

## ***SECURE HOUSING RESOURCES***

### **ON-CAMPUS SUPPORT**

#### **STUDENT EMERGENCY FUND**

Available to assist CWRU students who encounter an unforeseen financial emergency or event which would otherwise prevent them from continuing their education at CWRU. Can assist with rent, utilities, and other essential household expenses. To learn more about eligibility and to apply, [submit a Student Emergency Fund Application here](#).



## ***SECURE HOUSING RESOURCES***

### **RENTAL PAYMENTS OFF-CAMPUS SUPPORT**

#### **CHN HOUSING PARTNERS**

Residents of the City of Cleveland and Cuyahoga County who are having difficulty making rental payments due to the economic impact of the pandemic and who meet income eligibility requirements are eligible for assistance. If you qualify for rental assistance, you may be required to attend more in-depth financial counseling as a condition for payment of the rental assistance. Priority is given to applicants whose income is at or below 50% area median income, have an adult household member who has been unemployed for 90+ days, and/or have a housing court/set-out date. CHN is the entry point to access rental assistance. If you qualify, your landlord may receive up to 12 months rent. CHN will also link applicants with other assistance programs that may help make your electric, gas, and water/sewer bills more affordable. [Apply online for the CHN Rent Relief here](#). Need photo ID, social security card or birth certificate, income documentation (most recent 30 days proof of income, W2, tax return, record of unemployment, letter from employer, etc.), copy of lease, and landlord's phone number and email address to apply.



#### **PREVENTION, RETENTION, AND CONTINGENCY PROGRAM**

If you have an emergency that is a one-time, short-term crisis, the Prevention, Retention, and Contingency (PRC) program may be able to help. To qualify, you must be a US citizen or qualified alien; live with at least one minor child, be pregnant, or be the non-custodial parent of a child; your family's income must be at or below 200% of the Federal Poverty Level; and must have limited liquid assets. Maximum issuance of \$1500 per year. To apply, [complete the Prevention, Retention, and Contingency Program Application](#). Applicants are required to verify proof of income, minor children, and residency. Submit the application as an attachment to [cuy-PRC-application@jfs.ohio.gov](mailto:cuy-PRC-application@jfs.ohio.gov).

#### **CATHOLIC CHARITIES**

Offers financial assistance for individuals facing eviction or struggling with rent and utilities. For 44108, 44110, and 44119 residents, call St. Martin de Porres Family Center at 216.268.3909. For 44103, 44106, and 44108 residents, call St. Philip Neri Family Center at 216.391.4415.



## **OHIO HOUSING FINANCE AGENCY**

Helps eligible Ohio homeowners facing foreclosure and/or who cannot afford to pay their mortgage payments, utility payments, or other related housing costs because of economic hardship caused by the Covid-19 pandemic. Help may include assistance in bringing your delinquent first mortgage current, making your mortgage payments for up to six months, delinquent utility bills, property taxes, and other housing costs not included in the mortgage payment. Call 888.404.4674 to apply. Homeowners with gross annual incomes less than 150% of the household area median income who experienced a financial hardship due to a material reduction in income or material increase in living expenses associated with the coronavirus pandemic after January 21, 2020 are eligible to apply. The maximum amount of combined assistance is \$25,000.

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### **HOMELESSNESS OFF-CAMPUS SUPPORT – SHELTERS**

#### **COORDINATED INTAKE**

If you are experiencing a homelessness crisis, call the coordinated intake. Coordinated intake is available by phone at 216.674.6700 from 8am to 8pm Monday through Friday. Can be accessed after hours and on the weekend by calling 211 First Call for Help. After 8pm or on the weekend, men go to 2100 Lakeside Shelter. Women go to 2227 Payne Ave. Families call 2-1-1 for a shelter referral. Coordinate intake guarantees access to shelter. Referrals are made to places such as 2100 Lakeside, Norma Herr Women's Shelter, Y-Haven, Harbor Light, PASS, City Mission, Family Promise, and West Side Catholic Center's Moriah House.

#### **LAURA'S HOME**

*From Tinkham Veale University Center: 12 min drive, 1hour 1min walk, 26 min transit*

For women and women with children. A bridge from crisis to stability and self-sufficiency. With 165 beds and 55 rooms, Laura's Home offers specialized, wraparound services designed to empower families and individuals to live healthy lives. Can be a short-term emergency stay to an entire year of completing classes and finding adequate housing and income. Provides all basic needs, engages women through a personal caseworker, introductory crisis support groups, and linking women with any collaborative services that are needed. Contact Michael Hahn at 216.431.3510 or at [mhahn@thecitymission.org](mailto:mhahn@thecitymission.org) to check waitlist and learn more. Located at 18120 Puritas Ave.

#### **THE CITY MISSION**

*From Tinkham Veale University Center: 12 min drive, 1hour 1min walk, 26 min transit*

For men in crisis, City Mission is a place to rest, refocus, and restore the individuals to lifelong self-sufficiency. The introduction stage is devoted to providing men with immediate resources such as food, clothing, shelter, and safety as well as introducing them to services. Can hold 110+ men to participate in an individualized track program of their choosing, and a small number of beds for emergency and short-term shelter. Contact Dominic Verdell at 216.431.3510 or at [dverdell@thecitymission.org](mailto:dverdell@thecitymission.org) to check waitlist and learn more. Located at 5310 Carnegie Avenue Cleveland OH 44103.

**Dean of Students Office**

110 Adelbert Hall • Cleveland OH 44106 • 216.368.1527 • [deanofstudents@case.edu](mailto:deanofstudents@case.edu)

### **ST. HERMAN'S HOUSE OF HOSPITALITY**

*From Tinkham Veale University Center: 17 min drive, 2hour 22min walk, 59 min transit*  
Shelter and support homeless men on the path to well-being and independence and meet the basic needs of people in our community. Emergency shelter for 28 men in our main house. If you are in need of shelter, please call us at 216.961.3806, stop by between 9 and 5, or email us at [sainthermans@focusna.org](mailto:sainthermans@focusna.org). Located at 4410 Franklin Blvd.

### **ZELIE'S HOME**

Zelie's Home welcomes pregnant women that are in need of support and empowerment from a caring community. Women are welcomed into the community at any point in their pregnancy and are able to stay up to 9 months post-pregnancy. Must be pregnant, at least 18 years of age, free from drugs and alcohol, free from immediate physical danger, free from severe mental health diagnoses, and no other children in her immediate care. Call our intake line at 216.282.8053 Monday thru Friday 9am to 5pm and speak with our Social Services Director. All spots are on a first come first served basis when available. Please leave a message if you are calling and receive a recording. All calls are returned in the order in which they are received. Location is private.

### **SEASONS OF HOPE**

Overnight evening drop-in center for adult women facing crisis or struggling with drug and alcohol addiction. Open year-round, seven days a week during evening and overnight hours. Location is not publicly disclosed. Women will have access to shower facilities, clean clothes, meals and snacks, safe area to rest, and treatment and recovery literature. Call 216.421.0536 between 7pm and 7am to access.

## ***SECURE HOUSING RESOURCES***

### **GOVERNMENT ASSISTANCE PROGRAMS**

#### **CUYAHOGA METROPOLITAN HOUSING AUTHORITY (CMHA)**

##### *Student Rule*

Students at institutions of higher education who do not reside with their parents must meet additional eligibility criteria. These rules apply regardless of whether the student is considered a full-time or part-time student. Assistance shall only be provided to students who are otherwise eligible for the program and meet at least one of the following criteria. [Criteria for CMHA Student Rule can be found here](#) starting on page 7.

##### *Section 8 Housing Choice Voucher Program*

Funded by the federal government through the Department of Housing and Urban Development (HUD), Housing Choice Vouchers assist low-income, eligible households with paying for rent from private landlords. Issues a voucher that may be used with any landlord in Cuyahoga County that takes the Section 8 Voucher. When an applicant reaches the top of the waitlist and is approved for their voucher, it is up to them to find their own housing. This waitlist is maintained by date and time of application, with a preference given to veterans (or spouses of) and active-

duty military persons who were honorably discharged. The household share of the rent is determined by a formula and the housing authority then pays the landlord directly for the difference between the household's rental share and the market rent. [Complete the online pre-application for Section 8 Housing here.](#)



#### *Public Housing Program*

For families, disabled persons, elderly (50+), and pregnant women. Public Housing is a portfolio of housing, apartments, and group homes owned and operated by Cuyahoga Metropolitan Housing Authority. The units are paid for by the rent charged to residents, which is calculated based on the family's income and a subsidy from the federal government to make up the difference between operating costs and rent. [Apply for the Public Housing Program here.](#)



#### *Privately Owned Subsidized Housing*

HUD helps apartment owners offer reduced rent to low-income tenants. [Search for a privately owned subsidized apartment](#) and apply directly at the management office.



## ***SECURE HOUSING RESOURCES***

### **HOUSING TENANTS RIGHTS**

#### **LEGAL AID SOCIETY OF CLEVELAND**

Provides legal services at no cost to clients with low incomes. A landlord can force a residential tenant to move from their house or apartment only by filing an eviction action and getting a judgement from the court. Tenants are entitled to a hearing on the landlord's eviction claim, at which the tenant can present evidence. If the landlord wins the eviction case, the judgment can be enforced only through a court-ordered move out. If you are concerned about your housing or an eviction, you may qualify for free legal representation by calling 216.687.1900 or [apply for help 24/7 online here.](#)



#### **LEGAL AID SOCIETY OF CLEVELAND – TENANT INFORMATION LINE**

Tenants can call Legal Aid's Tenant Information Line for information about Ohio housing law. For Cuyahoga County tenants, call 216.861.5955. Tenants can call and leave a message at any time. Callers should clearly state their name, phone number, and a brief description of their housing question. A housing specialist will return the call between 9am and 5pm, Monday through Friday. Calls are returned within 1-2 business days. This number is for information only.

#### **CLEVELAND HOUSING COURT SPECIALISTS**

Housing Specialists are court employees with expertise in and knowledge about laws that affect housing issues, mediation, the eviction process, community concerns and complaints, home repairs, housing renovation, housing inspections, and the criminal housing court process. Housing Court specialists are not attorneys and cannot offer legal advice or representation. They can provide landlords, tenants, and property owners with

information about the law and court procedures. The specialists also operate the Cleveland Housing Court Clinic. Call 216.664.4295 between 9am and 3:30pm Monday through Friday.

### **OFFICE OF FAIR HOUSING AND CONSUMER AFFAIRS**

Any person who believes they are the victim of illegal discrimination in the City of Cleveland can file a complaint by calling the Fair Housing Board. Related paperwork should be on hand before making the phone call. This can include a lease, mortgage papers, written letters, and names and phone numbers of witnesses. The Board's staff will review the complaint to see if there have been violations, and a means to resolve the conflict will be presented. If that does not work, there will be an investigation to see whether or not there should be a hearing. If there is a hearing, the Board will decide if a law was broken or if one was about to be broken.

### **ANTI-DEFAMATION LEAGUE – CLEVELAND REGIONAL OFFICE**

Works to stop anti-Semitism and all forms of bigotry in the United States and abroad through information, education, legislation, and advocacy. Provides related information to the government, media, law enforcement, educators, and the public. Fosters interfaith/intergroup relations. Seeks to resolve complaints related to discrimination. Provides discrimination assistance for Jewish Community regarding housing. Call 216.579.9600 for assistance.

### **COUNCIL OF AMERICAN-ISLAMIC RELATIONS - CLEVELAND**

Works to protect and defend the constitutional rights of American Muslims. Provides assistance for Muslims who believe that they have been treated unfairly or denied normal privileges. Provides housing discrimination assistance for Muslim community. Call 216.830.2247 for support.