A power outage occurs when electrical power is disrupted.

A gas leak is an unintended leak of gas from a pipeline or other containment.

Be prepared for a utility emergency

Utility emergencies may impact the whole community and the economy.

Protect yourself during a utility emergency

**Power Outage**
1. Try to remain calm.
2. Notify the CWRU Non-Emergency Line at 216.368.3300.
3. Provide assistance to others in your immediate area who are unfamiliar with the building.
4. If you are in an unlighted area, proceed cautiously to an area that has emergency lighting.
5. If instructed to evacuate, proceed cautiously to the nearest exit.
6. Once out of the building, move at least 300 feet from the structure or as instructed by emergency responders.

**Gas Leak**
1. Try to remain calm.
2. Notify CWRU Emergency Line at 216.368.3300.
3. Extinguish any open flames (this includes cigarettes).
4. Do not use any electrical appliances (microwaves, stoves, etc). Do not turn on/off light switches.
5. If you begin to feel ill or suspect a serious leak, evacuate the building/leave the area and call 216.368.3333 or 911.
6. If instructed to evacuate, proceed cautiously to the nearest exit.
7. Once out of the building, move at least 300 feet from the structure or as instructed by emergency responders.