

Quick Reference Guide: Supporting Students

*If a student's behavior is dangerous or threatening, including suicidal intent or harm to others, please call **CWRU Public Safety at 216.368.3333**. This can include verbal, written, or implied references to suicide, homicide, assault, or self-injurious behaviors. Never walk or drive an actively suicidal student to the hospital or University Health and Counseling Services. If you are on the phone with a student expressing suicide intent, do not hang up. Use the Spartan Safe app and click Chat with Public Safety to request a wellness check.*

The Dean of Students Office serves Case Western Reserve University to assist all students, parents/families, faculty, and staff with matters related to student life, well-being, and success. We provide holistic support and offer resources to members of our University community to overcome challenges, celebrate achievements, hone critical thinking skills, make well-informed decisions, and assist in maintaining safety. The Dean of Students Office staff are available during regular business hours.

Why is referring a student to the Dean of Students Office important?

- Student well-being and working to keep students safe
- Promotes student success and campus safety
- Improve coordination and communication across our University system and reduce silos
- We are setting the tone for caring
- Connects multiple pieces of information that may have seemed small in nature but now might indicate a more serious or acute problem
- Helps to prevent threats to our campus

How to Contact the Dean of Students Office

Phone: 216.368.1527

Email: deanofstudents@case.edu

Campus Location: Thwing 318

Office Hours: Monday to Friday, 8:30am to 5pm



Submit a CARE Referral



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UNIVERSITY

Reasons to Refer a Student to the Dean of Students Office

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Concerning Behaviors

- Unusual or changed pattern of interaction
- Continues to be distressed despite resources being provided
- Engaging in risky behavior
- Substance use
- Eating disturbances
- Verbal aggressiveness
- Self-injurious or self-destructive behaviors
- Missing person

Situational or Emotional Changes

- Expressing hopelessness or helplessness
- On-going sleep disturbances
- Isolation from family or friends
- Loss, personal stressors, and negative coping in workplace, academics, or personal life
- Death and grieving
- Hospitalization or medical injury
- Thoughts of suicide
- Victim of crime
- Basic Needs Insecurity

Academic or Work Performance

- Change in performance
- Excessive absences or tardiness
- Repeated requests for special consideration
- Recent or likely termination or academic disruption

Appearance

- Change in baseline appearance
- Change in personal hygiene
- Dramatic weight loss or weight gain

