

Across AI solutions, does BFSI digital maturity align with internal AI capabilities?

- For industry strategists, critical business and operational drivers will include:
 - Ability to use AI to produce additional, risk attributed revenue (AI-RevOps)
 - Multi-faceted, cross-system analytics: **1) descriptive, 2) diagnostic, 3) predictive, 4) prescriptive / rule, 5) cognitive, and 6) autonomous / adaptative.**
 - Customer driven, market aligned, AI underpinned “engineering” solutions
- Designs must incorporate legacy touchpoints buttressed by unstructured data, metadata, and federated usage of data outside the enterprise.
- Designs must also address not only evolving, new use cases, but what does a customer do when AI makes errors, customer service, cross-system corrections, and restitution.
- Design priorities must incorporate atypical solution implementations to allow for vast data-sets, transparency of results, cascading system pattern implications, and scalability.
- Implementations must ensure the privacy and security of unique, customer controlled digital assets that have limitations on time usage, synthetic data, and immutability.
- Digital resiliency offers creates quantum shifts of implementation methods and techniques.

