

TRANSPORTATION

ON-CAMPUS SUPPORT

PARKING SERVICES

CWRU Office of Access Services manages the University's parking program and is responsible for implementing its policies and procedures. For questions regarding parking services, call 216.368.2273 or email parking@case.edu. Parking Services also has motorist assistance. As a courtesy to all valid permit parkers, LazParking offers the following motorist assistance: battery starts, emergency gasoline (at cost), flat tire inflation, and lost vehicle assistance. For assistance, please call 216.791.6226.

SAFE RIDE

This security escort service is an after-hours addition to CWRU's transportation options. It is available everyday between 6pm and 3am. Safe Ride aims to provide a safe evening transportation option for CWRU students, staff, and faculty. There are three ways to request a Safe Ride between the hours of 6pm and 3am. Visit saferide.case.edu, call 216.368.3000, or download "CWRU Spartan Ride" from the iPhone App Store or Google Play.



DEDICATED GROCERY ROUTE

Spartan Ride launched a dedicated loop to and from Dave's Market daily from 6pm to 9pm. Riders are able to use this service to shuttle from the Spartan Ride service area to Dave's Market and back.

ACCESSIBILITY

CWRU provides transportation options for all students, faculty, and staff, including those who are permanently or temporarily disabled. Daily service is always free and most shuttles are already wheelchair accessible. If you need assistance, please call 216.791.6226 and we will dispatch an accessible vehicle immediately. For those seeking an on-going solution, specific arrangements must be made with us after being certified by Disability Resources at disability@case.edu or 216.368.5230.

RTA PASSES

Undergraduate Students can enjoy free access on any bus or train operated by the Greater Cleveland Regional Transit Authority. The program, known as U-Pass, short for "Universal Pass," enables students to ride the RTA anywhere, at any time. Graduate Students can enjoy free access on any bus or train operated by the Greater Cleveland Regional Transit Authority if their school has opted to participate in the program. [You can plan a trip and get directions with RTA here.](#)



TRANSPORTATION

OFF-CAMPUS SUPPORT

CATHOLIC CHARITIES

Offers financial assistance in the form of bus tickets. Also offer services to help families and individuals become self-sufficient. May offer budgeting and financial workshops and may assist those in applying to county and state benefit programs. For 44108, 44110, and 44119 residents, call St. Martin de Porres Family Center at 216.268.3909. For 44103, 44106, and 44108 residents, call St. Philip Neri Family Center at 216.391.4415.

NON-EMERGENCY TRANSPORTATION

If you are on Medicaid or other government assistance programs, you may qualify to receive free gas vouchers for non-emergency transportation (N.E.T.) to attend medical appointments. To qualify for this service, you must: Call the phone number on the back of your Medicaid Card, select the appropriate option to connect, and tell the service representative that you want to apply for the N.E.T. program. Those who are on full Medicaid generally receive approval. To process your request, you will need to have your Medicaid card, your doctor's name, the date of your next appointment, and the doctor's telephone number. Do not confuse Medicaid with Medicare, as each program has different criteria. Once your application is approved, you will receive a debit card in the mail. This is a reimbursement program, so you must attend the appointment before you receive payment. After attending the medical appointment, reimbursement of your transportation expense will be loaded onto the debit card. The best way to handle this reimbursement is to plan on paying for your own transportation for up to three (3) months. After that, you will have money on your debit card. A good habit is to leave the money on the card so you can use it for transportation to your next medical appointment.