



CWRU POLICE NUMBERS
Emergency 216.368.3333
Non-emergency 216.368.3300

CRIME PREVENTION OFFICE
216.368.1243
FAX 216.368.0409
crimeprevention@case.edu

SAFE RIDE PROGRAM
saferide.case.edu | 216.368.3000

CASE WESTERN RESERVE UNIVERSITY DIVISION OF PUBLIC SAFETY
1689 E. 115th Street, Cleveland, Ohio 44106



CASE WESTERN RESERVE
UNIVERSITY EST. 1826



Safe Ride and Escort Programs



Help keep our campus safe!
Safe Ride: 216.368.3000
Emergency: 216.368.3333

UMC_4193-03_2021

Disclaimer

The Safe Ride system is to be used only by individuals who possess a valid CWRU network ID. Safe Ride only provides transportation within the designated service boundaries. When a ride is scheduled, the user is expected to remain at the pickup point until the driver arrives. If the user makes other arrangements and no longer needs a ride, they should use the Safe Ride interface to cancel the request. Repeated “no-shows” for requested rides without cancellation slow down the system for everyone and may result in suspension of Safe Ride privileges.

Resources Available from the Division of Public Safety

- Safety and security presentations tailored to your group’s needs
- Rape Aggression Defense (RAD) classes and Street Smarts self-defense seminars for those who identify as women (contact radprogram@case.edu)
- Personal alarms for keychains (free for undergraduate students)
- Bike registration and bike locks (free for undergraduate students who register)
- Safe Ride Program between 6 p.m.– 3 a.m.
- ALICE (Alert Lockdown Inform Counter Evacuate) active aggressor response training
- Vehicle lockout and battery boost assistance. Contact the CWRU dispatch center at 216.368.3300, 24 hours a day, 7 days a week
- Copies of the CWRU Annual Security Report

For more information on these and other resources, please visit case.edu/publicsafety.

RAVEGuardian

Help keep our campus safe by downloading our free mobile safety app.

DOWNLOAD NOW AT



Learn more about Rave Guardian at case.edu/publicsafety.

Please note: All information will remain strictly confidential. Police or first responders will only access your information when you request assistance.



Safe Ride and Escort Programs

WHAT IS SAFE RIDE?

The Safe Ride program was established in 2009 to provide safe transportation around the University Circle area for CWRU community members to go to destinations off the shuttle route at night. Safe Ride has several dedicated vans driven by security officers.

WHO CAN USE SAFE RIDE?

The Safe Ride service is available to any CWRU student, faculty or staff member. You must have a valid CWRU ID to use the system.

HOW DO I CONTACT SAFE RIDE?

During the hours of 6 p.m. to 3 a.m. you can log on to saferide.case.edu. This service allows users to track a driver's location and receive notification when the van is in close proximity. You can also call **216.368.3000**, where your call will be answered by an interactive voice response system, or you can request to speak to an on-duty dispatcher.



WHAT ARE THE BOUNDARIES?

The Safe Ride program is intended to help get CWRU students, faculty and staff around the general University Circle area safely.

The vans do not go to Coventry Road, as this area is serviced by a shuttle route. The system will only accept requests within the designated service boundary, which extends to Ashbury Ave. to the north; the Coltman Rd./E. 120th St. rapid stop to the east; E. 89th St. to the west; and the intersections of Mayfield Rd./Hampshire Lane, Cedar Rd./Fairmount Blvd., and Euclid Heights Blvd./Mornington Lane to the south. Safe Ride boundaries are subject to change based on demand. For the most current map please check case.edu/publicsafety. The map can be found under the "Safety on Campus" tab.

WHEN SHOULD I NOT USE SAFE RIDE?

When both of your stops are on a shuttle route. Please use shuttles whenever possible to preserve availability of this door-to-door service for those who need it. If you are injured or feeling ill and need assistance, including possible transport to a hospital or doctor's office, contact the Public Safety Communications Center at **216.368.3333** and help will be sent to your location. The Safe Ride program is not a medical transport service.

HOURS OF OPERATION

The Safe Ride van operates from 6 p.m. to 3 a.m. daily. Police or security escorts are available 24 hours a day, 7 days a week.

AUTOMATED DISPATCH SYSTEM

The automated dispatch system will remember your Safe Ride history, so requesting the same route(s) is easy. You will be notified on your cell phone once the driver arrives at your pick-up location. You will have three minutes to arrive at the vehicle or you will be marked as a no-show. Your Safe Ride will have to be requested again.

SHUTTLE BUS OPTIONS

CWRU has an extensive shuttle bus service operated by SP+. Services include the Commuter, CircleLink and Evening Shuttle Programs as well as shuttles to the Health Education Campus. Routes, scheduling, tracking and additional information can be found by downloading their mobile app, TransLoc Rider, visiting case.edu/access-services/shuttles or calling **216.791.6226**.

