

Unless otherwise noted, the following terms, conditions and policies apply to all CWRU Siegal Lifelong Learning travel programs offered by **Alumni Holidays International (AHI)**  
**This applies to Morocco: Land of Enchantment and Cruise the Rhine River: A Multigenerational Family Adventure Aboard the MS Amadeus Star.**

**TERMS & CONDITIONS:** CWRU, and/or their agents assume no responsibility or liability for any act, error or omission, or for any injury, loss, accident, delay or irregularity, which may be caused by any defect in any aircraft, ship, train, bus, or other carrier, or through neglect or default of any subcontractor or other third party, which may be used wholly or in part in the performance of their duty to the participants of the tour. CWRU reserves the right to cancel any tour prior to departure for any reason including insufficient numbers of participants, as well as the right to decline to accept or retain any person as a member of the tour at any time. If bookings fall below the minimum required, passengers will be advised of additional costs or itinerary alterations before departure date. Tour itinerary subject to change if necessary.

**CANCELLATIONS & REFUNDS:** Cancellations for all or any part of the trip including Pre/Post Program reservations will not be effective until received in writing in the offices of **AHI**. Should you have to cancel, the following terms will apply:

In addition to airline cancellation penalties, all cancellations for any reason whatsoever will be subject to a **\$250 per person cancellation fee;**

Cancellation from **120 days to 76 days** prior to departure will result in forfeiture of **10% of the entire cost of the trip per person;**

Cancellation from **75 days to 30 days, 50% of the trip cost per person;**

Cancellation from **29 days up to the time of departure** will result in **100% forfeiture** of the entire cost of the trip.

After the tour has commenced, it is not possible to issue any refunds. No refunds can be issued for occasional missed meals or sightseeing tours. No refunds for any unused portion of the tour. If due to weather, flight schedules, or other uncontrollable factors you are required to spend an additional night, you will be responsible for your own hotel, transfers, and meal costs.

**TRAVEL INSURANCE:** Tour cancellation/interruption insurance is strongly

recommended.