Christian A. Hughes, Ph.D.

Weatherhead School of Management Case Western Reserve University christian.hughes@case.edu

EMPLOYMENT

Weatherhead School of Management, Case Western Reserve University, Cleveland, OH Assistant Professor, Design and Innovation, 2024 – present

Mendoza College of Business, University of Notre Dame, Notre Dame, IN Assistant Professor of Marketing, 2019 – 2024

Management Science Associates, Inc., Pittsburgh, PA
Marketing Research Analyst and R Administrator, 2013 – 2015
Clients included AVON Cosmetics, Georgia Pacific, and RJ Reynolds

RESEARCH AREA – MARKETING STRATEGY

Substantive: Influencer Marketing, Social Media Marketing, Content Analysis

Methodological: Empirical Modeling, Machine Learning, Computer Vision, Multimethod

EDUCATION

University of Pittsburgh Joseph M. Katz Graduate School of Business, Pittsburgh, PA Ph.D. Marketing, 2015 – 2019

University of Pittsburgh Dietrich School of Arts & Sciences, Pittsburgh, PA Combined Bachelors and Masters Program in Statistics

Master of Arts in Applied Statistics, 2013

Bachelor of Science in Statistics, Leadership Certificate, cum laude, 2012

AWARDS AND HONORS

- Strategy Consortium, University of Cologne nominated participant, Plenary Session Speaker on Generative AI, 2024
- Nominated participant for the Professors Institute, SMU Cox School of Business, 2022
- Selected for University of Notre Dame's Provost's Initiative Faculty Success Program, 2021
- Winner of the 2021 James Dincolo Outstanding Undergraduate Professor Award
- Winner of the 2020 AMA Marketing Research SIG Don Lehmann Award
- Strategy Consortium, UT Austin nominated participant, 2021 (virtual)
- AMA-Sheth Foundation Doctoral Consortium Fellow nominated participant, University of Leeds, 2018
- Women in Marketing Leadership Conference (DCMA) invited participant, 2018
- Best Paper in Theme at Winter AMA, 2018
- Roger S. Ahlbrandt Sr. Fellowship, 2015-2019

- Summer Research Grant, Mendoza College of Business, 2019 present
- P&G Higher Education Grant supporting MBA Social Media Course, 2020 (\$16,000)
- AMA EBSCO Grant, 2017
- Small Dean's Research Grant Recipient, University of Pittsburgh, 2017

JOURNAL PUBLICATIONS

Hughes, Christian, Vanitha Swaminathan, and Gillian Brooks (2019), "Driving Brand Engagement Through Online Social Influencers: An Empirical Investigation of Sponsored Blogging Campaigns," *Journal of Marketing*, 83 (5), 78-96.

Recognitions and Honors:

- Winner of the 2020 AMA Marketing Research Sig Don Lehmann Award
- 850+ citations
- Top 3 Most Cited articles in the Journal of Marketing within 3 years of publication
- *Journal of Marketing Webinar*: One of two articles selected to be featured in the Journal of Marketing Webinar Series

Kanuri, Vamsi, **Christian Hughes**, and Brady Hodges (2024), "Standing Out from the Crowd: When and Why Color Complexity in Social Media Images Increases User Engagement." *International Journal of Research in Marketing*, 41 (2), 174-193, https://doi.org/10.1016/j.ijresmar.2023.08.007.

Recognitions and Honors:

- Lead article in issue
- Featured in the Up Next Podcast

PAPERS UNDER REVIEW / REVISION

Hughes, Christian and Jillian Hmurovic, "Linguistic Consistency of Human-Brands on Twitter: Evidence from the 2020 U.S. Democratic Primary." *Revising for 4th round review at the Journal of Marketing*.

Hughes, Christian, Lauren Grewal, and Jeffrey Inman "Normative Effects in Sequential Group Decisions: The Role of the First Follower." *Revising for 2nd round review at the Journal of Marketing*.

Jenny Guo and **Christian Hughes**, "The Dark Side of Influencer Marketing: How Brand Partners' Corporate Social Irresponsibility Scandals Harm Consumer-Influencer Engagement." *Revising for 2nd round review at the Journal of Marketing*.

Soni, Aman, **Christian Hughes**, and Vanitha Swaminathan, "Dimensions of Influencer-Brand Congruence as Drivers of Brand Engagement." *Reject and Resubmit at the Journal of Marketing Research*.

WORKING PAPERS

Guo, Jenny, Shaobo (Kevin) Li, Cait Lamberton, Aleksandra Kovacheva, and **Christian Hughes**, "Real Men Don't Rent: Acquisition Mode and Masculinity Perception." *Preparing manuscript for submission*.

OTHER PUBLICATIONS

Swaminathan, Vanitha, **Christian Hughes**, and Gillian Brooks (2016), "Bloggers as Social Influencers: Optimizing Social Media Engagement via Blog Campaigns," Marketing Science Institute, Report #16-125.

Christian Hughes (2023). "How Can Firms Make Influencer Marketing Work for Them?" *American Marketing Association*.

TEACHING

INSTRUCTOR

- Social Media Strategy, University of Notre Dame, MBA Level, 2020-2023,
 - o 5.0/5.0 Teaching Evaluations in 2022
- Social Media Strategy, University of Notre Dame, Undergraduate Level, 2020 present
 - o Winner of the 2021 James Dincolo Outstanding Undergraduate Professor Award
- Introduction to Marketing, *University of Pittsburgh*, 2018-2019

TEACHING ASSISTANT

- Marketing Research, 2016-2017
- Executive Education Program Shougang Group, 2017

 Teaching Assistant for a Brand Audit project for the Shougang Group, a Chinese corporation specializing in steel manufacturing.
- Python for Humanists Workshop, 2017
 Assisted in a 2-day introductory Python programming workshop targeted towards researchers, faculty, graduate students, and undergraduate students in the humanities.
- Introduction to Marketing, 2017
- Recitation Instructor for Introductory Statistics, 2012-2013
- Advanced Statistics Course, 2011-2012

CONFERENCE PRESENTATIONS

- 1. Yang (Jenny) Guo and *Christian Hughes (2024), "The Dark Side of Influencer Marketing: How Brand Partners' Corporate Social Irresponsibility (CSI) Scandals Harm Future Brands' Consumer-Influencer Engagement," at ISMS Marketing Science Conference in Sydney, Australia.
- 2. **Christian Hughes** (2024), Invited Panelist and Speaker for Plenary Session: "Generative AI for Research and Teaching Panel," at nomination only *Marketing Strategy Consortium*, University of Cologne, Germany.

- 3. *Christian Hughes, Aman Soni, and Vanitha Swaminathan (2023), "Influencer Distinctiveness: A Multi-Dimensional Construct for Influencer-Brand Congruence," at *European Marketing Academy Conference (EMAC)* in Odense, Denmark.
- 4. *Christian Hughes (2023), "Influencers and Virtual Consumer Relationships" at *Winter AMA* in Nashville, TN (*Invited Panelist*).
- 5. Vamsi Kanuri, *Christian Hughes, and Brady Hodges (2022), "Using Images to Drive Social Media Engagement: Theory and Evidence," presented at *Winter AMA* in Las Vegas, NV (*Session Chair*).
- 6. *Hughes, Christian and Jillian Hmurovic (2021), "Human-Brands on Twitter: Linguistic Consistency of Social Media Content," presented at 2021 Conference on Artificial Intelligence, Machine Learning, and Business Analytics at Temple University in Philadelphia, PA.
- 7. *Hughes, Christian and Jeff Inman (2018), "Setting Sequential Group Norms: How the First Follower Determines the Trend" presented as poster for MARC (Marketing Academic Research Colloquium) at Penn State University.
- 8. *Hughes, Christian and Jeff Inman (2018), "Setting Sequential Group Norms: How the First Follower Determines the Trend" presented at *ISMS Marketing Science Conference* in Philadelphia, PA.
- 9. *Hughes, Christian and Vanitha Swaminathan (2018), "Communicating in a Melting Pot: How Audience Diversity Impacts Word of Mouth Valence" presented at *Winter AMA* in New Orleans, LA, <u>received award for Best Paper in Theme.</u>
- 10. *Hughes, Christian, Vanitha Swaminathan, and Gillian Brooks (2017), "In Blogs We Trust: The Interplay of Sentiment, Blogger, and Campaign Characteristics" presented at *Winter AMA* in Orlando, FL.
- 11. *Hughes, Christian, Vanitha Swaminathan, and Gillian Brooks (2016), "In Blogs We Trust: The Interplay of Sentiment, Blogger, and Campaign Characteristics" presented at the *Theory and Practice in Marketing Conference* in Houston, TX.

*indicates presenter

INTERVIEWS BASED ON MY RESEARCH

Interviewed by Katie Deighton for the Wall Street Journal about influencer marketing (2024)

Hosted JM Buzz Deep Dive podcast for the Journal of Marketing on influencer marketing (2022)

Interviewed by Gina Cherelus for the New York Times about *influencer marketing* (2021)

Interviewed by Carol Elliot for Notre Dame Research Communications on *generating online user* engagement using influencer marketing (2019)

Invited as a Panelist for AMA Members Only Webinar on Influencer Marketing*

Invited as a Panelist for AMA Members Only Webinar on Content Marketing*

INVITED PRESENTATIONS

Case Western Reserve University, Weatherhead School of Management – April 2024

University of Pittsburgh, Katz Graduate School of Business – April 2023 Center for Branding Workshop, The Power of Working with Micro-Influencers

University of Virginia, McIntire School of Commerce – February 2023

Case Western Reserve University, Weatherhead School of Management – December 2022 Seminar in the DBA Program in Cleveland, OH.

SERVICE

Editorial Review Board (ERB) Member for *Journal of Marketing*, March 2023 – present

Ad Hoc Reviewer for:

- Journal of Consumer Research
- Journal of Marketing Research
- International Journal of Research in Marketing
- Journal of the Academy of Marketing Science
- Journal of Business Research
- Journal of the Interactive Marketing

VP of Communications for AMA Tech SIG – 2024 - present

DEI-Related Service

- Mentor for Building Bridges Program at University of Notre Dame 2022-2024
- Host for the Women in Marketing Science Discussion at 2024 ISMS Marketing Science Conference (Upcoming)
- Designing a Career in the Marketing Academy Writing Session Organizer 2022-2023

Other Service

- Speaker at the First Lecture Series for Incoming Freshmen 2021
- Speaker at CMPSS series, University of Notre Dame 2020, 2021, 2022
- Speaker at S³ series, University of Notre Dame 2020, 2021, 2022
- Guest Speaker for Exploring the Frontiers of Marketing Thought 2020
- Guest Speaker for Digital Marketing 2019

STUDENT ADVISING

Ph.D. Student Advisor, Mei Li

Ph.D. Student Advising Committee Member

• Aman Soni, Ph.D. Student, University of Pittsburgh

Undergraduate Capstone Advisor (Sustainability Minor Thesis) – 2020

PROFESSIONAL MEMBERSHIPS

American Marketing Association (AMA)
Designing a Career in the Marketing Academy (DCMA)

VOLUNTEER WORK

Sew Loved, Inc. (Nonprofit)