

WHAT TO DO WHEN A CWRU ALERT ARRIVES



EMERGENCY: 216-368-3333

NON-EMERGENCY: 216-368-3300

Your phone buzzes, your email pings and a Spartan Safe notification pops up. But what, exactly, do you need to do when you receive a CWRU Alert? Let's break it down.



Emergency alert

The message:

CWRU Alert: Emergency reported on campus; police are investigating. Stay alert and await further instruction. **ONLY** call 216.368.3333 with info or in an emergency.

Your action:

Limit travel. Pay attention to your surroundings—and pay attention to your phone for a follow-up message in at least the next 15 minutes.

Review emergency procedures by scanning the QR code.



Shelter in place

The message:

CWRU Alert: Emergency. Shelter in place; if outdoors, find a safe location (buildings require CWRU ID). **ONLY** call 216.368.3333 with info or in another emergency.

Your action:

If you're indoors, stay where you are; you do not need to take further action at this point, other than staying alert. If you're outdoors, find a safe location—but know that buildings are now card-only access, which means if your ID doesn't grant you access to a specific building, you cannot enter. Do not leave your location until the "All Clear" message is received.



Lockdown

The message:

CWRU Alert: Active aggressor. Building exterior doors locked. Lockdown. Follow "Run. Hide. Fight." protocol. Updates to follow in 15 minutes or sooner.

Your action:

Buildings are now in lockdown—which means no one can enter any non-residential buildings, even with a keycard. If you're indoors, stay where you are but lock and barricade all doors. If you're outdoors, move quickly to a location off campus. If you're in the building with an active aggressor, follow **Run. Hide. Fight.** protocol: leaving the situation if possible but, if not, hiding from the aggressor or, as a last resort, fighting.