

Unless otherwise noted, the following terms, conditions and policies apply to all CWRU Siegal Lifelong Learning travel programs offered by **Tia Stephanie Tours**. **This applies to The Ancient and Living Maya: Yucatan, Mexico**

TERMS & CONDITIONS: CWRU, and/or their agents assume no responsibility or liability for any act, error or omission, or for any injury, loss, accident, delay or irregularity, which may be caused by any defect in any aircraft, ship, train, bus, or other carrier, or through neglect or default of any subcontractor or other third party, which may be used wholly or in part in the performance of their duty to the participants of the tour. CWRU reserves the right to cancel any tour prior to departure for any reason including insufficient numbers of participants, as well as the right to decline to accept or retain any person as a member of the tour at any time. If bookings fall below the minimum required, passengers will be advised of additional costs or itinerary alterations before departure date. Tour itinerary subject to change if necessary.

CANCELLATIONS & REFUNDS: Cancellations for all or any part of the trip including Pre/Post Program reservations will not be effective until received in writing in the offices of **Tia Stephanie Tours**. Should you have to cancel, the following terms will apply:

Cancellations received in writing 60 days prior to trip departure date will result in a cancellation fee of \$250.

Cancellations after 60 days prior to the trip departure date, will not receive a refund.

After the tour has commenced, it is not possible to issue any refunds. No refunds can be issued for occasional missed meals or sightseeing tours. No refunds for any unused portion of the tour. If due to weather, flight schedules, or other uncontrollable factors you are required to spend an additional night, you will be responsible for your own hotel, transfers, and meal costs.

TRAVEL INSURANCE: Tour cancellation/interruption insurance is strongly recommended.