

# Quick Reference Guide: Helping Troubled Students

## Seeking Guidance or Advice

- Communication with a student indicates their loss of touch with reality
- Communication reflects suicidal thoughts or actions, depression, anxiety, or difficulty dealing with grief



Dean of Students Office  
216.368.1527  
University Health & Counseling  
Services  
216.368.5872

- Communication indicates having been a victim of stalking, harassment, hazing or other crime
- Communication reflects sexual assault or relationship violence



Office of Equity  
216.368.3066  
Student Advocate for Sexual  
Assault Prevention & Response  
216.368.0985

- Has not attended class for an extended period of time
- Is overwhelmed by a problem with the university
- Is debilitated or overwhelmed by a family emergency



Dean of Students Office  
216.368.1527  
University Health & Counseling  
Services  
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- Substantially impairs, interferes with or obstructs orderly processes and functions of the university
- Deliberately interferes with instruction or office procedures
- Is lewd or indecent
- Breaches the peace



Office of Student Conduct and  
Community Standards  
216.368.3170  
Dean of Students Office  
216.368.1527

## Reporting Concerning Behavior

- Acts significantly out of character
- Behaves peculiar and this is cause for alarm
- Displays unhealthy or dangerous patterns of behavior
- Continues to appear distressed despite prior referrals made



Dean of Students Office  
216.368.1527

## Immediate Action

- Threatening the safety of self or others
- Acting in a frightening or threatening manner
- Not complying with directives (e.g., refusing to leave the classroom when asked to leave)



CWRU Public Safety  
216.368.3333  
Threat Assessment Behavior  
Intervention Team (TABIT)  
216.368.4389

Regardless of the situation contact any of the above offices for support or information. For more information on helping distressed students contact the Dean of Students Office at 216.368.1527.

