Techniques and Interventions to Improve Adherence to HIV Care

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Learning Objectives

- Define the National HIV/AIDS Strategy Goals for linkage to and retention in HIV medical care
- Review the importance of retention in HIV care
- Present the epidemiology of the HIV Care continuum
- Review evidence-based interventions to improve linkage to & retention in care
- Describe ways that HIV clinics can improve retention in HIV care
Terms for this Presentation

- Engagement in care - an umbrella term for the ongoing relationship between a patient and a care provider
- Linkage to care - completion of an initial visit with an HIV medical provider after diagnosis (a one-time event)
- Retention - keeping patients in care
- Relinkage - bringing patients who have fallen out of care back to HIV medical care
- PLWH – people living with HIV
Audience Poll 1

To what extent are you currently working on interventions to improve linkage to and retention in care at your clinic?

• Our clinic does not have linkage and retention activities
• I am aware of these activities occurring but do not work on them
• I produce or review data with a team
• I help determine interventions
• I participate in the interventions
National HIV/AIDS Strategy
Targets
• Increase the percentage of newly diagnosed persons linked to HIV medical care within one month of their HIV diagnosis to 85%
• Increase the percentage of persons with diagnosed HIV who are retained in medical care to at least 90%
• Increase the percentage of persons with diagnosed HIV infection who are virally suppressed to at least 80%
Persons Living with Diagnosed or Undiagnosed HIV Infection
HIV Care Continuum Outcomes, 2014—United States

Engagement in Care is Dynamic

- “Consistently High” (26%)
- “Steadily Declining” (16%)
- “Early Increasing” (17%)
- “Late Increasing” (15%)
- “Consistently Low” (26%)
Why is Retention in Care important?
Success of HIV Treatment

57% Reduced Risk of Death or Serious Events with Immediate Therapy

The PARTNER study (2016)

- 1,000 mixed status couples
- All HIV+ partners virally suppressed and on effective treatment
- 58,000 sex acts without a condom
- 0 transmissions of HIV

Viral suppression from ART prevents HIV transmission

Implications of Missed HIV Medical Care Visits

PLWH initiating outpatient HIV medical care at UAB Clinic, 2000 – 2005 (N=543)

Missed HIV medical care visits associated with:

- Delayed ART initiation
- Poor retention in care
- Longer time to VS
- Greater cumulative VL burden (viremia copy-years)
- Racial disparities in VS
- Declines in CD4 count
- Inpatient hospitalization
- Mortality

<table>
<thead>
<tr>
<th>Characteristic</th>
<th>HR (95%CI)</th>
</tr>
</thead>
<tbody>
<tr>
<td>“No show” visit in 1st year</td>
<td>2.90 (1.28-6.56)</td>
</tr>
<tr>
<td>Age (HR per 10 years)</td>
<td>1.58 (1.12-2.22)</td>
</tr>
<tr>
<td>CD4 count &lt;200 cells/mL</td>
<td>2.70 (1.00-7.30)</td>
</tr>
<tr>
<td>Log$_{10}$ plasma HIV RNA</td>
<td>1.02 (0.75-1.39)</td>
</tr>
<tr>
<td>ART started in 1st year</td>
<td>0.64 (0.25-1.62)</td>
</tr>
</tbody>
</table>

*a Cox proportional hazards (PH) analysis also adjusts for sex, race/ethnicity, insurance, affective mental health disorder, alcohol abuse, and substance abuse.

Importance of No-Show Visits

No-show visits are an independent predictor of mortality

Mugavero M, et al CID 2014
Who is at risk for poor Retention in Care?
Assessing Barriers to Care and Treatment

- Demographics
- Substance Use
- Mental Health
- Poverty
- Stigma
- Forgetting!
- Medication Side Effects

Adherence
Predictors for lower retention

<table>
<thead>
<tr>
<th>Predictor(s) of retention in care</th>
<th>Number of articles in which predictor(s) is/are cited</th>
<th>Referenced in first author (article #)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Substance use</td>
<td>7</td>
<td>Althoff [14], Dombrowski [23], Giordano [15], Lourenço [16], Noysk [12], Rebeiro [17], Tobias [10]</td>
</tr>
<tr>
<td>Demographic</td>
<td>7</td>
<td>Althoff [14], Blank [19], Giordano [15], Horberg [20], Noysk [12], Rebeiro [17], Richey [21]</td>
</tr>
<tr>
<td>Physical health</td>
<td>6</td>
<td>Adams [22], Blank [19], Giordano [15], Noysk [12], Richey [21], Tedaldi [7]</td>
</tr>
<tr>
<td>Mental health</td>
<td>4</td>
<td>Blank [19], Dombrowski [23], McMahon [18], Tobias [10]</td>
</tr>
<tr>
<td>Support</td>
<td>4</td>
<td>Althoff [14], Kelly [26], Tobias [10], Waldrop-Valverde [25]</td>
</tr>
<tr>
<td>Health beliefs</td>
<td>3</td>
<td>Blank [19], McMahon [18], Tobias [10]</td>
</tr>
<tr>
<td>Social/welfare</td>
<td>3</td>
<td>Blank [19], Rebeiro [17], Tedaldi [7]</td>
</tr>
<tr>
<td>Cognitive impairment</td>
<td>1</td>
<td>Waldrop-Valverde [25]</td>
</tr>
<tr>
<td>Domestic violence</td>
<td>1</td>
<td>Schafer [24]</td>
</tr>
<tr>
<td>Linkage to care</td>
<td>2</td>
<td>Adams [22], Richey [21]</td>
</tr>
<tr>
<td>Time</td>
<td>1</td>
<td>McMahon [18]</td>
</tr>
</tbody>
</table>

Bulsara, et al; AIDS Behav 2016
345 studies reviewed, 30 included
Persons Living with Diagnosed or Undiagnosed HIV Infection, HIV Care Continuum Outcomes, 2014

Audience Poll 2

• 22 year-old man tests HIV+ at a health fair booth hosted by a local AIDS Service organization
• He has no insurance or primary care doctor
• Assuming he links to medical care through standard procedures in your area, how many people will he be asked to talk with before he meets his HIV medical provider?

1. One
2. Two
3. Three or more
4. Depends on where he is diagnosed
5. I don’t know
Models of Linkage to Care

We cannot conclude that patients “aren’t ready” to engage in HIV care if the process to get care is too complicated.
Audience Poll 3

- What is the wait time for a new patient appointment in your clinic?
- (or, if you do not work in a clinic, for the average clinic in your area)

1. <1 week
2. 1-2 weeks
3. 2-4 weeks
4. >4 weeks
The Value of New Patient Orientation: Project CONNECT

- Within 5 days of calling to schedule first appointment
  - Questionnaire
  - Baseline lab testing
  - Social worker
  - Prophylactic meds
  - Mental health and substance abuse referrals
- Clinic no show rate 31% → 16%

San Francisco RAPID: Same Day ART Initiation

<table>
<thead>
<tr>
<th>Time from HIV Dx to:</th>
<th>SOC (n=47)</th>
<th>RAPID (n=39)</th>
</tr>
</thead>
<tbody>
<tr>
<td>ART</td>
<td>22 (14-48)</td>
<td>1 (0-7)</td>
</tr>
<tr>
<td>Clinic referral</td>
<td>11 (3-4)</td>
<td>6 (2-11)</td>
</tr>
<tr>
<td>VL&lt;200 c/mL</td>
<td>170 (79-363)</td>
<td>65 (52-119)</td>
</tr>
</tbody>
</table>

Prospective cohort (consecutive pts with new HIV diagnosis, 2013-2014).

Same-day ART initiation cohort: pts with acute or recent infection (<6 months) or CD4 <200 cells/mm³.

Global rapid ART start trials:

RapIT RCT (n=377, South Africa): RR 1.36 (95% CI:1.24, 1.49) for ART, 1.26 (1.05, 1.50) for VS w/ rapid ART initiation²

GHESKIO Centers RCT (n=703, Haiti): improved 12-mo in care w/ VS (53% vs 44%, p=0.008) and mortality (3% vs 6%, p=0.03) in same day ART group³
Atlanta Rapid Entry and ART Clinic for HIV (REACH) pilot program

<table>
<thead>
<tr>
<th>Days from HIV Dx to:</th>
<th>Pre-Reach (n=117)</th>
<th>Post-Reach (n=90)</th>
<th>p</th>
</tr>
</thead>
<tbody>
<tr>
<td>ART</td>
<td>22 (13,38)</td>
<td>4 (1,6)</td>
<td>&lt;0.0001</td>
</tr>
<tr>
<td>Clinic referral</td>
<td>12 (6,23)</td>
<td>2 (1,4)</td>
<td>&lt;0.0001</td>
</tr>
<tr>
<td>VL&lt;200 c/mL</td>
<td>67 (34,126)</td>
<td>41 (21,72)</td>
<td>&lt;0.0001</td>
</tr>
</tbody>
</table>

Adjusted for age, race, gender, and ART naive

Colasanti et al. CROI March 2018. Poster #1109
Suggestions to Improve Linkage to Care

1. Eligibility determination should be integrated into clinics wherever possible
2. Allow patients to access case managers before medical providers to address barriers to attending clinic
3. Implement an orientation visit if medical provider not available in short time (5-7 days)
4. Consideration for a Same Day/Rapid Start ART program
5. Set-up a formal system to address new patient no-shows
   - Different than routine rescheduling or administrative call
   - Seek out and engage the patient
Audience Poll 4

- Your 22 yo linked to local RW clinic and obtained a prescription for ART through ADAP
- He has been depressed since his diagnosis and has not disclosed to anyone, nor is he out to his family
- He occasionally uses crystal meth but ‘only when he wants to have a good time’ on the weekends
- He does not anticipate any barriers to taking his ART. He has never taken medications regularly prior to this.

What services could he be linked to in your area that could support his adherence to care and treatment?

1. Case management
2. Mental health counseling
3. Patient navigators
4. Substance use programs
5. LGBTQ friendly clinic
6. Some of the above
7. All of the above
8. I don’t know
9. He doesn’t need any services
Addressing barriers to retention

- Substance use: AA/NA, MAT, case management
- Demographics: youth, LGBTQ, and POC-friendly access
- Physical health: treat HCV, pain, comorbidities
- Mental Health: integrate behavioral health
- Support: navigate insurance, transport, childcare
- Health beliefs: address stigma and bias, cultivate empathy, trauma-informed and strengths-based care, ARTAS, Motivational Interviewing
Low-Effort, Clinic-Wide Intervention to Improve Attendance with HIV Primary Care

STAY CONNECTED
Evidence-Informed for Retention in HIV Care

- Six HIV-specialty clinics participated in a cross-sectionally sampled pretest-posttest evaluation of brochures, posters, and messages that conveyed the importance of regular clinic attendance
- Clinic attendance for primary care was significantly higher in the intervention versus preintervention

Sample Messages:

“We have good evidence that people with HIV who come to their appointments do better than those who don’t. When you miss your appointments, we can’t work together to keep you healthy.”

“Thank you for doing such a good job of keeping your appointments. It makes it easier for all of us to work together to keep you healthy.”
CDC/HRSA REPC Efficacious for HIV Care Engagement

- RCT at 6 HIV clinics
- N=1838
- 3 study arms (1:1:1)
  * Enhanced Contact (EC)
  * EC + skills (EC+)
  * SOC
- Outcomes @ 12-months:
  * Visit adherence
  * 4-month visit constancy
- EC & EC+ superior to SOC
- Efficacy in subgroups
- Not efficacious with youth, substance use, unmet needs
Project HOPE Trial – RCT in 11 Hospitals

HIV+ adults admitted to the hospital
- VL>200 & CD4<500
- Substance use

- Navigation intervention
- Navigation intervention + Financial incentives
- Treatment as usual
Effect of Patient Navigation +/- Financial Incentives on Viral Suppression among Hospitalized Patients with HIV & Substance Use

Project Hope RCT

% of participants with VL<200

6 months 12 months

p=0.30 p=0.03

p=0.81 p=0.70

Usual Treatment Navigation Navigation + Incentives
Open Arms Center in Jackson, MS

HIV Care Cascade – Established Patients
Open Arms Healthcare Center (9/2017)

- Active: 100%
- On HAART: 92.14%
- Suppressed (Viral Load <200): 80.71%
Suggestions to Improve Retention to Care

- Ongoing assessments of barriers to care
- Systematic identification of those at highest risk of disengagement – missed visits
- Integration of mental health, substance use, navigation and support services into clinical care
The Provider’s Role in Retention in Care

- Ongoing assessment of potential barriers to care
  - “What can we do to make this easier or better for you?”
- Connection to services for current or anticipated barriers.
- Positive Messaging for staying connected
- Inquire about barriers Make a concrete plan to address the barriers
Relinkage to Care: Beyond the Clinic
Audience Poll 5

• Your patient attended 2 visits in the year after his diagnosis but has now missed all of his scheduled and rescheduled visits for the past 12 months
• His phone number is disconnected and no alternative contacts are listed
• What do you do now?

1. Keep calling, maybe he just ran out of minutes
2. Mail a certified letter
3. See if you can stalk him on social media
4. Some people just aren’t ready for care
5. Outreach from Community Based Organizations
6. Health Department programs?
7. Some of the above
8. All of the above
Data to Care

- Laboratories report CD4 & VL results to the health department in most U.S. states
- Health departments can use HIV surveillance data to monitor the continuum & to direct interventions to improve the continuum
- CDC now encourages all health departments to implement a “Data to Care” strategy
- Uses surveillance data to identify & re-engage out-of-care PLWH
- May or may not involve coordination with medical providers
Examples of Data to Care Programs

1. Health Department → HIV Clinic → Patient
   - Data in
   - Data back

2. Health Department → HIV Clinic → Patient
   - Check-in

3. Health Department → Patient

Data to Care
- Improving health and prevention
With most current relinkage to care efforts, we are working to return patients back to the same system that failed to engage them in the first place.

For the hardest-to-reach patients, can we change the structure of care we offer?
The Max Clinic: Medical Care Designed to Engage the Hardest-to-Reach Persons Living with HIV in Seattle and King County, Washington

Identification of Potential MAX Patients

- **Case Coordinators [Disease Intervention Specialists (DIS)]**
  - Intensive support & outreach
  - Single point of contact for patients & providers
  - Calls, text messages
  - Meet patients in hospital, clinic, home, or jail

Enrollment of Patients in MAX Clinic

- **Walk-in medical care**, 5 afternoons per week (in STD Clinic)
- **Snacks and meal vouchers** (each visit, up to once weekly)
- **Cell phones and bus passes** (contingent renewal)
- **Cash incentives** (q2 months)
  - $25 for visit + lab draw
  - $100 for suppressed VL & 1x bonus for 3 in a row ($100)

Dombrowski et al. AIDS Patient Care and STDs. 2018 Apr;32(4):149-156.
Suggestions to Improve Re-linkage to Care

- Designate a staff person to re-engage patients in care
  - Systematically identify poorly engaged patients
  - Call to check in, schedule appointment, coordinate with CM
  - Take referrals from providers & CM for outreach
- If your clinic has capacity, consider setting up special procedures for the hardest-to-reach patients
  - Walk-in care
  - Intensive case management and outreach support
  - Consider opportunities to work with HD
The Provider’s Role in Relinkage to Care

• Assess the patient’s perception of the time “out of care”
• Inquire about barriers (with attention to healthcare system barriers)
  • “What can we do to make this easier or better for you?”
• Make a concrete plan to address the barriers
• Consideration for restarting ART is key
  • Don’t create too high a threshold
Unanswered Questions & Areas for Future Work

• Role of long-acting injectable antiretrovirals
• Effectiveness of targeted incentives
• Role of community health workers
• Novel service delivery models
Could LA ART have a role in addressing some of these barriers?

• Directly-Observed Therapy
• Intolerant of oral medications
• Competing Responsibilities
• Stigma

  • *At the beginning I thought...Oh my God...I hope I get over this depression. But, my God...I hope I won’t be taking these pills all my life. Then I went on to the injectable phase...and it was like I saw the light. And I said, God...how easy and convenient this is. It was like seeing the light.*-Spain, Male trial participant

  • *I love it because I don’t have to take a daily medication, so that’s just one less thing on my plate that I have to worry about... I definitely feel there's less pressure. I like the injection because it's not a daily, in my face, I have to do this.*–U.S., Female trial participant

  • *In reality, taking the pill everyday keeps it [HIV] present ...and the shot is just once a month...you remember it when you come in and the rest of the time you can basically forget it.*–Spain, Male trial participant

ACTG 5359
A Phase III Randomized-Control Trial to Evaluate Long-Acting Antiretroviral Therapy in Non-adherent HIV-Infected Individuals

Co- Chairs: Aadia Rana, Jose Castillo-Mancilla
Co- Vice Chairs: Raphael J. Landovitz, Karen Tashima
Investigators: Omar Galárraga (Behavioral Economist), Michael Stirratt (NIMH), Steve Shoptaw (NIDA), David Wohl

- ART-experienced, HIV-infected males and non-pregnant females ≥18 years of age with:
  - HIV-1 RNA >200 copies/mL
  - Evidence of non-adherence according to at least one of the following criteria:
    - Poor virologic response within 18 months prior to study entry (defined as <1 log₁₀ decrease in HIV-1 RNA or HIV-1 RNA >200 copies/mL at two time points at least 4 weeks apart) in individuals who have been prescribed ART for at least 6 consecutive months.
    - Loss to clinical follow-up within 18 months prior to study entry with ART non-adherence for ≥6 consecutive months. Lost to clinical follow-up is defined as either no contact with provider or missed 2 or more appointments in a 6-month period. ART non-adherence is defined as a lapse in ART ≥7 days (consecutive or non-consecutive), in the 6-month period where they were lost to clinical follow-up per participant report.
  - No evidence of any clinically relevant RPV or INSTI resistance-associated mutations (historically or upon screening).
  - Ability of site clinician, in conjunction with participant, to construct a ≥3-drug ART regimen with ≥2 drugs predicted to be fully active, including a boosted PI/cobi and/or an INSTI.
Data for Care Alabama (D4CAL)
7 Ryan White Clinics in Alabama

1-2 Missed Visits (Medium Risk)
- EPC: Front Desk or LRC* for initial visits

| 7 days prior | 1-3 days prior | At medical visit | Medical visit MISSED |

≥3 Missed Visits (High Risk)
- EPC: Front Desk or LRC* for initial visits

| 7 days prior | 1-3 days prior | At medical visit | Medical visit MISSED |

Stay Connected
- EPC: LRC*
- EPC within 2 days by LRC* + Healthcare team

* LRC = Linkage & Retention Coordinator
** Intensive Case Management

EPC: LRC* ; Social Worker for patients on ICM**

EPC within 2 days by LRC* + Healthcare team
SOMETHING NEW

SAME OLD WAY
Key Takeaways

- NHAS goal by 2020 = 85% linked to care within 1 month
- Ryan White eligibility determination should be integrated into clinics wherever possible
- Orientation visits with labs can help facilitate linkage to care
- Consideration for Rapid Start/Same Day Start program
- Assessing and addressing risks for poor retention in care should be ongoing and integrated into clinical care.
- Collaboration between clinics and health departments can work
- Implement systematic retention and re-engagement procedures
- Consider novel service delivery for the hardest-to-reach patients
Resources

- Bulsara, et al; AIDS Behav 2016
- Colasanti et al. CROI March 2018. Poster #1109
- Dombrowski et al. AIDS Patient Care and STDs. 2018 Apr;32(4):149-156.
- Effectiveinterventions.org
- Gardner et al. CID 2012
- Gardner LI et al. Clin Infect Dis 2014;59; Shrestha RK et al. JAIDS 2015; 68
- INSIGHT START Study Group, Initiation of Antiretroviral Therapy in Early Asymptomatic HIV Infection. NEJM 2015 373(9):795-807
- Metsch et al, JAMA 2016
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- Powers et al, Longitudinal HIV Care Trajectories in North Carolina JAIDS 2017; 74(S2)
- Skarbinski et al. JAMA Intern Med 2015;175