



## DISCLAIMER—IMPORTANT INFO!

The Safe Ride system is to be used only by individuals who possess a valid CWRU network ID. Safe Ride only provides transportation within the designated service boundaries. When a ride is scheduled, the user is expected to remain at the pickup point until the driver arrives. If the user makes other arrangements and no longer needs a ride, then they should use the Safe Ride interface to cancel the request. Repeated “no shows” for requested rides without cancellation slow down the system for everyone and may result in suspension of Safe Ride privileges.

## CWRU Shield

Download the new app designed to keep you safer on campus

Learn more about CWRU Shield at [case.edu/publicsafety](http://case.edu/publicsafety).

Please note: All information will remain strictly confidential. Police or first responders will only access your information when you request assistance.

\*Disclaimers: CWRU Shield cannot be accessed when you do not have mobile phone coverage. To allow authorities to find your location, “Location Services” must be enabled on your phone. For the app to track your approximate location inside select buildings, you must be connected to Wi-Fi. If you are not connected to Wi-Fi, CWRU Shield will determine your approximate location via your phone’s GPS.

### CWRU POLICE NUMBERS

Emergency 216.368.3333

Non-emergency 216.368.3300

### CRIME PREVENTION OFFICE

[crimeprevention@case.edu](mailto:crimeprevention@case.edu)

FAX 216.368.0409

CASE WESTERN RESERVE UNIVERSITY DIVISION OF PUBLIC SAFETY

1689 E. 115th Street, Cleveland, Ohio 44106

### RESOURCES AVAILABLE FROM DIVISION OF PUBLIC SAFETY

- Bike registration and bike locks- Bike locks free with registration for undergraduate students
- Personal alarms (free for undergraduate students)
- Crime Prevention presentations on request. Contact [crimeprevention@case.edu](mailto:crimeprevention@case.edu) or **216.368.1243**.
- Women’s self defense presentations and Rape Aggression Defense (RAD) classes provided. Contact [radprogram@case.edu](mailto:radprogram@case.edu) for information.
- Vehicle lockout and battery boost assistance, contact the CWRU dispatch center at **216.368.3300**, 24 hours a day/7 days a week.
- ALICE (Alert Lockdown Inform Counter Evacuate) active aggressor response



CASE WESTERN RESERVE UNIVERSITY EST. 1826



## SAFE RIDE AND ESCORT PROGRAMS



Help keep our campus safe!  
Emergency: 216.368.3333

81027-4-2018



## SAFE RIDE AND ESCORT PROGRAMS

### WHAT IS SAFE RIDE?

The Safe Ride program was established in 2009 to provide safe transportation around the University Circle area for CWRU community members to go to destinations off the shuttle route at night. Safe Ride has several dedicated vans driven by security officers.

### WHO CAN USE SAFE RIDE?

The Safe Ride service is available to any CWRU student, faculty or staff member. You must have a valid CWRU ID to use the system.

### HOW DO I CONTACT SAFE RIDE?

During the hours of 7 p.m. to 3 a.m. you can log on to [saferide.case.edu](http://saferide.case.edu). This application allows users to track a driver's location and receive notification when the van is in close proximity. You can also call **216.368.3000**, where your call will be answered by an interactive voice response system (IVRS), or you can request to speak to an on duty dispatcher.



### WHAT ARE THE BOUNDARIES

The Safe Ride program is intended to help get CWRU students, faculty and staff around the general University Circle area safely.

The vans do not go to Coventry Road as this area is serviced by a shuttle route. The system will only accept requests within the designated service boundary. The service boundary can be found at [case.edu/publicsafety/sites/case.edu/publicsafety/files/2018-10/2018-2019-Safe-Ride-Boundaries.pdf](http://case.edu/publicsafety/sites/case.edu/publicsafety/files/2018-10/2018-2019-Safe-Ride-Boundaries.pdf)

### WHEN SHOULD I NOT USE SAFE RIDE?

When both of your stops are on a shuttle route. Please use shuttles whenever possible to preserve availability of this door to door service for those who need it. If you are injured or feeling ill and need assistance, to include possible transport to a hospital or doctor's office, contact the CWRU PD Communications Center at **216.368.3333** and help will be sent to your location. The Safe Ride program is not a medical transport service.

### HOURS OF OPERATION

The Safe Ride van operates from 7 p.m. to 3 a.m. daily during the academic year. Summer hours may vary. Police or security escorts are available 24 hours a day/ 7 days a week.

### AUTOMATED DISPATCH SYSTEM

The automated dispatch system will remember your Safe Ride history, so requesting the same route(s) is easy. You will be notified on your cell phone once the driver arrives at your pick up location. You will have three minutes to arrive at the vehicle or you will be marked as a no show. Your Safe Ride will have to be requested again.

### SHUTTLE BUS OPTIONS

CWRU has an extensive shuttle bus service operated by Sp+. Services include the Commuter, CircleLink and Evening Shuttle Programs. Routes, scheduling, tracking and additional information can be found by downloading their mobile app, [case.edu/access-services/shuttles/](http://case.edu/access-services/shuttles/) or by calling **216.791.6226**.



TransLoc Ride App