



BE PREPARED FOR AN ELEVATOR EMERGENCY

**If an elevator fails, it will not fall and you
will not run out of oxygen.**

Most elevators have an emergency alarm system that is operable from within the car. This allows passengers to call for assistance in case of emergency.



IF YOU ARE INVOLVED IN AN ELEVATOR EMERGENCY

1. Try to remain calm.
2. Press “PUSH TO CALL” to tell the dispatcher:
 - a. Your name and that you are stuck in an elevator.
 - b. What building you are in and which elevator (if known).
 - c. If others are in the elevator with you and how many.
3. If the elevator you are in has no phone or it does not work, push the “ALARM” or “bell” button until you hear acknowledgement that help is on the way or use a cellphone if available to call 216.368.3333.
4. Do not attempt to exit the elevator through a hatch or pry the doors open.
5. Do not exit the elevator if the doors open and you are between floors, unless instructed to do so by emergency personnel. The elevator could move, endangering your life.
6. Never attempt to exit an elevator that has stalled.