Motorist Assistance

- Call a courtesy to all valid permit parks. SP Plus offers the following motorist assistance:
  - Battery start
  - Flat tire inflation
  - Emergency gasoline at cost
  - Lost vehicle assistance

For assistance, please call 216-971-6226.

SP Plus provides parking services for visitors, students, and employees of several University Circle institutions. Included in the system are 13 parking structures and over 30 surface lots comprising more than 30,000 spaces. The Campus Transportation System operates a free fleet of passenger buses that provides shuttle service between the institutions and parking facilities, carrying approximately 1 million riders annually.

SP Plus operates the parking system on a "cost-free" basis. SP Plus is responsible for the operation of all dedicated parking spaces and has established these regulations in conjunction with CWRU, UH, and UCI to ensure the safety and convenience of all parking. Please take time to review these regulations and retain them for future reference.

In order to park in a permit parking area, a hang tag permit must be obtained. Those affiliated with Case Western Reserve University and University Hospitals of Cleveland should contact their respective institutions directly. Visitors may park in areas designated "Visitor Parking" and must pay the posted hourly rates.

SP Plus strives to operate an efficient system that serves the parking needs of University Circle institutions in the best way possible. Your cooperation in this effort is appreciated.

For parking rate information, please refer to the permit fee schedule.

Joint Parking Systems (CWRU, UHC, UCI)

SP Plus

All inquiries regarding parking should be directed to

SP Plus

- 761-2221
- 364-3220
- 444-1187

Shuttle bus service is provided daily during business hours. Bus schedules and route maps are available at the parking office of SP Plus, CWRU, UHC, and UCI or online at http://www.case.edu/services/shuttle.

To download the TransLoc Rider app from the app store or google play:

Other important numbers:

- UNIVERSITY CIRCLE POLICE DEPARTMENT: 761-3554
- CASE WESTERN RESERVE UNIVERSITY ACCESS SERVICES: 364-2271
- CWRU POLICE DEPARTMENT: 364-3133
- UNIVERSITY HOSPITALS OF CLEVELAND PARKING OFFICE: 444-7757
- UNIVERSITY CIRCLE PARKING AND PATRICK DEPARTMENT: 364-1182

ALL NUMBERS AREA CODE 216

Disclaimer: Institutions website may override this brochure. Please refer to institutions website for refund Policy specifics.

Permit Parking

2019-2020

SP Plus

12100 Euclid Avenue
Cleveland, Ohio 44106