



# BENEFITS ADVOCACY & PLANNING

*Relationships supporting recovery*

## A Practical Guide to Benefits Advocacy

2nd  
Edition  
Revised



**CENTER FOR  
EVIDENCE-BASED  
PRACTICES**

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CENTER FOR EVIDENCE BASED PRACTICES

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at Case Western Reserve University

# A Practical Guide to Benefits Advocacy

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BENEFITS ADVOCACY AND PLANNING SERVICES

# A Practical Guide to Benefits Advocacy

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2017 Edition

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# Build Trust Improve Outcomes Promote Recovery



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## ABOUT US

The Center for Evidence-Based Practices at Case Western Reserve University is a technical-assistance organization that promotes knowledge development and the implementation of evidence-based practices, emerging best practices, and other strategies for the treatment and recovery of people with mental illness and substance use disorders. The Center helps service systems, organizations, and providers implement and sustain the practices, maintain fidelity to the practices, and develop collaborations within local communities that enhance the quality of life for consumers and their families.

The Center provides these services:

- Service-systems consultation
- Program consultation
- Clinical consultation
- Training and education
- Evaluation (fidelity and outcomes)
- Professional peer-networking

## OUR EXPERIENCE

Our consultants, trainers, and evaluators are experienced administrators, direct-service providers, and researchers who offer personal attention and customized consulting, training, and evaluation services throughout the implementation process.

## CONSULTING & TRAINING

We understand that every service system and organization exists within a unique social, political, and economic context. Therefore, we work closely with customers to adapt each service innovation to the unique culture of their community, while maintaining fidelity to the service or model.

We provide consultation to help people integrate new knowledge and skills into practice. We provide consultation and training onsite (at organizations), in the community, and via teleconferences and video conferences. We offer a menu of training activities.

# Systems Change Organizational Change Clinical Change

## Implement and integrate behavioral healthcare innovations

The **Center for Evidence-Based Practices at Case Western Reserve University** is a partnership between the **Jack, Joseph and Morton Mandel School of Applied Social Sciences** and the **Department of Psychiatry at the Case Western Reserve School of Medicine**. The partnership is in collaboration with and supported by the **Ohio Department of Mental Health and Addiction Services (OhioMHAS)**.

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