

CURRICULUM VITAE

Amy E. Korsch-Williams, MSSA, CNM, LISW-S

Director of Field Education and Instructor
Jack, Joseph & Morton Mandel School of Applied Social Sciences
Case Western Reserve University
11235 Bellflower Rd.
Cleveland, OH 44106
(216) 368-4383

EDUCATION

John Carroll University <i>Bachelor of Arts in Sociology</i>	University Heights, OH 1999
Case Western Reserve University Mandel School of Applied Social Sciences <i>Master of Science in Social Administration</i>	Cleveland, OH 2004

CERTIFICATES

Case Western Reserve University Mandel Center for Nonprofit Organizations <i>Certificate in Nonprofit Management</i>	Cleveland, OH 2011
Case Western Reserve University Weatherhead School of Management <i>Appreciative Inquiry Certificate in Positive Business & Societal Change</i>	Cleveland, OH 2011

PROFESSIONAL CREDENTIALS

Licensed Independent Social Worker-Supervisory Designation	I.0031572-SUPV
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COMMUNITY INVOLVEMENT

- Graduate, Leadership Lake County (2011)
- Committee Chair, Lake County P-16 Education & Workforce Alliance (2013-2014)
- Member, Lake County Trauma Response Team (2004-2015)
- Member, Lake County Family & Children First Early Childhood Coordinating Committee (2002-2015)
- Treasurer, Board of Directors, Lake-Geauga United Head Start (2005-2015)
- Board Member and Volunteer Educator, Lake County Sheriff Department Women's Community Reentry program (2002-2005)

AWARDS

- 2009 Child Advocate of the Year, Lake County Department of Job & Family Services

ACADEMIC EXPERIENCE

Case Western Reserve University

2016-Present

Jack, Joseph & Morton Mandel School of Applied Social Sciences

Director of Field Education and Instructor

Provide leadership and strategic direction for the Mandel School Field Education Department, including the On-Campus, Online and Intensive Weekend formats.

Essential Position Functions:

- Supervision of field faculty advisors and program staff
- Planning, coordination and oversight of student placement process
- Recruitment and relationship management of field practicum sites
- Integration of field education and classroom learning
- Course development and instruction
- Provide field education representation on selected committees
- Development, implementation and evaluation of field education curriculum

Masters Level Courses:

- SASS 550 Trauma Informed Social Work with Children and Families

FUNDED PROPOSALS

Co-Investigator

Health Resources and Services Administration. US Department of Health & Human Services. Behavioral Health Workforce Training & Education Program. Case Western Reserve University. (9/30/2017-9/29/2021) \$1,293,050. PI: Britt Nielsen; Co-PI Susan Painter.

SUBMITTED PROPOSALS

Co-Investigator

Health Resources and Services Administration. US Department of Health & Human Services. Behavioral Health Workforce Training & Education Program Supplemental Proposal. Case Western Reserve University. \$200,000. Submitted 7/6/2018. PI: Britt Nielsen; Co-PI Susan Painter.

Principal Investigator

Council on Social Work Education. Policy Practice in Field Education. Jack, Joseph & Morton Mandel School of Applied Social Sciences/Case Western Reserve University. \$20,000. Submitted 2/19/18; not funded.

PEER REVIEWED CONFERENCE PRESENTATIONS

Korsch-Williams, A.E. & King, J.A. *Trauma Informed Field Seminars: Creating a Foundation for Self-Awareness in Practice.* Interactive Workshop. Council on Social Work Education 63rd Annual Program Meeting, Dallas, TX, October 2017.

King, J.A. & **Korsch-Williams, A.E.** *First, Do No Harm: A Framework for Trauma Informed Social Work Education.* Interactive Workshop. Council on Social Work Education 63rd Annual Program Meeting, Dallas, TX, October 2017.

King, J.A. & **Korsch-Williams, A.E.** *The Cost of Caring—Secondary Traumatic Stress, Burnout, and the Importance of Self-Care*. Interactive Workshop. 50th Annual Midwest School Social Work Conference, Cleveland, OH. October 2017.

Korsch-Williams, A.E. & King, J.A. *The Cost of Caring—Secondary Traumatic Stress, Burnout, and the Importance of Self-Care*. Interactive Workshop. 2018 Cuyahoga County Conference on Social Welfare, Case Western Reserve University, Cleveland, OH. March 9, 2018.

CONTINUING EDUCATION PRESENTATIONS

Korsch-Williams, A.E. (2016). *Balancing Student Learning Needs with the Needs of the Organization: Crafting Well Rounded Learning Opportunities*. Jack, Joseph and Morton Mandel School of Applied Social Sciences. Cleveland, OH.

Korsch-Williams, A.E. (2016, 2017, 2018). *The Role of Field Instruction in the Education and Development of Professional Social Workers*. Jack, Joseph and Morton Mandel School of Applied Social Sciences. Cleveland, OH.

Korsch-Williams, A.E., King, J.A. & Wood, Z.B. *Innovations in Field Instruction: A Trauma Informed Approach*. Interactive Workshop. 2018 Jack, Joseph & Morton Mandel School of Applied Social Sciences Field Education Appreciation Event, Cleveland, OH. June 22, 2018.

King, J.A. & Korsch-Williams, A.E. *First, Do No Harm: A Framework for Trauma Informed Social Work Education*. Interactive Workshop. 2018 Jack, Joseph & Morton Mandel School of Applied Social Sciences Faculty Appreciation Event, Cleveland, OH. June 29, 2018.

SEMINARS & WORKSHOPS

Korsch-Williams, A.E. & King, J.A. *First, Do No Harm: A Framework for Trauma Informed Social Work Education*. Interactive Workshop. 2018 Jack, Joseph & Morton Mandel School of Applied Social Sciences Faculty Development Event, Cleveland, OH. March 20, 2018.

PROFESSIONAL SERVICE

Co-Chair, North Central Field Director's Consortium 2017- Present

UNIVERSITY & SCHOOL SERVICE

- Curriculum Committee 2016-Present
- Dean's Consultation Committee 2016-Present
- Outcomes Assessment Committee 2016-Present
- Steering Committee 2016-Present
- Committee on Students 2016
- Dean's Leadership Committee 2017-Present
- CSWE Reaffirmation Workgroup 2017-2018

Case Western Reserve University, Mandel School of Applied Social Sciences 2014-2016
Adjunct Faculty Course Instructor

Provide both online and classroom-based academic instruction to graduate students in the MSSA program.

Masters Level Courses:

- SASS 550 Trauma Informed Social Work with Children and Families

Case Western Reserve University, Mandel School of Applied Social Sciences 2014
Course Instructor, Professional Development & Continuing Education Department

Provide continuing education courses to Counseling and Social Work professionals.

Courses Developed & Delivered:

- The Impact of Trauma on Early Childhood Mental Health
- The Role of Trauma in Attachment Relationships Across Childhood

VOLUNTEER ACADEMIC EXPERIENCE

Case Western Reserve University, Mandel School of Applied Social Sciences 2006-2013
Adjunct Faculty Field Instructor

Provide on-site clinical instruction and ongoing support to students in the Full Time, Intensive Weekend and Child Welfare Fellows programs.

Ursuline College 2006-2007
Field Instructor

Provide on-site clinical instruction and support to Baccalaureate Social Work program students.

PROFESSIONAL EXPERIENCE

Crossroads Lake County Adolescent Counseling Services Mentor, OH
Division Director/Painesville Site Director 2008-2015

Provide dynamic, strengths-based leadership and administrative oversight for Crossroads' Early Childhood Services Center, including staff, programming, facilities, and clinical services. Serve as member of the Executive Leadership Team strategically fund, plan, implement & oversee a comprehensive array of community-based behavioral health and educational services to families, children and community organizations. Community partners include school districts, a variety of nonprofit and governmental social service agencies, healthcare systems, and many other family serving organizations.

Essential Position Functions:

- Clinical & administrative supervision of 30 staff, including program, support and interns
- Extensive grant writing/grant & contract management
- Program development, oversight & evaluation of clinical, early intervention, education and prevention services
- Budgeting & fiscal management
- Training & community education
- Business/partnership development
- Advocacy
- Marketing and community relations
- Staff & leadership development
- Clients Rights Officer
- Facility management
- Collaboration & community planning

- Quality improvement
- Ensure compliance with internal and external funding/service standards including but not limited to JCAHO, OMHAS, DHHS, ODH & ODJFS
- Policy making & implementation
- Change management
- Program start-up/turnaround

Externally Funded Grant and Contract Activity (2015 Sample):

- Early Head Start Home-Based Program Option (693K). Funded by the Office of Head Start, Administration for Children Youth and Families. Role: Principal Grant Writer/Project Director.
- Help Me Grow Early Intervention Service Coordination, Evaluation and Assessment (330K). Funded by the Ohio Department of Health, Division of Family and Community Health Services. Role: Principal Grant Writer/Project Director.
- Help Me Grow Central Coordination (60K). Funded by the Ohio Department of Health, Division of Family and Community Health Services. Role: Principal Grant Writer/Project Director.
- Early Childhood Mental Health Consultation Services. Funded by Lake-Geauga United Head Start. Role: Principal Grant Writer/Project Director.
- Race To The Top Early Childhood Mental Consultation & Training Services (68K). Funded by the Ohio Department of Mental Health and Addiction Services. Role: Principal Grant Writer/Project Director.
- Child Abuse and Neglect Prevention: The Incredible Years Parenting and Dinosaur School Programs (68K). Funded by the Ohio Children’s Trust Fund. Role: Principal Grant Writer/Project Director.

Crossroads Lake County Adolescent Counseling Services
Manager, Preventive/Intervention Services

Mentor, OH
2007-2008

Provide supervision and leadership for all dimensions of Crossroads Preventive/Intervention programming.

Essential Position Functions:

- Clinical and administrative staff supervision
- Evaluation and monitoring of all service delivery and related program outcomes
- Develop and implement program policies and procedures in coordination with federal, state, and local regulations
- Ongoing development of community partnerships and the expansion of service delivery scope
- Coordinate efforts with community systems to ensure the utilization of collaborative, best practice approaches to service provision and enhancement
- Revenue enhancement

Lake County General Health District
Project Director, Help Me Grow Program

Painesville, OH
2002- 2007

Responsible for the administration and management of the Help Me Grow program in Lake County. Help Me Grow offers a comprehensive system of home and community based services in accordance with Federal Part C regulations and state standards.

Essential Position Functions:

- Develop and implement the required components of the Help Me Grow system, as specified by the Ohio Department of Health/ Bureau of Early Intervention Services in addition to locally driven program objectives
- Ensure full programmatic compliance with local, state, and federal performance outcomes

- Provide direct clinical and administrative supervision to program staff, including social workers, nurses, educators, and paraprofessionals
- Develop and manage program contracts and grants
- Serve as program liaison to the Lake County Family and Children First Council, coordinate relevant activities, and ensure program compliance with Council's objectives.
- Provide community trainings and educational seminars to increase public awareness of the importance of early intervention
- Facilitate and maintain strong working community partnerships with major systems including the Board of Developmental Disabilities, all local school districts, and the Department of Job and Family Services

Lake County General Health District
Social Worker, Help Me Grow Program

Painesville, OH
 2002

Provide home-based service coordination, social work and family intervention services to pregnant women and families with children ages birth to three.

Essential Position Functions:

- Complete in-depth family and child assessments; provided detailed service recommendations
- Develop, implement, and maintain comprehensive family service plans
- Serve as a liaison and advocate for families between medical professionals, school districts, and a variety of other community organizations

Lake County Department of Job and Family Services
Social Worker, Children Services Division

Painesville, OH
 1999-2002

Provide short term and ongoing intervention and case management services to at-risk children and multi-risk families.

Essential Position Functions:

- Assess allegations of child abuse and neglect
- Participate in treatment teams and court reviews
- Establish and implement case plans for children and adults
- Provide court testimony
- Coordinate emergency removals and placements of children found to be at imminent risk

CONTRACTUAL PROFESSIONAL SERVICES

Lake County Family and Children First Council
Children's Committee/Cluster Coordinator

Painesville, OH
 2006-2012

Facilitate the implementation of comprehensive intersystem plans for high risk, multi-need families through a collaborative community assessment process. Served as a direct liaison to Family and Children First Council to identify community service gaps and assists in developing plausible solutions.

Essential Position Functions:

- Develop and monitor system adherence with the Lake County Service Coordination Plan in cooperation with Family & Children First Council Members
- Provide fiscal oversight for local funding to support the needs of multisystem families
- Develop and maintain partnerships with executives representing major child/family serving systems in Lake County, including LCDJFS, LCBDD, the Lake County ADAMHS Board, Lake County Juvenile Court, LCGHD, and the Lake County Educational Service Center

- Coordinate and facilitate monthly intersystem meetings
- Provide clinical and service recommendations to systems and families
- Provide oversight for all services funded and/or recommended through the Children's Committee
- Develop and monitor service contracts

Ohio Department of Health
Bureau of Early Intervention Services
State Educator/Trainer

Columbus, OH
 2002-2009

Provide education and training to professionals employed in early childhood programs across the state in the administration of the Ages and Stages and Ages and Stages: Social-Emotional developmental screening tools. Trainings also provided at Ohio Department of Health and Ohio Department of Education state conferences, to Head Start staff, childcare employees, mental health consultants and teachers throughout many regions of the state.

Lakeland Community College
Student Education Support Specialist (Healthcare Career Pathways)

Kirtland, OH
 2007-2008

Assist in the development and implementation of a resource network for RN, LPN, and STNA students enrolled in the Healthcare Career Pathways program at Lakeland Community College, Auburn Career Center, and Willoughby-Eastlake Technical Center. Facilitate monthly networking meetings on a wide range of topics to help support primarily non-traditional working students through their academic pursuits.

Lake County Court of Common Pleas
Guardian ad Litem, Domestic Relations Division

Painesville, OH
 2002- 2003

Provide detailed recommendations to the court regarding custody arrangements for minor children in pre and post decree divorce cases through an intensive process of family assessment and interviews.

SELECT TRAINING & PRESENTATION CURRICULA (2009-2015)

Korsch, A. (2015). *Supporting Participant Retention in Long Term Parenting Programs*. Ohio Children's Trust Fund State Networking & Education Webinar. Cleveland, OH.

Korsch, A. (2014). *The Impact of Trauma on Early Childhood Mental Health*. Jack, Joseph and Mandel School Office of Professional Development & Continuing Education. Cleveland, OH.

Korsch, A. (2014). *The Role of Trauma in Attachment Relationships Across Childhood*. Jack, Joseph and Mandel School Office of Professional Development & Continuing Education. Cleveland, OH.

Korsch, A. (2014). *Current Trends in Early Childhood Mental Health Services*. Jack, Joseph and Mandel School Guest Lecture. Cleveland, OH.

Korsch, A. (2014). *Current Trends in Childhood Developmental & Mental Health Disorders*. Jack, Joseph and Mandel School Guest Lecture. Cleveland, OH.

Korsch, A. (2014). *Utilizing Expressive Therapy Techniques with Children*. Jack, Joseph and Mandel School Guest Lecture. Cleveland, OH.

Korsch, A. (2013). *Using an Appreciative Focus in Leadership and Organizational Management*. Crossroads Appreciative Inquiry Summit. Mentor, OH.

Korsch, A. *The Role of Toxic Stress in Child Development and Mental Health*. Community Leadership Seminar. Delivered yearly 2012-2015. Painesville, OH.

Korsch, A. (2011). *Who's List Will You Be On? Effective Leadership in Behavioral Health Settings*. Crossroads/New Directions Executive Leadership Retreat. Perry, OH.

Korsch, A. (2011). *Community Interventions with Young Children & Families*. Continuing education seminar. Painesville, OH.

Korsch, A. (2010). *Parenting Children Impacted by Trauma*. Crossroads. Painesville, OH.

Korsch, A. (2010). *Trauma and the Developing Brain*. Crossroads. Painesville, OH.

Korsch, A. (2009). *Concepts in Infant Mental Health*. Crossroads, Painesville, OH.

Korsch, A. (2009). *The Developmental Impact of Trauma*. Lakeland Community College. Kirtland, OH.