time at Case Western Reserve University. She considers these opportunities among the most valuable experiences of her professional journey. Beyond her work at the university, Mamuni has been a dedicated volunteer at the Cleveland Botanical Garden since 2018. Together with her family, she is committed to supporting and giving back to the Cleveland community that surrounds them, reinforcing her strong connection to both the university and the region.

Joseph Thomas

Joseph's favorite memory is from the day of his final interview, which also marked his first true experience with a Cleveland winter. Coming from south Louisiana, where February temperatures average around 40 degrees, he was unprepared for the 3-degree weather. He had packed only a light jacket and a sport coat—and, as his wife doubted he would get the job, she offered little assistance in planning. Freezing and clearly underdressed, Joseph was rescued by the BSW supervisor, who kindly offered him earmuffs and a cup of hot chocolate. To this day, the supervisor reminds Joseph every winter how he came to the aid of a "poor

little boy" from Louisiana, humorously recalling Joseph's introduction to Cleveland's cold weather.

Judi Williams

Judi enjoys working at Case Western Reserve University because of all the different people she has met along the way. Her grateful journey continues to be a bridge for students and parents navigating the disability accommodations process, as Department Assistant in Disability Resources. Her deep institutional knowledge of the Case campus gives her pleasure in guiding students, families, and colleagues alike, to navigate the university environment with ease. In her 'spare time', Judi is a classically trained personal chef, baker and owner of Q & A Desserts. Judi is a devoted caregiver to her Autistic adult son, Alex, affectionately known as "The PuZzle KinG." As well as a proud mother of Qiana, an "Elev8ted" Graphic Designer currently making her mark at the nation's first HBCU in Philadelphia. Her life is defined by her commitment to service, excellence, and the success of those she loves.

Rebecca Williams

Ten years prior to Rebecca joining Case Western Reserve, she was already welcoming and serving the campus community with her horse, Darin Lady Luck, as a mounted University Circle Ambassador. Her four legged partner attracted/enticed an array of students, alumni, spectators, faculty and staff. Because of this pleasant experience, Rebecca did not hesitate when she was approached about the parking department position to continue representing the university and extending the university's hospitality to all that utilize Garage 46.

Her treasured highlights are getting to know the incoming students and later seeing them off on their journey after graduation.