

# Welcome to University Health & Counseling Services (UH&CS)

UH&CS providers value a collaborative, holistic approach to treating the mind and body and working together to provide you with the best care.

## Confidentiality

UH&CS operates within professional ethical guidelines and applicable federal and state laws which protect the privacy of your health records. Please be assured that your medical records at UH&CS are confidential and maintained in files completely separate from your personnel file. UH&CS staff will not disclose information to any party within the university without your written permission or unless pursuant to one of the exceptions

## Exceptions to Privacy and Confidentiality

There are some important exceptions to confidentiality. These exceptions include: instances of imminent risk of harm to yourself or to another person(s); when you require immediate hospitalization; or when we are compelled by law or a court ruling to disclose information. When disclosure is necessary based on one of these exceptions, UH&CS staff may share pertinent information with university officials, family members, other health care providers, or other individuals or agencies in order to mitigate the existing concern.

## Service Modality

UH&CS may offer services via telehealth, which includes the delivery of health care services via information and communication technologies to facilitate diagnosis, consultation, treatment, education, care management, and self-management. Telehealth will occur through HIPAA-compliant video conferencing, telephone, and/or asynchronous communication (i.e. Secure Messaging through [myhealthconnect.case.edu](https://myhealthconnect.case.edu).[myhealthconnect.case.edu](https://myhealthconnect.case.edu).)

## Consent to Undergo Testing and Treatment

You consent to and fully understand all of the risks associated with the testing and treatment. You acknowledge that you are given the opportunity to discuss the testing and treatment considerations and risks, and you understand that you also have the opportunity to ask any questions, and that you will let your UH&CS provide know if you do not understand information about your testing and/or treatment. You consent to the treatment proposed and authorized by UH&CS. You have the responsibility to provide, to the best of

your knowledge, accurate and complete information about your present health, past illnesses, hospitalizations, and medications.

The CWRU University Health & Counseling Services is committed to protecting the privacy of the users of this website. For a copy of this notice, click the link to go to our website.