

SECURE HOUSING RESOURCES

ON-CAMPUS SUPPORT

STUDENT EMERGENCY FUND

Available to assist CWRU students who encounter an unforeseen financial emergency or event which would otherwise prevent them from continuing their education at CWRU. Can assist with rent, utilities, and other essential household expenses. To learn more about eligibility and to apply, [submit a Student Emergency Fund Application here](#).



OFFICE OF UNIVERSITY HOUSING – OFF CAMPUS HOUSING COORDINATOR

Aids students by providing [off-campus housing support](#) before, during, and after touring apartments and signing a lease. Contact the Off-Campus Housing Coordinator at 216.368.1099.

DEAN OF STUDENTS OFFICE

If you are in need of case management support to find shelter quickly, [submit a CARE Report to be connected to your Dean of Students](#).



MAINTAINING OFF-CAMPUS HOUSING SUPPORT

STEPFORWARD

Offers assistance for family needs and emergency support, including deposit and 1st month rent. Call 216.357.2621 for more information.

PREVENTION, RETENTION, AND CONTINGENCY PROGRAM

If you have an emergency that is a one-time, short-term crisis, the Prevention, Retention, and Contingency (PRC) program may be able to help. You must be a US citizen or qualified alien; you must live with at least one minor child, be pregnant, or be the non-custodial parent of a child; your family's income must be at or below 200% of the Federal Poverty level; and you must have limited liquid assets. Your family's income must be at or below 200% of the Federal Poverty Level. To apply, [complete the Prevention, Retention, and Contingency Program Application](#). Applicants are required to verify proof of income, minor children, and residency. Submit the application as an attachment to cuy-PRC-application@jfs.ohio.gov.



CATHOLIC CHARITIES

Offers financial assistance for individuals facing eviction or struggling with rent and utilities. For 44108, 44110, and 44119 residents, call St. Martin de Porres Family Center at 216.268.3909. For 44103, 44106, and 44108 residents, call St. Philip Neri Family Center at 216.391.4415.

CLEVELAND MEDIATION CENTER

Cleveland Mediation Center meets with tenants who are behind in their rent. CMC then contacts the landlord to schedule a mediation. [Request a mediation session with CMC here](#).



FRONTLINE SERVICE

Dean of Students Office

110 Adelbert Hall • Cleveland OH 44106 • 216.368.1527 • deanofstudents@case.edu

If you are homeless or worried about becoming homeless, we are here for you. Frontline Service can be reached at 216.623.6555 for ending homelessness and assisting when facing eviction.

FRONTLINE SERVICE – LGBTQI+ SPECIALIST

If you identify as LGBTQI+ and are experiencing homelessness in Cuyahoga County, we can help. If you are worried about becoming homeless, contact our LGBTQI+ Specialist at LGBTQI@frontlineservice.org or at 216.621.1919 ext. 6805. The Specialist will explore your housing challenges and work with you to identify solutions. Please remember to leave your number in the email or voicemail for our specialist to reach you. If you have no place to stay or are homeless, contact Coordinated Intake at 216.674.6000 and press #1 to complete an assessment to receive a shelter referral. The Coordinated Intake Specialist will ask every caller if they want to participate in LGBTQI+ shelter diversion and case management services.

CHICO RANCHERIA HOUSING CORPORATION

Chico Rancheria Housing Corporation provides affordable and safe housing to low-income Native American families. This program provides move in assistance, resident opportunity self-sufficiency requirement, low-income rental program, lease-to-own program, family-student-senior tenant based rental assistance, owner-occupied home rehabilitation assistance, minor elder rehabilitation, and homebuyer assistance. Applicants must be Native American, enrolled in a tribe, and said tribe must be legally recognized by state or federal government. [Apply for the Chico Rancheria Housing Corporation rental assistance program here.](#)



HOMELESSNESS OFF-CAMPUS SUPPORT – SHELTERS

COORDINATED INTAKE

If you need shelter tonight, call 216.674.6700 and press #1 when prompted. Your call can take around 20-45 minutes to gather the required information. Hours of operation are 8:00am to 8:00pm Monday to Friday. If you require shelter after 8:00pm or on weekends, call 211. Coordinate intake can provide exploration of alternative to shelter or shelter diversion, referral for emergency shelter, or referral for emergency services.

GOVERNMENT ASSISTANCE PROGRAMS

CUYAHOGA METROPOLITAN HOUSING AUTHORITY (CMHA)

Student Rule

Students at institutions of higher education who do not reside with their parents must meet additional eligibility criteria. These rules apply regardless of whether the student is considered a full-time or part-time student. Assistance shall only be provided to students who are otherwise eligible for the program and meet at least one of the following criteria. [Criteria for CMHA Student Rule can be found here](#) starting on page 7. Most programs require US residency, proof of income, full-time student verification of all household members, a minor child or Senior citizen living within the household.

Section 8 Housing Choice Voucher Program

Funded by the federal government through the Department of Housing and Urban Development (HUD), Housing Choice Vouchers assist low-income, eligible households with paying for rent from private landlords. Issues a voucher that may be used with any landlord in Cuyahoga County that takes the Section 8 Voucher. When an applicant reaches the top of the waitlist and is approved for their voucher, it is up to them to find their own housing. This waitlist is maintained by date and time of application, with a preference given to veterans (or spouses of) and active-duty military persons who were honorably discharged. The household share of the rent is determined by a formula and the housing authority then pays the landlord directly for the difference between the household's rental share and the market rent. [Complete the online pre-application for Section 8 Housing here.](#) This program is designed for families.



Public Housing Program

For families, disabled persons, elderly (50+), and pregnant women. Public Housing is a portfolio of housing, apartments, and group homes owned and operated by Cuyahoga Metropolitan Housing Authority. The units are paid for by the rent charged to residents, which is calculated based on the family's income and a subsidy from the federal government to make up the difference between operating costs and rent. [Apply for the Public Housing Program here.](#)



Privately Owned Subsidized Housing

HUD helps apartment owners offer reduced rent to low-income tenants. [Search for a privately owned subsidized apartment](#) and apply directly at the management office.



HOUSING TENANTS RIGHTS

LEGAL AID SOCIETY OF CLEVELAND

Legal Aid provides legal services at no cost to clients with low income. Legal Aid handles cases that impact basic needs such as health, shelter and safety, economics and education, and access to justice. Our attorneys practice in areas of consumer rights, domestic violence, education, employment, family law, health, housing, foreclosure, immigration, public benefits, utilities, and tax. [Start the process by applying for Legal Aid's help here.](#)



LEGAL AID SOCIETY OF CLEVELAND – TENANT INFORMATION LINE

Tenants can call Legal Aid's Tenant Information Line for information about Ohio housing law. For Cuyahoga County tenants, call 216.861.5955. Tenants can call and leave a message at any time. Callers should clearly state their name, phone number, and a brief description of their housing question. A housing specialist will return the call between 9am and 5pm, Monday through Friday. Calls are returned within 1-2 business days. This number is for information only.

CLEVELAND METROPOLITAN BAR ASSOCIATION

Committed to connecting people who need legal help with attorneys including those who

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cannot afford to hire an attorney. To see if you are eligible for assistance through one of the CMBA's Justice For All Programs, please call 216.696.3525 or email cnash@clemetrobar.org. Programs that are part of the CMBA's Justice for All include: the Cleveland Homeless Legal Assistance Program, Pro Se Divorce Clinics, Reach Out: Legal Assistance for Nonprofits, Volunteer Lawyers for the Arts, Probate Court Brief Advice Clinics, Say Yes to Education, Veterans Legal Services Clinics, and Pro Bono Appeals.

CLEVELAND HOUSING COURT CLINICS

Housing Court Specialists provide expert information and assistance in civil and criminal housing matters on a walk-in basis Monday thru Friday, 8:30am to 3:30pm on the first floor of the Justice Center. The Housing Specialist also provides blank documents and forms for filings, assistance with Landlord/Tenant issues, and community resources. Located at 1200 Ontario Street, 13B Cleveland OH 44113.

OFFICE OF FAIR HOUSING AND CONSUMER AFFAIRS

Our advocates are available to assist victims of housing discrimination in a variety of ways, which include providing education on their rights, assisting them in making a reasonable accommodation or modification request, investigating a complaint, engaging with a housing provider on a tenant's behalf, or supporting victims in exercising their fair housing rights. You can connect by submitting a [contact form](#) here, calling 216.361.9240, or by sending an email to advocates@thehousingcenter.org.



COUNCIL OF AMERICAN-ISLAMIC RELATIONS - CLEVELAND

Work to ensure the equal protection of the law for Muslims in Ohio. Takes school or employment discrimination, FBI questioning representation, public accommodation, racial profiling, immigration application and seeking protection for refugees, and immigration delay litigation cases. To request free legal assistance, call 216.830.2247.

COALITION ON HOMELESSNESS AND HOUSING IN OHIO

Coalition on Homelessness and Housing in Ohio supports Ohio residents and organizations seeking guidance on a variety of housing issues: landlord-tenant law, the Fair Housing Act, tenant organization, and affordable housing preservation. If you are seeking advice, email us at rentinfo@cohhio.org or call 888-485-7999.